

PRINCIPLES OF BANKING

“Build a Solid Foundation in Banking Fundamentals and Financial Services.”

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

The banking sector forms the backbone of the financial system, and understanding its principles is crucial for professionals across all financial roles. This course provides participants with a comprehensive understanding of banking operations, services, regulations, and customer-focused practices.

Through interactive lectures, practical exercises, and case studies, participants will learn to navigate banking functions effectively, manage risks, and provide superior financial services.

Objectives

By the end of this course, participants will be able to:

- Understand the structure and functions of modern banks.
- Explain key banking products and services for retail, corporate, and investment clients.
- Apply principles of banking operations, including deposits, lending, and payment systems.
- Recognize banking regulations, compliance requirements, and ethical practices.
- Identify and manage risks associated with banking operations.
- Communicate effectively with clients and stakeholders in a banking context.

Why Attend

A solid grasp of banking principles is essential for professionals working in banks, financial institutions, or roles that interact with banking operations. This course equips participants with the knowledge and skills to operate confidently, ensure compliance, and deliver quality banking services.

Target Audience

This course is suitable for:

- New entrants in the banking and financial services sector
- Accountants, finance officers, and auditors working with banks
- Customer service and operations staff in banking institutions
- Professionals seeking to enhance their understanding of banking principles
- Managers and team leaders interacting with banking functions

Individual Benefits

- Gain comprehensive knowledge of banking principles and operations.
- Improve understanding of banking products, services, and processes.
- Enhance compliance awareness and risk management capabilities.
- Develop confidence in banking interactions and decision-making.
- Build a foundation for further banking or finance certifications.

Organizational Benefits

- Ensure staff are knowledgeable in banking operations and compliance.
- Improve efficiency and accuracy in banking-related processes.
- Strengthen customer service and client engagement in financial services.
- Reduce operational risks and enhance internal controls.
- Build a skilled workforce ready to handle banking and financial operations.

Instructional Methodology

- Instructor-led interactive sessions
- Practical exercises and scenario-based learning
- Case studies illustrating real banking challenges
- Group discussions and role-plays on banking operations
- Continuous feedback, Q&A sessions, and applied learning

Course Outline

- Module 1: Overview of Banking and the Financial System
- Module 2: Types of Banks and Financial Institutions
- Module 3: Banking Products and Services – Deposits and Lending
- Module 4: Payments, Settlements, and Electronic Banking
- Module 5: Banking Operations and Procedures
- Module 6: Regulatory Framework and Compliance in Banking
- Module 7: Risk Management in Banking
- Module 8: Customer Service Excellence in Banking
- Module 9: Case Studies – Practical Banking Scenarios
- Module 10: Capstone Exercise – Applying Banking Principles in Real-World Situations

Certification

Upon successful completion, participants will receive a Certificate in Principles of Banking, validating their understanding of banking fundamentals, operations, and best practices in financial services.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training

Interested in running this course for your team?

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