MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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ADVANCED COMMUNICATION AT WORK USING MBTI®

"Enhance Workplace Communication and Collaboration Through Personality Insights with MBTI®."

Schedule

Venue (In-house)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

Effective communication is the cornerstone of workplace success, yet miscommunication often leads to conflict, inefficiency, and reduced productivity. Understanding personality types and preferences allows employees to adapt communication styles, improve collaboration, and enhance interpersonal relationships.

The Advanced Communication at Work Using MBTI® course equips professionals with practical insights into the Myers-Briggs Type Indicator (MBTI®) framework. Participants will learn how personality preferences influence communication, decision-making, conflict resolution, and team dynamics. The course focuses on applying these insights to foster stronger workplace relationships and more effective teamwork.

Objectives

By the end of this course, participants will be able to:

- Understand the MBTI® personality framework and its four dimensions.
- Identify their own personality type and understand its impact on communication.
- Recognize the personality types of colleagues and adapt communication strategies.
- Enhance collaboration and reduce workplace misunderstandings.
- Apply MBTI® insights to conflict resolution and problem-solving.
- Improve leadership, team performance, and employee engagement.
- Communicate effectively across diverse personalities and work styles.
- Develop strategies for personal growth and professional development.

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Why Attend

This course is essential for professionals, managers, and team members who wish to improve workplace communication and collaboration. By understanding personality differences, participants can adapt their communication approach, resolve conflicts more effectively, and foster a more cohesive work environment.

Target Audience

This course is suitable for:

- Managers and Team Leaders
- Human Resource Professionals
- Project Managers
- Supervisors and Department Heads
- Employees at all levels seeking to improve workplace communication
- Professionals interested in personal development and team dynamics

Individual Benefits

- Gain awareness of personal communication style and preferences.
- Learn to communicate effectively with different personality types.
- Enhance teamwork, collaboration, and relationship-building skills.
- Improve conflict resolution and negotiation capabilities.
- Increase self-awareness and emotional intelligence in the workplace.
- Develop practical strategies for personal and professional growth.

Organizational Benefits

- Foster a culture of effective communication and collaboration.
- Reduce workplace conflicts and misunderstandings.
- Improve team performance, productivity, and employee engagement.
- Support leadership development and employee growth initiatives.
- Enhance organizational efficiency through better interpersonal interactions.
- Build stronger cross-functional and interdepartmental teamwork.

Instructional Methodology

The training employs a practical, interactive approach through:

- MBTI® personality assessments and individual profiling
- Interactive lectures and discussions on communication strategies
- Role-playing exercises and real-world workplace scenarios
- Group activities to practice adapting communication styles
- Case studies on conflict resolution and team dynamics
- Continuous feedback, coaching, and Q&A sessions for skill reinforcement

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Course Outline

Module 1: Introduction to MBTI® and Personality Preferences

Module 2: Understanding the Four MBTI® Dimensions

Module 3: Identifying Your Own Personality Type

Module 4: Understanding Others' Personality Types

Module 5: Adapting Communication Styles for Effective Interaction

Module 6: Conflict Resolution and Problem-Solving Using MBTI® Insights

Module 7: Enhancing Teamwork and Collaboration

Module 8: Leadership and Influence Across Personality Types

Module 9: Emotional Intelligence and Self-Awareness in Communication

Module 10: Capstone Exercise – Applying MBTI® Strategies in Real Workplace Scenarios

Certification

Upon successful completion, participants will receive a Certificate in Advanced Communication at Work Using MBTI®, validating their expertise in using personality insights to improve communication, teamwork, and workplace collaboration.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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