MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

CIRCUIT BREAKERS & SWITCHGEARS - (OPERATION, INSTALLATION, MAINTENANCE)

"Build organizational resilience, ensure continuity, and respond confidently to disruptions."

Schedule

Date	Venue	Fees (Face-to-Face)
18 - 22 Jan 2026	Doha, Qatar	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Organizations today face increasing risks from disruptions such as natural disasters, cyber incidents, supply chain failures, and global crises. ISO 22301:2019 provides a structured and internationally recognized framework to establish, implement, maintain, and continually improve a Business Continuity Management System (BCMS) that protects critical operations.

This intensive 5-day training equips participants with practical knowledge and hands-on skills to design, implement, and manage an effective BCMS aligned with ISO 22301:2019. The course emphasizes real-world application, enabling professionals to strengthen organizational resilience, minimize downtime, and ensure rapid recovery during disruptive events.

Objectives

By the end of this course, participants will be able to:

- Understand the structure, requirements, and intent of ISO 22301:2019
- Establish and manage a Business Continuity Management System (BCMS)
- Conduct Business Impact Analysis (BIA) and risk assessments
- Develop and implement business continuity and recovery strategies
- Integrate business continuity into organizational governance and culture
- Prepare organizations for BCMS audits and certification
- Continuously monitor, review, and improve business continuity performance

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Why Attend

- Gain in-depth understanding of ISO 22301:2019 requirements
- Learn practical techniques for managing disruptions and crises
- Improve organizational readiness and resilience
- Reduce operational, financial, and reputational risks
- Acquire tools and templates ready for immediate workplace use
- Enhance professional credibility in business continuity management

Target Audience

This program is designed for:

- Business continuity managers and professionals responsible for BCP implementation
- Risk managers and compliance professionals
- Internal and external auditors
- IT, operations, and facility managers
- Quality, HSE, and governance professionals
- Consultants involved in business continuity and resilience planning

Individual Benefits

Key competencies that will be developed include:

- Expertise in ISO 22301:2019 standards and BCMS requirements
- Skills in conducting BIA and risk assessments
- Ability to design and maintain effective business continuity plans
- Enhanced decision-making during crisis situations
- Improved audit and compliance readiness
- Professional confidence in managing continuity and resilience initiatives

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved organizational resilience and preparedness
- Reduced downtime and faster recovery from disruptions
- Stronger compliance with international standards
- Enhanced stakeholder and customer confidence
- Effective integration of business continuity into strategic planning
- Continuous improvement of continuity and crisis management capabilities

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- **Strategy Briefings** – Deep dive into ISO 22301:2019, business continuity management principles, and BCMS frameworks
- **Case Studies** – Real-world examples of successful BCMS implementation and crisis response
- **Workshops** – Hands-on exercises to create business continuity plans, risk assessments, and recovery strategies
- **Peer Exchange** – Group discussions on challenges and lessons learned in business continuity
- **Tools** – Templates for BIA, risk assessments, business continuity plans, and crisis communication

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Course Outline

Detailed 5-Day Course Outline

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Introduction to ISO 22301:2019 and Business Continuity Planning

Module 1: Overview of ISO 22301:2019 (07:30 – 09:30)

- Introduction to ISO 22301:2019 and its importance in business continuity management
- Key principles and requirements of ISO 22301:2019
- Overview of the BCMS lifecycle and organizational resilience

Module 2: Context of the Organization & Leadership

- Understanding internal and external issues
- Stakeholder needs and expectations
- Leadership roles, responsibilities, and policy

Module 3: Scope and BCMS Framework

- Defining BCMS scope
- BCMS documentation and structure

Day 2: Risk Assessment and Business Impact Analysis (BIA)

- Risk identification and evaluation methods
- Conducting Business Impact Analysis (BIA)
- Identifying critical activities and recovery priorities
- Determining RTOs, RPOs, and MTPDs

Day 3: Business Continuity Strategies and Plans

- Developing continuity and recovery strategies
- Resource requirements and dependencies
- Business continuity and incident response plans
- Crisis communication and stakeholder management

Day 4: Implementation, Testing, and Exercising

- BCMS implementation and operational controls
- Training and awareness programs
- Exercising, testing, and validation techniques
- Managing incidents and disruptions

Day 5: Performance Evaluation, Audit, and Continual Improvement

- Monitoring, measurement, and performance evaluation
- Internal audits and management review
- Nonconformities and corrective actions
- Preparing for ISO 22301 certification and continual improvement

Certification

Participants will receive a Certificate of Completion in ISO 22301:2019 Business Continuity Management and Organizational Resilience, validating their knowledge and practical competence in implementing, managing, and improving a Business Continuity Management System aligned with ISO 22301:2019 standards.

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Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
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