MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

CERTIFICATE IV IN EMERGENCY RESPONSE COORDINATION (EMERGENCY SERVICE OFFICER-IN-CHARGE / INDUSTRIAL FIRE OFFICER)

"Lead with Confidence. Coordinate with Precision. Protect with Purpose."

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

The Certificate IV in Emergency Response Coordination is an advanced, nationally recognized qualification designed for Emergency Service Officers, Fire Officers, and Supervisors tasked with leading and managing emergency situations in industrial, mining, petrochemical, aviation, and high-risk environments.

This qualification develops strong leadership, tactical decision-making, risk management, communication, and emergency command capabilities to prepare participants for commanding real-time incidents, managing multi-agency response teams, and coordinating site-wide emergency response plans.

Objectives

Upon successful completion, participants will be able to:

- Lead and coordinate emergency response teams during complex incidents
- Manage emergency communication systems and control points
- Oversee risk assessments, site safety, and WHS compliance
- Command and control firefighting, rescue, and HAZMAT operations
- Liaise with site leadership and external emergency agencies
- Document and debrief incidents for continuous improvement

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Why Attend

- Become a qualified Emergency Services Coordinator or Officer-In-Charge
- Master critical incident leadership in high-stakes environments
- Lead structured emergency response teams across a range of industrial hazards
- Gain command-level understanding of operational response and site safety
- Increase your impact and promotion readiness in emergency services

Target Audience

- Emergency Services Officers (ESOs)
- Industrial Fire and Rescue Team Leaders
- Safety and Emergency Coordinators
- HSE Advisors and Supervisors in high-risk industries
- Senior Security, Facilities, or Operations Personnel with emergency duties

Individual Benefits

- Nationally recognized qualification in emergency command and coordination
- Preparedness for emergency leadership roles in oil & gas, mining, aviation, and industrial sectors
- Higher competence in WHS leadership, ICS structures, and multi-hazard response
- Improved crisis communication and decision-making skills
- Increased confidence under pressure and leadership credibility

Organizational Benefits

- Improved on-site emergency preparedness and incident command
- Reduced risk of operational disruption and regulatory non-compliance
- Enhanced integration of WHS systems and emergency response planning
- Ability to coordinate complex incidents involving fire, hazmat, rescue, and medical response
- Supports site certifications, audits, and industry best practices

Instructional Methodology

- Command Simulation Exercises
- Scenario-Based Training (Fires, HAZMAT, medical, entrapments)
- Group Problem-Solving & Case Studies
- Live Drill Evaluation & Team Coordination
- Leadership Role Plays & Tactical Briefings
- Written & Practical Assessments

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Course Outline

Detailed 5-Day Course Outline (Customizable)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of Emergency Response Leadership

- Module 1: Roles and Responsibilities of an ESO/Fire Officer-In-Charge (07:30 – 09:30)
- Module 2: Emergency Risk Management and WHS Overview (09:45 – 11:15)
- Module 3: Command Structures: ICS and Emergency Chain of Command (11:30 – 01:00)
- Module 4: Scenario Workshop – Setting Up a Command Post (02:00 – 03:30)

Day 2: Emergency Communication & Control Systems

- Module 1: Operating Emergency Communication Systems (07:30 – 09:30)
- Module 2: Emergency Information Flow and Call-Out Procedures (09:45 – 11:15)
- Module 3: Maintaining Operational Logs and Situation Reports (11:30 – 01:00)
- Module 4: Practical – Radio Drills & Communication Simulations (02:00 – 03:30)

Day 3: Multi-Hazard Emergency Coordination

- Module 1: Managing Fires, Explosions, and Toxic Releases (07:30 – 09:30)
- Module 2: Commanding Road Crash and Confined Space Rescues (09:45 – 11:15)
- Module 3: Coordinating HAZMAT and Medical Emergencies (11:30 – 01:00)
- Module 4: Scenario Exercise – Multi-Casualty Incident Coordination (02:00 – 03:30)

Day 4: Leadership, Safety, and Incident Investigation

- Module 1: Leading Multi-Disciplinary Emergency Response Teams (07:30 – 09:30)
- Module 2: Incident Scene Safety, Risk Assessment, and Control (09:45 – 11:15)
- Module 3: Investigating and Documenting Emergency Incidents (11:30 – 01:00)
- Module 4: Case Study – Real Incident Analysis and Group Discussion (02:00 – 03:30)

Day 5: Full-Scale Command Simulation & Certification

- Module 1: Coordinating External Emergency Services (07:30 – 09:30)
- Module 2: Capstone – Command Simulation Drill: Full Incident Management (09:45 – 11:15)
- Module 3: Debriefing Techniques and Lessons Learned (11:30 – 01:00)
- Module 4: Certification Ceremony and Wrap-Up (02:00 – 03:30)

Certification

Participants who meet all performance and competency requirements will receive the National Certificate IV in Emergency Response Coordination, recognized for leadership in industrial emergency management, emergency service operations, and command-level preparedness.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

Follow us: **Facebook** **Twitter** **YouTube** **LinkedIn** **Instagram**

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.