MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

ADVANCED BUSINESS PROCESS ANALYSIS, MAPPING & MODELLING

"Transform Processes into Strategic Assets through Precision Mapping and Advanced Modeling."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** Face-to-Face & Online Training, In-House Training

Introduction

In a world driven by speed, efficiency, and digital transformation, mastering business processes is no longer optional—it's a necessity. This intensive 5-day course equips participants with advanced techniques in analyzing, mapping, and modeling business processes to drive operational efficiency, reduce waste, and support digital initiatives. The course bridges theory with practice by focusing on industry standards like BPMN (Business Process Model and Notation), Lean principles, and simulation-based optimization.

Objectives

By the end of the course, participants will be able to:

- Analyze and deconstruct complex business processes using structured methodologies
- Develop advanced business process models using BPMN 2.0
- Identify inefficiencies, bottlenecks, and improvement opportunities
- Design future-state process maps aligned with strategic goals
- Apply modeling tools and techniques to support process automation and digital transformation

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Why Attend

If you\'re responsible for process improvement, business transformation, or operational strategy, this course will equip you with powerful tools to visualize, optimize, and future-proof your organization\'s core processes.

Target Audience

- Business Process Analysts and Consultants
- Operations and Quality Improvement Managers
- Project Managers and Transformation Leaders
- Business Architects and Enterprise Analysts
- IT Professionals involved in business systems and workflows

Individual Benefits

- Gain mastery in industry-recognized modeling standards
- Sharpen your analytical thinking and problem-solving skills
- Become a valuable contributor to digital transformation initiatives
- Build confidence in using visual models to communicate and lead change

Organizational Benefits

- Improve operational efficiency and reduce process variability
- Enhance cross-functional collaboration through transparent process maps
- Accelerate digital transformation by creating automation-ready models
- Establish a consistent framework for process governance and optimization

Instructional Methodology

- Live case analysis using actual business scenarios
- Hands-on workshops with process mapping and BPMN tools
- Interactive group activities and simulation exercises
- Process redesign labs and toolkits for real-world application

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Business Process Thinking & Foundation

- Module 1: Introduction to Business Process Management (07:30 – 09:30)
- Module 2: The Value of Process-Centric Thinking (09:45 – 11:15)
- Module 3: Stakeholder Identification and Process Scoping (11:30 – 01:00)
- Module 4: Process Documentation vs. Process Analysis (02:00 – 03:30)

Day 2: Process Mapping Essentials

- Module 1: Process Mapping Standards and Symbols (07:30 – 09:30)
- Module 2: Flowcharting Techniques and SIPOC Analysis (09:45 – 11:15)
- Module 3: Swimlane Diagrams and Cross-functional Mapping (11:30 – 01:00)
- Module 4: Practical Lab: Mapping an End-to-End Process (02:00 – 03:30)

Day 3: Advanced Modeling Techniques with BPMN 2.0

- Module 1: Introduction to BPMN 2.0 and Tool Overview (07:30 – 09:30)
- Module 2: Events, Gateways, and Task Types in BPMN (09:45 – 11:15)
- Module 3: Modeling Complex Process Behaviors and Exceptions (11:30 – 01:00)
- Module 4: Lab: Building a BPMN Process Model in Software Tool (02:00 – 03:30)

Day 4: Process Analysis and Optimization

- Module 1: Identifying Waste, Delays, and Rework (07:30 – 09:30)
- Module 2: Root Cause Analysis and Process KPIs (09:45 – 11:15)
- Module 3: Future-State Process Design and Lean Tools (11:30 – 01:00)
- Module 4: Process Simulation and What-If Scenario Modeling (02:00 – 03:30)

Day 5: From Models to Actionable Improvements

- Module 1: Linking Process Models to Automation and Digital Strategy (07:30 – 09:30)
- Module 2: Governance, Ownership, and Process Sustainability (09:45 – 11:15)
- Module 3: Presenting Models to Stakeholders & Securing Buy-In (11:30 – 01:00)
- Module 4: Final Case Study: Process Redesign & Certification Wrap-up (02:00 – 03:30)

Certification

Participants will be awarded a Certificate in Advanced Business Process Analysis, Mapping & Modelling upon successful completion. This credential demonstrates proficiency in process analysis techniques and the application of BPMN standards in real business environments.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

Follow us: **Facebook** **Twitter** **YouTube** **LinkedIn** **Instagram**

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.