

ILM ENDORSED MANAGERIAL DECISION MAKING AND PROBLEM SOLVING

"Equip Managers with Tools and Techniques to Make Effective Decisions and Solve Complex Problems."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

Effective decision-making and problem-solving are core competencies for successful managers. This ILM-endorsed course is designed to enhance the analytical, critical thinking, and problem-solving skills of managers, enabling them to make informed decisions that drive organizational success.

Participants will learn structured approaches and practical techniques to identify problems, evaluate alternatives, and implement solutions. Through case studies, real-life examples, and interactive exercises, managers will develop the confidence to tackle complex challenges, optimize processes, and make decisions that create tangible value for their teams and organizations.

Objectives

By the end of this course, participants will be able to:

- Understand the principles and frameworks of effective managerial decision-making.
- Identify, analyze, and define problems clearly.
- Generate creative and practical solutions using structured problem-solving techniques.
- Apply critical thinking and data-driven analysis to decision-making.
- Evaluate alternatives and select the most effective course of action.
- Manage risk and anticipate the impact of decisions on the organization.
- Implement and monitor solutions to ensure successful outcomes.
- Foster a decision-making culture within teams for consistent performance.

Why Attend

Managers are constantly faced with complex decisions and challenges that affect organizational performance. This course equips participants with proven tools, methodologies, and practical skills to make sound decisions, solve problems efficiently, and drive results. Participants will leave capable of improving both their own and their team's problem-solving and decision-making effectiveness.

Target Audience

This course is suitable for:

- Managers, Team Leaders, and Department Heads
- Project Managers and Coordinators
- Supervisors and Frontline Leaders
- HR and OD Professionals supporting managerial development
- Professionals seeking to enhance analytical and problem-solving capabilities

Individual Benefits

- Develop structured approaches to decision-making and problem-solving.
- Gain confidence in analyzing complex situations and evaluating alternatives.
- Enhance critical thinking, analytical reasoning, and creativity.
- Learn to manage risks and anticipate challenges effectively.
- Improve personal effectiveness and managerial credibility.
- Acquire practical tools to implement and monitor solutions successfully.
- Build skills to foster a decision-making culture within teams.

Organizational Benefits

- Improve quality and consistency of managerial decisions.
- Enhance team problem-solving capabilities and efficiency.
- Reduce operational risks and errors through structured decision-making.
- Promote a proactive, solution-oriented organizational culture.
- Increase organizational agility and ability to handle challenges.
- Strengthen alignment between managerial decisions and organizational objectives.
- Support sustainable performance and continuous improvement initiatives.

Instructional Methodology

The training employs an interactive, practical approach through:

- Case studies of real-world managerial challenges
- Role-playing and scenario-based exercises
- Group discussions and collaborative problem-solving activities
- Workshops on analytical tools, frameworks, and decision-making models
- Self-assessment and reflective exercises
- Facilitator-led guidance with continuous feedback and Q&A sessions

Course Outline

Module 1: Principles and Frameworks of Managerial Decision-Making

Module 2: Identifying and Defining Problems Effectively

Module 3: Analytical Thinking and Data-Driven Decision Making

Module 4: Generating Creative and Practical Solutions

Module 5: Evaluating Alternatives and Risk Management

Module 6: Implementing Solutions and Monitoring Results

Module 7: Problem-Solving Tools and Techniques

Module 8: Managing Complex and Uncertain Situations

Module 9: Fostering a Decision-Making Culture in Teams

Module 10: Capstone Activity - Solving a Real Organizational Problem

Certification

Upon successful completion, participants will receive an ILM-Endorsed Certificate in Managerial Decision Making and Problem Solving, recognizing their ability to make effective decisions, solve complex problems, and drive organizational results.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training

Interested in running this course for your team?

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