

CERTIFIED 18788 LEAD AUDITOR

“Lead with Confidence—Master the ISO 18788 Standard for Private Security Operations Management Systems.”

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

The Certified ISO 18788 Lead Auditor course provides in-depth training in auditing private security operations management systems in accordance with ISO 18788:2015. This international standard establishes a framework for managing security operations and risk associated with services in complex environments. Participants will develop the knowledge and skills required to plan, lead, and conduct first-, second-, and third-party audits against ISO 18788, with full alignment to ISO 19011 and ISO/IEC 17021.

Objectives

By the end of this course, participants will be able to:

- Understand the purpose and structure of ISO 18788 and its relationship to other standards (e.g., ISO 9001, ISO 28000)
- Interpret and apply the requirements of ISO 18788 in security contexts
- Plan, conduct, report, and follow up on audits in accordance with ISO 19011
- Manage audit teams and guide organizations toward compliance and improvement
- Evaluate conformance, performance, and effectiveness of management systems in high-risk environments

Why Attend

- Become a certified lead auditor for the ISO standard dedicated to private security operations
- Enhance your audit credibility in complex and high-risk operational contexts
- Align security operations with international best practices, human rights, and legal compliance
- Build your career in auditing, compliance, and risk management

Target Audience

- Internal & external auditors of security management systems
- Risk, compliance, and governance professionals
- Private security contractors and their operational leaders
- Defense, oil & gas, mining, and infrastructure security managers
- Consultants and legal advisors for high-risk industries

Individual Benefits

- Acquire internationally recognized Lead Auditor status
- Learn practical auditing techniques, team management, and reporting
- Improve understanding of human rights, legal, and operational compliance in security
- Strengthen qualifications for roles in compliance, assurance, and risk management

Organizational Benefits

- Achieve compliance with ISO 18788 and associated legal frameworks
- Improve security service quality, accountability, and risk management
- Demonstrate commitment to ethical operations and continuous improvement
- Enhance reputation with stakeholders and regulatory bodies

Instructional Methodology

- Case-based auditing simulations
- Role-playing exercises for real-world scenarios
- Team auditing projects and presentations
- Quizzes, group work, and structured feedback
- Detailed focus on ISO 19011 and ISO/IEC 17021 requirements

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Day 1: Introduction to ISO 18788 and Audit Fundamentals

- Module 1: Overview of ISO 18788, Context, and Principles (07:30 – 09:30)
- Module 2: Legal, Regulatory, and Human Rights Requirements (09:45 – 11:15)
- Module 3: Structure of Management Systems & Clauses 4-10 (11:30 – 01:00)
- Module 4: Audit Fundamentals – ISO 19011 & Auditor Roles (02:00 – 03:30)

Day 2: Understanding Requirements of ISO 18788

- Module 1: Clause 4: Context, Interested Parties & Scope (07:30 – 09:30)
- Module 2: Clause 5-6: Leadership, Risk Assessment & Planning (09:45 – 11:15)
- Module 3: Clause 7: Support – Resources, Competence, and Communication (11:30 – 01:00)
- Module 4: Clause 8: Operation – Control & Use of Force Guidelines (02:00 – 03:30)

Day 3: Audit Planning & Execution Techniques

- Module 1: Risk-Based Auditing & ISO 18788 in Practice (07:30 – 09:30)
- Module 2: Audit Program & Checklist Preparation (09:45 – 11:15)
- Module 3: Evidence Collection, Interview Techniques (11:30 – 01:00)
- Module 4: Nonconformity Identification & Categorization (02:00 – 03:30)

Day 4: Audit Management & Reporting

- Module 1: Managing Audit Teams & Conflict Resolution (07:30 – 09:30)
- Module 2: Audit Reports: Format, Language & Findings (09:45 – 11:15)
- Module 3: Corrective Actions & Follow-Up Processes (11:30 – 01:00)
- Module 4: Surveillance, Re-certification & Continuous Improvement (02:00 – 03:30)

Day 5: Practical Assessment & Certification

- Module 1: Audit Case Study: Full-Scope Mock Audit (07:30 – 09:30)
- Module 2: Audit Team Exercise – Final Report & Presentation (09:45 – 11:15)
- Module 3: Written Final Exam (11:30 – 01:00)
- Module 4: Feedback, Certification Wrap-Up & Career Guidance (02:00 – 03:30)

Certification

Participants who pass the assessment and demonstrate full attendance will receive the Certified ISO 18788 Lead Auditor certificate, qualifying them to conduct audits in line with ISO/IEC 17021 and ISO 19011 standards. Recognized for professional auditing and compliance roles globally.

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