

AUTOMATION IN BANKING & FINANCE

“Drive Efficiency, Accuracy, and Agility through Intelligent Automation.”

Schedule

Venue	Fees
In-House	ASK FOR THE QUOTATION

► **Available delivery methods:** In-House Training

Introduction

The **Automation in Banking & Finance** course equips professionals with the knowledge and tools to leverage automation technologies that streamline operations, enhance compliance, and improve customer experience. The course covers a range of automation strategies, from Robotic Process Automation (RPA) and Intelligent Document Processing (IDP) to workflow automation and smart decision engines. Participants will understand how to assess automation readiness, design automated workflows, and implement them effectively within financial ecosystems.

Objectives

By the end of this training, participants will be able to:

- Understand the types and scopes of automation in financial services
- Evaluate automation opportunities and identify high-impact use cases
- Design and deploy automated workflows using tools such as RPA
- Manage operational change and employee adoption during automation
- Ensure compliance and cybersecurity in automated processes

Why Attend

In today’s digital-first financial world, automation is essential for competitiveness. This course empowers participants to reduce manual workload, eliminate human error, and deliver faster, data-driven results in key banking and financial operations.

Target Audience

- Banking and Financial Services Professionals
- Business Process Managers and Analysts
- Risk and Compliance Officers
- IT and Automation Teams
- FinTech Product Developers and Project Managers

Individual Benefits

- Learn to automate repetitive and rule-based tasks
- Boost your productivity and value in financial digital transformation
- Develop cross-functional skills in business process automation
- Build a pathway into RPA, low-code/no-code platforms, and AI-driven automation

Organizational Benefits

- Increase operational efficiency and accuracy
- Accelerate service delivery and transaction processing
- Lower operational costs and manual error rates
- Enhance customer satisfaction with faster turnaround times

Instructional Methodology

- Expert-led sessions with live demos of automation tools
- Case study reviews of automation in banking, insurance, and capital markets
- Hands-on practice using RPA tools (e.g., UiPath, Power Automate, Automation Anywhere)
- Group discussions and design of automation strategies

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

- Training Hours:** 7:30 AM – 3:30 PM
- Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00
- Day 1: Introduction to Automation in Finance**
- Module 1:** The Need for Automation in Modern Finance (07:30 – 09:30)
 - Module 2:** Overview of Automation Technologies (RPA, IDP, Workflow Tools) (09:45 – 11:15)
 - Module 3:** Key Benefits and ROI of Automation (11:30 – 01:00)
 - Module 4:** Case Study: End-to-End Automation in Retail Banking (02:00 – 03:30)
- Day 2: RPA & Intelligent Automation Tools**
- Module 1:** Robotic Process Automation – Concepts & Architecture (07:30 – 09:30)
 - Module 2:** Popular Tools: UiPath, Automation Anywhere, Power Automate (09:45 – 11:15)
 - Module 3:** Use Cases – Account Opening, Reconciliation, Compliance (11:30 – 01:00)
 - Module 4:** Hands-On Lab: Automating a Bank Statement Process (02:00 – 03:30)
- Day 3: Workflow & Document Automation**
- Module 1:** Workflow Design & Business Process Mapping (07:30 – 09:30)
 - Module 2:** Intelligent Document Processing (OCR, NLP, ML) (09:45 – 11:15)
 - Module 3:** Customer Onboarding and KYC Automation (11:30 – 01:00)
 - Module 4:** Workshop: Designing a Paperless Loan Application Workflow (02:00 – 03:30)
- Day 4: Governance, Risk & Change Management**
- Module 1:** Compliance and Risk Considerations in Automation (07:30 – 09:30)
 - Module 2:** Cybersecurity and Access Controls (09:45 – 11:15)
 - Module 3:** Managing Cultural & Organizational Change (11:30 – 01:00)
 - Module 4:** Audit Trails and Internal Control Automation (02:00 – 03:30)
- Day 5: Implementation Planning & Future Outlook**
- Module 1:** Building an Automation Strategy & Roadmap (07:30 – 09:30)
 - Module 2:** Scaling Automation Across Departments (09:45 – 11:15)
 - Module 3:** Trends: Hyperautomation, AI Integration, Low-Code Tools (11:30 – 01:00)
 - Module 4:** Final Presentations, Certification Wrap-Up & Action Planning (02:00 – 03:30)

Certification

Upon successful participation and assessment, attendees will be awarded a **Certificate in Automation in Banking & Finance**, validating their capabilities in designing, managing, and deploying automation solutions within financial organizations.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: +601116373203	EMAIL: info@mawaevents.net
--	---	---

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.