

BUILDING TRUST IN THE WORKPLACE

“Create a Culture of Integrity, Collaboration, and Lasting Professional Relationships.”

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

Trust is the foundation of every successful organization. It strengthens teamwork, enhances communication, boosts productivity, and promotes a positive work environment. When trust thrives, people collaborate more openly, share ideas freely, and perform at their best. Conversely, a lack of trust can lead to conflict, low morale, and disengagement.

The Building Trust in the Workplace course is designed to help professionals understand the dynamics of trust and how to foster it within teams and across organizational levels. Through real-world examples, interactive exercises, and behavioral insights, participants will learn to build credibility, demonstrate reliability, and create an atmosphere of openness and mutual respect.

Objectives

By the end of this course, participants will be able to:

- Understand the key elements and psychology of trust in professional relationships.
- Recognize behaviors that build or break trust.
- Develop personal credibility and demonstrate integrity in daily interactions.
- Foster open communication and transparency within teams.
- Rebuild trust after conflicts, mistakes, or misunderstandings.
- Create a culture of accountability, respect, and collaboration.
- Strengthen leadership influence through trustworthy behavior.
- Apply strategies to sustain trust in hybrid or remote work environments.

Why Attend

Trust is not simply given — it is earned and maintained through consistent behavior and communication. This course helps participants identify their personal trust-building style and equips them with practical tools to strengthen workplace relationships. Whether you're a team member, manager, or senior leader, building trust enhances your credibility, improves team performance, and supports a positive organizational culture.

Target Audience

This course is suitable for:

- Managers, Supervisors, and Team Leaders
- HR and Organizational Development Professionals
- Employees seeking to strengthen workplace relationships
- Project Managers and Cross-Functional Team Members
- Senior Executives and Department Heads
- Anyone interested in improving communication and collaboration

Individual Benefits

- Develop self-awareness and emotional intelligence in trust-building.
- Improve credibility and authenticity in professional relationships.
- Enhance your leadership presence and interpersonal influence.
- Build stronger collaboration and communication within teams.
- Gain tools to restore trust when it has been broken.
- Experience greater job satisfaction and professional respect.

Organizational Benefits

- Foster a culture of honesty, integrity, and open communication.
- Strengthen teamwork, engagement, and employee retention.
- Reduce workplace conflicts and improve collaboration.
- Build a foundation for effective leadership and innovation.
- Improve organizational reputation and stakeholder confidence.
- Support high-performing, values-driven work environments.

Instructional Methodology

This program uses a highly interactive and reflective learning approach through:

- Engaging instructor-led sessions and discussions
- Group exercises and trust-building simulations
- Role-playing and case studies of workplace scenarios
- Self-assessment tools for understanding trust behaviors
- Guided reflection and personal action planning
- Peer learning and feedback sessions

Course Outline

- Module 1: Understanding Trust – Why It Matters in the Workplace
- Module 2: The Science and Psychology of Trust-Building
- Module 3: Key Behaviors that Build and Destroy Trust
- Module 4: Communication, Empathy, and Transparency
- Module 5: Rebuilding Trust After Conflict or Failure
- Module 6: Trust and Leadership – Leading by Example
- Module 7: Creating a Culture of Trust Across Teams and Departments
- Module 8: Sustaining Trust in Remote and Hybrid Work Environments
- Module 9: Measuring and Maintaining Organizational Trust Levels
- Module 10: Capstone Workshop – Building a Personal and Team Trust Plan

Certification

Upon successful completion, participants will receive a Certificate in Building Trust in the Workplace, acknowledging their ability to foster integrity, collaboration, and strong professional relationships that drive personal and organizational success.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training

Interested in running this course for your team?

Please contact us:

TEL:

+601116373203

EMAIL:

info@mawaevents.net

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