

WHISTLEBLOWER PROTECTION SYSTEM IMPLEMENTATION (ISO 37002 WPS)

"Implementing Effective Whistleblower Systems to Ensure Compliance and Ethical Governance"

Schedule

Date	Venue	Fees (Online)
16 Jul 2026	Online	USD 450 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

An effective whistleblower protection system is essential for promoting ethical behavior, detecting misconduct, and ensuring compliance within organizations. ISO 37002 provides a globally recognized framework for establishing, maintaining, and improving whistleblower protection systems. Organizations that implement these systems can foster a culture of transparency, accountability, and trust.

This intensive 1-day online course equips participants with practical knowledge and tools to implement ISO 37002 whistleblower protection systems (WPS). Participants will learn how to design policies, establish reporting channels, and manage whistleblower cases in alignment with international standards.

Objectives

By the end of this course, participants will be able to:

- Understand the key principles and requirements of ISO 37002 WPS
- Develop policies and procedures for whistleblower protection
- Implement reporting channels and case management processes
- Ensure confidentiality and protection for whistleblowers
- Integrate WPS with organizational governance and compliance programs
- Monitor and continuously improve whistleblower systems

Why Attend

- Gain practical insights on implementing ISO 37002 WPS
- Understand the legal, ethical, and organizational importance of whistleblower systems
- Learn best practices for reporting, investigating, and resolving complaints
- Enhance organizational transparency and accountability
- Reduce risks of misconduct, fraud, and regulatory non-compliance

Target Audience

This program is designed for:

- Compliance, risk, and governance officers
- Internal auditors and legal advisors
- Human resource and ethics officers
- Managers responsible for corporate compliance
- Professionals involved in policy implementation and monitoring

Individual Benefits

Key competencies that will be developed include:

- Understanding ISO 37002 requirements and framework
- Designing effective whistleblower policies and procedures
- Managing reporting channels and case investigations
- Ensuring confidentiality and protection of whistleblowers
- Applying practical tools for monitoring and reporting

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Ability to implement effective whistleblower protection systems
- Improved organizational compliance and ethical governance
- Reduced risk of misconduct, fraud, and non-compliance
- Strengthened trust and accountability within the organization
- Continuous monitoring and improvement of WPS effectiveness

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - ISO 37002 framework, principles, and requirements
- Case Studies - Real-world examples of whistleblower system implementation
- Workshops - Exercises to develop policies, reporting channels, and case procedures
- Peer Exchange - Group discussions on challenges and solutions
- Tools - Policy templates, investigation frameworks, and reporting guidelines

Course Outline

Detailed 1-Day Course Outline

Training Hours: 7:30 AM – 3:30 PM Daily Format: 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Implementing ISO 37002 Whistleblower Protection System

Module 1: Introduction to ISO 37002 (07:30 – 09:30)

- Overview of ISO 37002 WPS
- Principles of effective whistleblower protection
- Organizational benefits and compliance requirements

Module 2: Policies and Procedures Development (09:45 – 11:15)

- Designing whistleblower policies
- Reporting channels and process flows
- Ensuring confidentiality and non-retaliation

Module 3: Case Management and Investigation (11:30 – 01:00)

- Handling reports and complaints
- Investigation procedures and documentation
- Protecting whistleblowers during the process

Module 4: Monitoring, Continuous Improvement, and Best Practices (02:00 – 03:30)

- Tracking and reporting whistleblower cases
- Performance indicators for WPS effectiveness
- Integrating WPS into organizational governance

Certification

Participants will receive a Certificate of Completion in Whistleblower Protection System Implementation (ISO 37002 WPS), validating their competence in establishing and managing effective whistleblower protection systems aligned with ISO 37002 standards.

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