MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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MANAGING AND LEADING IN A MULTI - CULTURAL WORKPLACE

"Develop the Skills to Lead Diverse Teams Effectively and Foster Inclusive Work Environments."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

Globalization and workforce diversity have made multi-cultural workplaces the norm rather than the exception. Leaders today must navigate cultural differences, communication styles, and varying work practices to maintain harmony, productivity, and engagement.

The Managing and Leading in a Multi-Cultural Workplace course equips participants with the knowledge and skills to lead culturally diverse teams effectively. Through interactive sessions, case studies, and practical exercises, participants will learn how to foster inclusion, resolve cross-cultural conflicts, and leverage diversity to drive innovation and organizational success.

Objectives

By the end of this course, participants will be able to:

- Understand the impact of cultural diversity on workplace behavior and performance.
- Identify cultural differences in communication, values, and work ethics.
- Apply effective leadership strategies in multi-cultural environments.
- Develop cross-cultural communication and conflict resolution skills.
- Promote an inclusive workplace culture that values diversity.
- Enhance team collaboration, innovation, and productivity.
- Navigate challenges related to cultural misunderstandings and biases.
- Implement policies and practices that leverage diversity for organizational success.

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Why Attend

Leading diverse teams is a critical skill in today's globalized business world. This course provides practical insights and tools for managing multi-cultural teams effectively. Participants will learn how to turn diversity into a competitive advantage by fostering collaboration, inclusivity, and innovation.

Target Audience

This course is suitable for:

- Managers and Team Leaders in global or diverse organizations
- Human Resource Professionals
- Project Managers leading international teams
- Supervisors overseeing culturally diverse staff
- Individuals aiming to improve cross-cultural leadership and collaboration skills

Individual Benefits

- Gain insights into cultural diversity and its impact on workplace behavior.
- Develop leadership and communication skills tailored for multi-cultural teams.
- Enhance problem-solving and conflict resolution in diverse environments.
- Improve personal effectiveness in managing diverse workforce dynamics.
- Build confidence in leading and motivating teams from different cultural backgrounds.
- Increase employability and leadership capability in international organizations.

Organizational Benefits

- Promote inclusive and collaborative workplace culture.
- Enhance productivity and innovation through effective diversity management.
- Reduce conflicts and misunderstandings arising from cultural differences.
- Strengthen global business relationships and cross-cultural teamwork.
- Build a competitive advantage by leveraging workforce diversity.
- Increase employee engagement, satisfaction, and retention in diverse teams.

Instructional Methodology

The course uses an interactive and experiential approach through:

- Facilitator-led discussions on cultural diversity and workplace dynamics
- Case studies of real-world multi-cultural team challenges
- Group exercises and role-plays for cross-cultural communication and conflict resolution
- Workshops on inclusion strategies and leadership best practices
- Self-assessment and reflection activities
- Continuous feedback, Q&A, and collaborative learning sessions

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Course Outline

Module 1: Introduction to Multi-Cultural Workplaces – Concepts and Trends

Module 2: Understanding Cultural Dimensions and Differences

Module 3: Communication Across Cultures – Verbal and Non-Verbal Skills

Module 4: Leadership Styles in Diverse Teams

Module 5: Building Trust, Collaboration, and Team Cohesion

Module 6: Conflict Resolution and Managing Cultural Misunderstandings

Module 7: Inclusive Workplace Practices and Policies

Module 8: Leveraging Diversity for Innovation and Organizational Success

Module 9: Case Studies of Effective Multi-Cultural Leadership

Module 10: Capstone Project – Developing a Multi-Cultural Team Leadership Plan

Certification

Upon successful completion, participants will receive a Certificate in Managing and Leading in a Multi-Cultural Workplace, recognizing their expertise in leading, engaging, and optimizing diverse teams in professional environments.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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