MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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PROJECT LEADERSHIP - DEVELOPING SKILLS TO ASSIST IN CONFLICT RESOLUTION

"Lead Projects with Confidence: Resolve Conflicts, Enhance Collaboration, and Drive Team Success."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

Conflict is inevitable in any project environment, but when managed effectively, it can become a source of innovation and team growth. Project leaders must develop the skills to recognize, address, and resolve conflicts constructively while maintaining team morale and productivity.

The Project Leadership – Developing Skills to Assist in Conflict Resolution course equips participants with practical tools to lead teams through challenges, manage disagreements professionally, and foster collaboration. Through interactive exercises, case studies, and real-world scenarios, participants will learn strategies for conflict resolution, communication, and leadership that ensure project success.

Objectives

By the end of this course, participants will be able to:

- Understand the nature and sources of conflict in project environments.
- Apply conflict resolution strategies to address disputes effectively.
- Develop leadership skills to influence and guide project teams.
- Foster collaboration and positive working relationships.
- Communicate clearly and assertively during challenging situations.
- Manage stakeholder expectations and resolve disagreements diplomatically.
- Promote a team culture that encourages constructive problem-solving.
- Enhance overall project performance through effective conflict management.

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Why Attend

Strong conflict resolution and leadership skills are critical for project success. This course provides participants with actionable techniques to manage disputes, enhance collaboration, and ensure team productivity. Attendees will leave with the confidence to handle conflicts and lead projects effectively.

Target Audience

- Project Managers and Team Leaders
- Supervisors and Coordinators
- Professionals involved in project planning, execution, and team management
- Anyone seeking to strengthen leadership and conflict management skills

Individual Benefits

- Gain practical skills in conflict resolution and negotiation.
- Improve leadership and team management capabilities.
- Enhance communication, problem-solving, and decision-making skills.
- Build confidence in handling challenging project situations.
- Increase personal effectiveness and influence in team settings.

Organizational Benefits

- Reduce project delays and disruptions caused by conflicts.
- Improve team collaboration, morale, and productivity.
- Strengthen leadership capacity across project teams.
- Enhance decision-making and stakeholder management.
- Foster a positive, collaborative project culture.

Instructional Methodology

- Facilitator-led discussions on conflict and leadership principles
- Case studies and real-world examples of conflict scenarios
- Role-playing exercises for negotiation and resolution techniques
- Workshops on communication, influence, and team-building strategies
- Group exercises for collaborative problem-solving
- Continuous feedback, Q&A, and reflective learning sessions

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Course Outline

Module 1: Understanding Conflict in Project Environments

Module 2: Leadership Skills for Project Managers

Module 3: Conflict Resolution Strategies and Techniques

Module 4: Effective Communication During Conflict

Module 5: Negotiation and Problem-Solving Skills

Module 6: Building Team Cohesion and Collaboration

Module 7: Managing Stakeholder Expectations

Module 8: Preventing Conflict Through Proactive Leadership

Module 9: Case Studies of Conflict Resolution in Projects

Module 10: Capstone Project – Leading a Team Through a Challenging Scenario

Certification

Upon successful completion, participants will receive a Certificate in Project Leadership – Conflict Resolution, recognizing their ability to lead teams, resolve disputes, and ensure project success.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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