MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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LEAN SIGMA PERFORMANCE IMPROVEMENT IN HEALTHCARE TRAINING

"Driving Efficiency and Quality in Healthcare Through Lean Six Sigma Principles"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

Introduction

This course provides healthcare professionals with the knowledge and tools to apply Lean and Six Sigma methodologies to improve performance, reduce waste, and enhance patient care quality. Participants will learn how to identify inefficiencies, analyze root causes, and implement data-driven solutions that lead to sustainable improvements in healthcare processes.

Objectives

- Understand the fundamentals of Lean and Six Sigma in healthcare settings.
- Identify and eliminate process inefficiencies to improve service quality.
- Use data-driven approaches to measure and sustain performance improvements.
- Apply Lean tools and Six Sigma DMAIC methodology to real healthcare problems.
- Foster a culture of continuous improvement and patient-centered care.

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Why Attend

This training empowers healthcare professionals to streamline operations, improve patient outcomes, and achieve higher organizational efficiency while maintaining regulatory compliance and quality standards.

Target Audience

Healthcare managers, quality improvement professionals, clinical staff, hospital administrators, and anyone involved in healthcare process management or performance improvement initiatives.

Individual Benefits

- Gain practical skills in Lean Six Sigma tools and techniques.
- Strengthen analytical and problem-solving capabilities.
- Improve career opportunities in healthcare management and quality improvement.

Organizational Benefits

- Reduce operational costs and eliminate process inefficiencies.
- Enhance patient satisfaction and clinical performance.
- Build a culture of continuous improvement and accountability.

Instructional Methodology

Instructor-led training, real-world case studies, simulations, group discussions, and practical application of Lean Six Sigma tools within healthcare scenarios.

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Course Outline

Module 1: Introduction to Lean and Six Sigma in Healthcare

Module 2: Understanding Value, Waste, and Process Mapping

Module 3: The DMAIC Framework – Define, Measure, Analyze, Improve, Control

Module 4: Root Cause Analysis and Problem-Solving Tools

Module 5: Process Optimization and Error Reduction Techniques

Module 6: Measuring and Sustaining Performance Improvements

Module 7: Case Studies: Successful Lean Sigma Projects in Healthcare

Certification

Upon successful completion, participants will receive a Certificate of Completion in Lean Sigma Performance Improvement in Healthcare, validating their expertise in applying Lean Six Sigma methodologies to healthcare environments.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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