MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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THE NEW STAR MANAGEMENT SUPERVISOR – ILM ENDORSED

"Empowering Supervisors with Leadership, Management, and Team Excellence Skills."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

Supervisors play a pivotal role in ensuring that teams function efficiently, projects are delivered on time, and organizational goals are achieved. Effective supervision combines leadership, management, communication, and problem-solving skills to drive team performance.

The New Star Management Supervisor course, endorsed by ILM (Institute of Leadership & Management), is designed to equip current and aspiring supervisors with the knowledge, tools, and techniques required to manage teams effectively. Through interactive workshops, practical exercises, and real-world case studies, participants will learn to lead, motivate, and develop high-performing teams while meeting organizational objectives.

Objectives

By the end of this course, participants will be able to:

- Understand the roles and responsibilities of an effective supervisor.
- Develop leadership and management competencies to guide teams successfully.
- Communicate effectively and provide constructive feedback.
- Motivate and engage employees for high performance.
- Plan, organize, and monitor team activities efficiently.
- Resolve conflicts and manage workplace challenges professionally.
- Foster continuous improvement and innovation within teams.
- Apply ILM-endorsed best practices for supervisory excellence.

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Why Attend

Supervisors are key to translating strategy into operational success. This ILM-endorsed program provides participants with practical skills and techniques to enhance team performance, manage people efficiently, and strengthen leadership capabilities. Whether you are a new supervisor or looking to upgrade your supervisory skills, this course ensures you gain internationally recognized competencies.

Target Audience

This course is suitable for:

- First-Line Supervisors and Team Leaders
- Project Coordinators and Department Heads
- Aspiring Supervisors seeking formal management skills
- HR and Training Professionals supporting team leadership
- Professionals responsible for managing teams or operational units

Individual Benefits

- Enhanced leadership, management, and supervisory skills
- Improved communication, feedback, and conflict resolution capabilities
- Ability to motivate, engage, and develop team members
- Practical tools for planning, delegating, and monitoring work
- Increased confidence in handling workplace challenges
- Career advancement and ILM-endorsed recognition as a certified supervisor

Organizational Benefits

- Improved team productivity and operational efficiency
- Stronger leadership pipeline within the organization
- Enhanced collaboration, morale, and employee engagement
- Reduced conflicts, absenteeism, and turnover
- Streamlined workflow and better task coordination
- Support for organizational growth and continuous improvement

Instructional Methodology

The course employs a practical, interactive, and ILM-aligned approach:

- Instructor-led sessions with real-world supervisory scenarios
- Group discussions and team-based exercises
- Role-playing for communication, feedback, and conflict resolution
- Case studies demonstrating effective supervisory practices
- Hands-on exercises for delegation, monitoring, and performance management
- Continuous feedback, coaching, and personalized guidance

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Course Outline

Module 1: Introduction to Supervision and ILM Standards

Module 2: Leadership Skills for Effective Supervisors

Module 3: Communication and Feedback Techniques

Module 4: Motivating and Engaging Teams

Module 5: Planning, Delegation, and Work Monitoring

Module 6: Conflict Resolution and Problem-Solving

Module 7: Performance Management and Continuous Improvement

Module 8: Managing Change and Workplace Challenges

Module 9: Building Team Cohesion and Collaboration

Module 10: Capstone Activity – Supervisory Skills in Practice

Certification

Upon successful completion, participants will receive an ILM-Endorsed Certificate in Management Supervision, acknowledging their ability to lead, manage, and develop teams effectively in alignment with internationally recognized supervisory standards.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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