MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

ADVANCED PROBLEM SOLVING & DECISION MAKING

"Think Critically, Solve Strategically, and Decide Confidently"

Schedule

Venue (In-house)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

In today's fast-paced and complex business environment, effective problem-solving and decision-making are essential skills for success. This course provides participants with advanced analytical tools, structured thinking models, and creative techniques to tackle challenges efficiently and make sound decisions under pressure. It enables professionals to approach problems systematically, evaluate alternatives critically, and implement solutions that drive organizational growth and success.

Objectives

By the end of this course, participants will be able to:

- Identify, define, and analyze complex problems systematically.
- Apply structured problem-solving models to real-world situations.
- Use creative and critical thinking techniques for innovative solutions.
- Evaluate alternatives and select the most effective course of action.
- Manage risks and make decisions with limited or uncertain data.
- Strengthen collaborative problem-solving within teams.
- Develop confidence in decision-making and implementation strategies.

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Why Attend

This course enhances your ability to think strategically and make high-quality decisions that positively impact performance. Whether you are leading a team, managing operations, or handling strategic initiatives, mastering these skills helps you solve problems efficiently and lead with clarity and confidence.

Target Audience

- Managers and Team Leaders
- Project and Operations Professionals
- Business Analysts and Planners
- Supervisors and Department Heads
- Entrepreneurs and Decision-Makers
- Anyone responsible for problem-solving and strategic decisions

Individual Benefits

- Improve analytical and logical thinking abilities.
- Learn to make confident, data-driven decisions.
- Strengthen creativity and innovation in problem-solving.
- Enhance risk assessment and prioritization skills.
- Build resilience in handling uncertainty and complexity.
- Increase personal efficiency and leadership capability.

Organizational Benefits

- Foster a culture of proactive problem-solving and innovation.
- Improve decision-making quality and consistency.
- Enhance team collaboration and accountability.
- Reduce costly errors and rework through structured analysis.
- Support long-term organizational strategy with informed choices.
- Build stronger leadership and decision-making frameworks.

Instructional Methodology

- Interactive workshops and practical exercises
- Case studies and real-life problem scenarios
- Group discussions and brainstorming sessions
- Analytical and creative thinking tools practice
- Decision-making simulations and role-plays
- Continuous feedback and guided reflection

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Course Outline

Module 1: Understanding the Nature of Problems and Decisions

Module 2: Critical Thinking and Root Cause Analysis

Module 3: Structured Problem-Solving Models and Frameworks

Module 4: Creative Thinking Techniques for Innovative Solutions

Module 5: Decision-Making Under Uncertainty and Risk

Module 6: Analytical Tools for Data-Driven Decisions

Module 7: Collaborative Decision-Making and Team Problem Solving

Module 8: Implementing and Monitoring Effective Solutions

Module 9: Action Planning and Continuous Improvement

Certification

Upon successful completion, participants will receive a Certificate in Advanced Problem Solving & Decision Making, recognizing their ability to apply structured and innovative approaches for effective business solutions and informed decision-making.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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