

CERTIFIED 18788 LEAD IMPLEMENTOR

“Build Secure, Compliant Operations—Master the Implementation of ISO 18788.”

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

This course is designed to equip professionals with the practical knowledge and skills needed to design, implement, manage, and maintain a Private Security Operations Management System (SOMS) in compliance with ISO 18788:2015. The standard supports organizations in demonstrating accountability, legal compliance, respect for human rights, and the ability to deliver consistent and effective security services, particularly in complex or high-risk environments.

This course is ideal for professionals seeking to lead ISO 18788 implementation projects or integrate it with other management systems such as ISO 9001 or ISO 28000.

Objectives

By the end of this course, participants will be able to:

- Interpret and apply the core requirements of ISO 18788 in security environments
- Plan and lead the implementation of a Security Operations Management System (SOMS)
- Conduct risk, legal, and context assessments aligned with ISO 18788
- Develop and document security policies, objectives, and controls
- Integrate ISO 18788 with other management systems (e.g., ISO 9001, ISO 14001, ISO 28000)
- Prepare an organization for ISO 18788 certification audits

Why Attend

- Become a recognized expert in implementing ISO 18788
- Gain hands-on tools to improve private security operations
- Learn to structure compliant operations with ethical and legal accountability
- Build internal capability to meet audit and client expectations

Target Audience

- Private Security Contractors and Operations Managers
- Compliance Officers and Legal Risk Advisors
- QHSE Managers and Integrated System Implementers
- Consultants in Risk, Security, and Crisis Management
- Professionals preparing for ISO 18788 certification audits

Individual Benefits

- Gain implementation expertise recognized across the security industry
- Improve your career prospects in risk, security, and compliance sectors
- Enhance your knowledge of international security standards and legal obligations
- Develop transferable skills in systems design, documentation, and policy integration

Organizational Benefits

- Successfully implement ISO 18788 for better governance and operational control
- Align private security operations with human rights and legal frameworks
- Increase customer trust and marketability through international certification
- Reduce risks and enhance operational resilience in complex environments

Instructional Methodology

- Interactive workshops and implementation labs
- Real-life case studies from security and defense operations
- Practical tools for documentation, risk registers, and process planning
- Step-by-step exercises for each clause of ISO 18788
- Pre-audit readiness and gap analysis sessions

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Day 1: Introduction & Project Planning

- Module 1: Overview of ISO 18788 and Security Operations Management (07:30 – 09:30)
- Module 2: Key Terminologies, Normative References & Integration with ISO 9001, 28000 (09:45 – 11:15)
- Module 3: Planning for Implementation – Gap Assessment & Roadmap (11:30 – 01:00)
- Module 4: Establishing Context, Scope & Interested Parties (02:00 – 03:30)

Day 2: Leadership, Risk & Legal Frameworks

- Module 1: Leadership Responsibilities & Policy Development (07:30 – 09:30)
- Module 2: Risk Assessment in Security Operations (09:45 – 11:15)
- Module 3: Legal Compliance and Human Rights Due Diligence (11:30 – 01:00)
- Module 4: Objectives, Metrics & Operational Planning (02:00 – 03:30)

Day 3: Operational & Support Functions

- Module 1: Competence, Awareness & Communication Plans (07:30 – 09:30)
- Module 2: Documented Information Management (09:45 – 11:15)
- Module 3: Operational Controls for Security Services (Use of Force, Equipment, Logistics) (11:30 – 01:00)
- Module 4: Incident Management, Emergency Response & Escalation (02:00 – 03:30)

Day 4: Performance Evaluation & Improvement

- Module 1: Monitoring, Measurement & Internal Audit Planning (07:30 – 09:30)
- Module 2: Management Review & Stakeholder Reporting (09:45 – 11:15)
- Module 3: Nonconformity, Corrective Actions & Continual Improvement (11:30 – 01:00)
- Module 4: Integration with Existing Business Management Systems (02:00 – 03:30)

Day 5: Implementation Workshop & Certification Readiness

- Module 1: Workshop: Developing Your ISO 18788 Implementation Plan (07:30 – 09:30)
- Module 2: Pre-Certification Checklist & Gap Analysis (09:45 – 11:15)
- Module 3: Final Assessment and Action Planning (11:30 – 01:00)
- Module 4: Course Recap, Career Guidance & Certification Ceremony (02:00 – 03:30)

Certification

Participants who attend all sessions and pass the final assessment will receive the Certified ISO 18788 Lead Implementer Certificate, demonstrating their readiness to lead the implementation of a Security Operations Management System in accordance with ISO 18788.

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