MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

CERTIFIED ISO 9001 FOUNDATION

"Build a Strong Foundation in Quality Management Systems with ISO 9001."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

The Certified ISO 9001 Foundation course provides a comprehensive introduction to the ISO 9001:2015 Quality Management System (QMS) standard. It is designed to help participants understand the core concepts, terminology, structure, and requirements of ISO 9001, enabling them to contribute effectively to QMS implementation and compliance activities in their organizations.

Objectives

By the end of this training, participants will be able to:

- Understand the purpose, scope, and benefits of ISO 9001
- Interpret the key principles of quality management
- Become familiar with ISO 9001:2015 structure and clauses
- Recognize the roles and responsibilities within a QMS
- Support implementation, internal audits, and continual improvement initiatives

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Why Attend

This course is ideal for individuals who are new to ISO standards or are involved in quality-related roles. It lays the groundwork for deeper QMS roles or future progression to ISO 9001 Internal Auditor or Lead Implementor training.

Target Audience

- New Quality Team Members and Coordinators
- Professionals involved in QMS support roles
- Individuals seeking a basic understanding of ISO 9001
- Students or professionals transitioning to quality-related fields

Individual Benefits

- Gain foundational knowledge of ISO 9001:2015
- Understand your role in supporting a QMS
- Build confidence in participating in audits or quality initiatives
- Receive a certificate that strengthens your CV

Organizational Benefits

- Increase internal awareness of quality management principles
- Foster a culture of quality and compliance
- Strengthen support for ISO 9001 implementation or audits
- Improve internal communication and documentation accuracy

Instructional Methodology

- Interactive presentations and group discussions
- Case-based learning and scenario analysis
- Practical clause-by-clause walkthrough
- Foundation-level quizzes and assessments

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Course Outline

DETAILED 2-DAY COURSE OUTLINE (CUSTOMIZABLE)

Day 1: ISO 9001 Fundamentals & QMS Framework

- Module 1: Introduction to ISO Standards and the Importance of Quality (07:30 – 09:30)
- Module 2: Overview of ISO 9001:2015 & High-Level Structure (09:45 – 11:15)
- Module 3: Quality Management Principles (11:30 – 01:00)
- Module 4: Clause 4 & 5 – Context, Interested Parties & Leadership (02:00 – 03:30)

Day 2: Core Clauses and Implementation Basics

- Module 1: Clause 6 & 7 – Planning, Risk Management, and Resources (07:30 – 09:30)
- Module 2: Clause 8 – Operational Planning & Control (09:45 – 11:15)
- Module 3: Clause 9 & 10 – Performance Evaluation & Continual Improvement (11:30 – 01:00)
- Module 4: Summary, Foundation-Level Assessment & Wrap-Up (02:00 – 03:30)

Certification

Participants who successfully complete the course and pass the final assessment will receive the Certified ISO 9001 Foundation certificate. This course serves as a prerequisite or stepping stone to higher-level ISO 9001 certifications.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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