

## THE NEW STAR MANAGEMENT SUPERVISOR - ILM ENDORSED

*"Empowering Supervisors with Leadership, Management, and Team Excellence Skills."*

### Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

### Introduction

Supervisors play a pivotal role in ensuring that teams function efficiently, projects are delivered on time, and organizational goals are achieved. Effective supervision combines leadership, management, communication, and problem-solving skills to drive team performance.

The New Star Management Supervisor course, endorsed by ILM (Institute of Leadership & Management), is designed to equip current and aspiring supervisors with the knowledge, tools, and techniques required to manage teams effectively. Through interactive workshops, practical exercises, and real-world case studies, participants will learn to lead, motivate, and develop high-performing teams while meeting organizational objectives.

### Objectives

By the end of this course, participants will be able to:

- Understand the roles and responsibilities of an effective supervisor.
- Develop leadership and management competencies to guide teams successfully.
- Communicate effectively and provide constructive feedback.
- Motivate and engage employees for high performance.
- Plan, organize, and monitor team activities efficiently.
- Resolve conflicts and manage workplace challenges professionally.
- Foster continuous improvement and innovation within teams.
- Apply ILM-endorsed best practices for supervisory excellence.

## Why Attend

Supervisors are key to translating strategy into operational success. This ILM-endorsed program provides participants with practical skills and techniques to enhance team performance, manage people efficiently, and strengthen leadership capabilities. Whether you are a new supervisor or looking to upgrade your supervisory skills, this course ensures you gain internationally recognized competencies.

## Target Audience

This course is suitable for:

- First-Line Supervisors and Team Leaders
- Project Coordinators and Department Heads
- Aspiring Supervisors seeking formal management skills
- HR and Training Professionals supporting team leadership
- Professionals responsible for managing teams or operational units

## Individual Benefits

- Enhanced leadership, management, and supervisory skills
- Improved communication, feedback, and conflict resolution capabilities
- Ability to motivate, engage, and develop team members
- Practical tools for planning, delegating, and monitoring work
- Increased confidence in handling workplace challenges
- Career advancement and ILM-endorsed recognition as a certified supervisor

## Organizational Benefits

- Improved team productivity and operational efficiency
- Stronger leadership pipeline within the organization
- Enhanced collaboration, morale, and employee engagement
- Reduced conflicts, absenteeism, and turnover
- Streamlined workflow and better task coordination
- Support for organizational growth and continuous improvement

## Instructional Methodology

The course employs a practical, interactive, and ILM-aligned approach:

- Instructor-led sessions with real-world supervisory scenarios
- Group discussions and team-based exercises
- Role-playing for communication, feedback, and conflict resolution
- Case studies demonstrating effective supervisory practices
- Hands-on exercises for delegation, monitoring, and performance management
- Continuous feedback, coaching, and personalized guidance

## Course Outline

Module 1: Introduction to Supervision and ILM Standards

Module 2: Leadership Skills for Effective Supervisors

Module 3: Communication and Feedback Techniques

Module 4: Motivating and Engaging Teams

Module 5: Planning, Delegation, and Work Monitoring

Module 6: Conflict Resolution and Problem-Solving

Module 7: Performance Management and Continuous Improvement

Module 8: Managing Change and Workplace Challenges

Module 9: Building Team Cohesion and Collaboration

Module 10: Capstone Activity - Supervisory Skills in Practice

## Certification

Upon successful completion, participants will receive an ILM-Endorsed Certificate in Management Supervision, acknowledging their ability to lead, manage, and develop teams effectively in alignment with internationally recognized supervisory standards.

## Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

### In-House / Customized Training

Interested in running this course for your team?

Please contact us:

TEL:

**+601116373203**

EMAIL:

**info@mawaevents.net**

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.