

OPERATION AND MAINTENANCE CONTRACTS MANAGEMENT

"Master the management of operation and maintenance contracts to optimize asset performance and reduce risks"

Schedule

Date	Venue	Fees (Face-to-Face)
09 - 10 Dec 2026	Doha, Qatar	USD 2495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Effective management of operation and maintenance (O&M) contracts is crucial for ensuring asset reliability, operational efficiency, and minimizing risks. This 2-day face-to-face training provides participants with practical knowledge and skills to manage O&M contracts successfully, covering contract lifecycle, performance monitoring, and risk mitigation.

The program combines lectures, case studies, workshops, and interactive discussions to equip participants with the ability to implement best practices in contract management. By the end of the course, attendees will have the expertise to optimize contract outcomes, ensure compliance, and improve operational performance.

Objectives

By the end of this course, participants will be able to:

- Understand the fundamentals and types of O&M contracts.
- Manage contract lifecycle from initiation to close-out effectively.
- Monitor performance, compliance, and contractor deliverables.
- Identify, assess, and mitigate risks associated with O&M contracts.
- Apply practical strategies to optimize contract performance and outcomes.

Why Attend

- Learn to manage O&M contracts effectively and ensure operational efficiency.
- Improve compliance, performance monitoring, and risk management.
- Gain practical insights from real-world case studies and workshops.
- Enhance your professional skills in procurement and contract management.
- Network with industry peers and exchange best practices.

Target Audience

This program is designed for:

- Contract and procurement managers handling O&M contracts.
- Operations, maintenance, and asset management professionals.
- Project managers and engineers overseeing contracted services.
- Professionals responsible for vendor performance, compliance, and contract administration.

Individual Benefits

Key competencies that will be developed include:

- Understanding O&M contract structures, clauses, and performance metrics.
- Skills in monitoring, evaluating, and enforcing contract compliance.
- Ability to identify and mitigate operational and contractual risks.
- Proficiency in optimizing contractor performance and outcomes.

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved contract management processes and operational efficiency.
- Enhanced compliance with contractual obligations and service-level agreements.
- Reduced operational and financial risks associated with O&M contracts.
- Increased effectiveness in contractor performance and service delivery.

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Fundamentals of O&M contracts, risk management, and performance monitoring.
- Case Studies - Real-world examples of successful O&M contract management.
- Workshops - Hands-on exercises in contract evaluation, monitoring, and risk mitigation.
- Peer Exchange - Group discussions on challenges, solutions, and lessons learned.
- Tools - Checklists, templates, and guidelines for practical O&M contract management.

Course Outline

Detailed 2-Day Course Outline

Training Hours: 9:00 AM - 5:00 PM Daily Format: 3-4 Learning Modules | Coffee Breaks & Lunch included

Day 1: Fundamentals of O&M Contract Management (09:00 - 04:00)

Module 1: Introduction to O&M Contracts (09:00 - 11:00)

- Types of contracts, clauses, and contractual frameworks.

Module 2: Contract Lifecycle and Administration (11:15 - 01:00)

- Contract initiation, execution, monitoring, and close-out processes.

Module 3: Performance Monitoring and Compliance (02:00 - 04:00)

- Establishing KPIs, SLA tracking, and compliance checks.

Day 2: Risk Management and Practical Applications (09:00 - 04:00)

Module 4: Risk Identification and Mitigation (09:00 - 11:00)

- Identifying operational and contractual risks and implementing mitigation strategies.

Module 5: Contractor Management and Optimization (11:15 - 01:00)

- Evaluating contractor performance, dispute resolution, and performance improvement strategies.

Module 6: Workshops and Case Studies (02:00 - 04:00)

- Hands-on exercises and practical application of O&M contract management concepts.

Certification

Participants will receive a Certificate of Completion in Operation and Maintenance Contracts Management, validating their expertise in managing O&M contracts, optimizing contractor performance, and mitigating operational risks.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
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Interested in running this course for your team?

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