MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

MASTER THE AUDIT OF QUALITY MANAGEMENT SYSTEMS (QMS) BASED ON ISO-9001-LEAD-AUDITOR

"Become a Certified Lead Auditor and Drive Quality Excellence Through ISO 9001 Compliance"

Schedule

Date	Venue	Fees (Face-to-Face)
20 – 24 Apr 2026	Dubai, UAE	USD 3,495 per delegate
20 – 24 Jul 2026	Dubai, UAE	USD 3,495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Auditing Quality Management Systems (QMS) is essential to ensure compliance with ISO 9001 and to foster a culture of continuous improvement within organizations. As industries strive for operational excellence and global competitiveness, the role of certified lead auditors becomes more critical.

This 5-day intensive course equips participants with the expertise required to perform first-, second-, and third-party audits of Quality Management Systems against ISO 9001:2015, in line with ISO 19011 and ISO/IEC 17021 standards. It combines theoretical foundations with practical auditing exercises, making it ideal for professionals aiming for Lead Auditor certification.

Objectives

By the end of this course, participants will be able to:

- Interpret the requirements of ISO 9001:2015 and their application in audits
- Plan, conduct, report, and follow up on QMS audits
- Demonstrate professional auditing techniques in accordance with ISO 19011
- Manage an audit team and lead QMS audit engagements
- Identify non-conformities and recommend corrective actions

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Why Attend

- Gain a globally recognized Lead Auditor qualification
- Master ISO 9001 standards and auditing principles
- Improve internal audit programs and supplier assessments
- Develop the skills to lead external or certification audits
- Position yourself as a strategic quality leader in your organization

Target Audience

This program is designed for:

- Quality managers and officers
- Internal and external auditors
- QHSE professionals
- Consultants and compliance officers
- Individuals pursuing ISO 9001 Lead Auditor certification

Individual Benefits

Key competencies that will be developed include:

- ISO 9001:2015 interpretation and application
- End-to-end audit planning and execution
- Root cause analysis and non-conformance reporting
- Leadership in audit team coordination
- Certification and compliance readiness

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Stronger internal audit capabilities and conformance monitoring
- Reduced risk of quality issues and certification failure
- Enhanced supplier audits and compliance oversight
- Consistent quality improvement across departments
- Improved customer satisfaction through systemized quality assurance

Instructional Methodology

This course uses a blended, hands-on learning model:

- Strategy Briefings – ISO 9001:2015 clauses, ISO 19011 audit guidelines
- Case Studies – Real-world QMS audit scenarios and outcomes
- Workshops – Conducting mock audits, writing audit reports
- Peer Exchange – Group exercises and team audit simulations
- Tools – Audit checklists, templates, and corrective action plans

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Course Outline

Detailed 5-Day Course Outline

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of ISO 9001 and Auditing Standards

- Module 1: Understanding ISO 9001:2015 Framework (07:30 – 09:30)
- Quality management principles and the process approach
- Key terms and definitions
- Module 2: ISO 19011 and ISO/IEC 17021 Overview (09:45 – 11:15)
- Audit types, principles, and management systems auditing
- Module 3: Introduction to QMS Documentation (11:30 – 01:00)
- Module 4: Workshop – Reviewing a Sample QMS Manual (02:00 – 03:30)

Day 2: Audit Preparation and Planning

- Module 5: Audit Planning and Risk-Based Approach (07:30 – 09:30)
- Determining audit objectives, scope, and criteria
- Module 6: Preparing Audit Checklists and Programs (09:45 – 11:15)
- Roles and responsibilities of the lead auditor
- Module 7: Workshop – Designing an Audit Plan (11:30 – 01:00)
- Module 8: Case Study – Audit Scope Definition (02:00 – 03:30)

Day 3: Conducting the Audit

- Module 9: Opening Meeting and Audit Conduct (07:30 – 09:30)
- Effective communication and evidence collection
- Module 10: Observations, Interviews, and Documentation Review (09:45 – 11:15)
- Module 11: Workshop – Conducting a Live Audit Interview (11:30 – 01:00)
- Module 12: Nonconformance Identification (02:00 – 03:30)

Day 4: Reporting and Follow-Up

- Module 13: Writing the Audit Report (07:30 – 09:30)
- Structure, clarity, and objectivity in reporting
- Module 14: Conducting the Closing Meeting (09:45 – 11:15)
- Presenting findings and facilitating discussion
- Module 15: Corrective Actions and Audit Follow-Up (11:30 – 01:00)
- Module 16: Workshop – Preparing a Corrective Action Plan (02:00 – 03:30)

Day 5: Exam and Certification Preparation

- Module 17: Lead Auditor Role and Competency Framework (07:30 – 09:30)
- Managing audit teams and dealing with conflict
- Module 18: Mock Exam and Final Review (09:45 – 11:15)
- Module 19: Individual Feedback and Readiness Check (11:30 – 01:00)
- Module 20: Course Wrap-Up and Certification Process (02:00 – 03:30)

Certification

Participants will receive a Certificate of Completion in QMS ISO 9001:2015 Lead Auditor, validating their ability to conduct and lead quality audits in compliance with international standards and industry best practices.

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Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
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- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**