

IT GOVERNANCE (PROCESSES USE OF IT IN ENABLING TO ACHIEVE ITS GOALS)

“Drive Business Value through Strategic IT Alignment, Risk Management, and Governance Excellence.”

Schedule	
Venue	Fees
In-House	ASK FOR THE QUOTATION
► Available delivery methods: Face-to-Face & Online Training, In-House Training	

Introduction

This course offers a structured approach to **IT Governance**, focusing on aligning IT strategy with business objectives while managing risk, optimizing resources, and ensuring value delivery. Participants will explore governance frameworks such as **COBIT, ITIL, and ISO/IEC 38500**, and learn how to implement governance processes that support decision-making, compliance, and digital enablement in both public and private organizations.

- Objectives**
- By the end of this course, participants will be able to:
- Understand the principles, drivers, and benefits of IT governance
 - Implement frameworks (e.g., COBIT, ISO/IEC 38500) for structured IT governance
 - Align IT initiatives with strategic organizational goals
 - Define governance roles, responsibilities, and accountability structures
 - Evaluate IT risks, performance, and compliance metrics effectively

Why Attend

Effective IT governance is critical in enabling organizations to derive maximum value from technology investments. This course equips IT and business leaders with the tools and knowledge to embed governance practices that ensure accountability, performance, and compliance in technology management.

Target Audience

- CIOs, CTOs, and IT Directors
- IT Governance Officers & Risk Managers
- IT Auditors and Compliance Officers
- Enterprise Architects and Digital Transformation Leads
- Project Managers, Process Owners, and Business Analysts

Individual Benefits

- Master globally recognized IT governance standards
- Gain skills to lead IT governance implementation or improvement initiatives
- Understand how to manage IT risks and improve performance visibility
- Enhance leadership credibility and decision-making authority in digital initiatives

Organizational Benefits

- Strengthen alignment between IT and business strategy
- Improve IT investment performance and risk oversight
- Build resilient, transparent, and accountable IT systems
- Support regulatory compliance and internal control

Instructional Methodology

- Real-world case studies and industry comparisons
- Framework walkthroughs (COBIT, ISO/IEC 38500, ITIL)
- Risk & value chain mapping exercises
- Group workshops and performance review simulations

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

- Training Hours:** 7:30 AM – 3:30 PM
- Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00
- Day 1: Fundamentals of IT Governance**
- Module 1:** Introduction to IT Governance & Business Alignment (07:30 – 09:30)
- Module 2:** Drivers for Governance: Risk, Value, Compliance (09:45 – 11:15)
- Module 3:** Overview of IT Governance Frameworks (COBIT, ITIL, ISO/IEC 38500) (11:30 – 01:00)
- Module 4:** Governance vs. Management: Key Differences & Interactions (02:00 – 03:30)
- Day 2: Strategic Alignment & Value Delivery**
- Module 1:** Linking IT Strategy to Business Goals (07:30 – 09:30)
- Module 2:** Portfolio Management & Value Realization (09:45 – 11:15)
- Module 3:** Business Case Justification & ROI for IT Investments (11:30 – 01:00)
- Module 4:** Workshop: Strategic IT Governance Scenarios (02:00 – 03:30)
- Day 3: Governance Frameworks & Implementation**
- Module 1:** Deep Dive into COBIT & ISO/IEC 38500 Principles (07:30 – 09:30)
- Module 2:** Roles, Responsibilities, and Governance Structures (09:45 – 11:15)
- Module 3:** IT Policy & Control Mechanisms (11:30 – 01:00)
- Module 4:** Creating Governance Charters and Decision Rights Models (02:00 – 03:30)
- Day 4: Risk Management & Performance Monitoring**
- Module 1:** IT Risk Management Lifecycle & Key Risk Indicators (07:30 – 09:30)
- Module 2:** Compliance, Auditing & Regulatory Considerations (09:45 – 11:15)
- Module 3:** KPIs, Metrics, and Balanced Scorecards (11:30 – 01:00)
- Module 4:** Group Exercise: Building a Governance Dashboard (02:00 – 03:30)
- Day 5: Governance in Practice & Maturity Assessment**
- Module 1:** Assessing IT Governance Maturity Levels (07:30 – 09:30)
- Module 2:** Continuous Improvement & Governance Integration (09:45 – 11:15)
- Module 3:** Governance Challenges in Digital Transformation (11:30 – 01:00)
- Module 4:** Final Case Presentation, Certification Wrap-Up (02:00 – 03:30)

Certification

Upon successful participation and assessment, participants will receive a **Certificate in IT Governance & Alignment**, recognizing their capability to design, implement, and manage IT governance frameworks in line with organizational goals.

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