

DIGITAL GOVERNANCE

“Empowering Leaders to Design, Implement, and Govern in a Digital World.”

Schedule

Venue	Fees
In-House	ASK FOR THE QUOTATION

► **Available delivery methods:** In-House Training

Introduction

Digital governance is the framework by which public institutions, corporations, and NGOs manage digital transformation while ensuring accountability, inclusivity, and compliance. This course equips participants with a deep understanding of policies, structures, and tools needed to govern digital initiatives ethically and strategically. From data management and cybersecurity to digital service delivery and stakeholder engagement, this course fosters future-ready governance that aligns with innovation, trust, and resilience.

Objectives

- By the end of this course, participants will be able to:
- Understand the principles, pillars, and frameworks of digital governance
 - Develop digital governance policies that ensure transparency and security
 - Balance innovation with regulation in digital transformation projects
 - Strengthen public and organizational trust in digital systems
 - Evaluate and enhance digital maturity and governance capabilities

Why Attend

This course helps decision-makers and professionals across sectors build effective digital oversight and accountability mechanisms that lead to successful transformation, citizen trust, and institutional performance.

Target Audience

- Government officials and policy advisors
- CIOs, digital transformation managers, and IT strategists
- Compliance and data protection officers
- Corporate governance professionals
- NGO leaders and public-private partnership coordinators

Individual Benefits

- Gain global best practices in digital governance models
- Learn to mitigate digital risks and align with compliance frameworks
- Enhance strategic thinking around data, technology, and people
- Improve your ability to lead or advise on digital transformation efforts

Organizational Benefits

- Build strong digital governance structures for sustainable transformation
- Improve public service delivery, accountability, and transparency
- Strengthen cybersecurity, data ethics, and compliance assurance
- Enable cross-departmental coordination and trust

Instructional Methodology

- Expert-led presentations and panel discussions
- Case studies from digital government and private sector leaders
- Group exercises on governance mapping, policy design, and digital audits
- Digital readiness and maturity assessment tools

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM

Daily Format: 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of Digital Governance

Module 1: Defining Digital Governance: Concepts, Scope & Impact (07:30 – 09:30)

Module 2: Digital Government vs Digital Transformation: Alignment (09:45 – 11:15)

Module 3: Governance Frameworks: OECD, UNDP, COBIT, ISO/IEC (11:30 – 01:00)

Module 4: Institutional Structures, Roles & Accountability (02:00 – 03:30)

Day 2: Strategic Planning & Digital Policy

Module 1: Developing Digital Governance Strategies (07:30 – 09:30)

Module 2: Policy Instruments: Data Sharing, AI Ethics, Cybersecurity (09:45 – 11:15)

Module 3: Regulatory Trends: GDPR, DPA, Digital Rights Acts (11:30 – 01:00)

Module 4: Policy Coherence & Stakeholder Mapping (02:00 – 03:30)

Day 3: Data, Trust, and Technology Governance

Module 1: Data Governance & Quality Management (07:30 – 09:30)

Module 2: Trust, Privacy, and Digital Identity (09:45 – 11:15)

Module 3: Open Data, Interoperability & System Integration (11:30 – 01:00)

Module 4: AI Governance, Bias, and Algorithmic Transparency (02:00 – 03:30)

Day 4: Digital Risk Management and Ethics

Module 1: Cybersecurity Governance & Threat Oversight (07:30 – 09:30)

Module 2: Ethical Frameworks in Digital Decision-Making (09:45 – 11:15)

Module 3: Managing Digital Risk in Public and Private Sector Projects (11:30 – 01:00)

Module 4: Simulation: Ethics & Risk in Smart Governance Projects (02:00 – 03:30)

Day 5: Performance, Evaluation, and Roadmaps

Module 1: Digital Maturity Models and Benchmarks (07:30 – 09:30)

Module 2: Monitoring & Evaluation of Digital Governance (09:45 – 11:15)

Module 3: Roadmap Development and Institutional Capacity Building (11:30 – 01:00)

Module 4: Capstone Exercise, Group Presentations & Certification Wrap-Up (02:00 – 03:30)

Certification

Participants will be awarded a **Certificate in Digital Governance** upon full participation and successful completion of assessment activities. This certification reflects your capacity to lead or advise on governance in a digital-first world.

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