MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

THE SUCCESSFUL HEALTHCARE SUPERVISOR TRAINING

"Leading Healthcare Teams Toward Excellence and Efficiency"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

This course is designed to develop the leadership and management skills of healthcare supervisors. It focuses on enhancing communication, team management, performance evaluation, and problem-solving within healthcare environments. Participants will learn how to effectively lead diverse teams, ensure high-quality patient care, and support organizational goals.

Objectives

- Understand the roles and responsibilities of a healthcare supervisor.
- Develop effective leadership, communication, and interpersonal skills.
- Learn how to manage staff performance and resolve conflicts.
- Strengthen problem-solving and decision-making abilities.
- Foster teamwork and accountability to improve patient care outcomes.

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Why Attend

To gain the leadership tools and management techniques needed to become a confident, effective, and respected healthcare supervisor capable of driving excellence in performance and patient satisfaction.

Target Audience

- Healthcare Supervisors and Team Leaders
- Nurse Managers and Department Heads
- Clinical Coordinators
- Hospital and Clinic Administrators
- Aspiring Healthcare Leaders

Individual Benefits

- Enhanced supervisory and leadership capabilities.
- Improved communication and team coordination.
- Greater confidence in managing healthcare operations.

Organizational Benefits

- Stronger leadership across departments.
- Increased staff productivity and morale.
- Improved patient outcomes and organizational efficiency.

Instructional Methodology

Interactive lectures, real-life healthcare scenarios, group discussions, role-playing, and leadership exercises.

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Course Outline

Module 1: The Role of the Healthcare Supervisor

Module 2: Effective Communication and Team Leadership

Module 3: Managing Performance and Employee Development

Module 4: Conflict Resolution and Problem-Solving Skills

Module 5: Time Management and Prioritization in Healthcare

Module 6: Enhancing Quality and Patient Care Through Leadership

Certification

Participants will be awarded a Certificate of Completion in The Successful Healthcare Supervisor Training upon successful completion of the course.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

Follow us: **Facebook** **Twitter** **YouTube** **LinkedIn** **Instagram**

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.