

WORK IN A TEAM

“Foster collaboration, communication, and cohesion in any workplace environment.”

Schedule	
Venue	Fees
In-House	ASK FOR THE QUOTATION

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 Available delivery methods: In-House Training

Introduction

This practical and engaging training program is designed to equip individuals with the essential interpersonal and communication skills needed to function effectively in team environments. Whether in emergency response, corporate teams, or industrial settings, strong teamwork leads to better decision-making, productivity, and safety. Participants will learn principles of collaboration, conflict resolution, and shared accountability through interactive exercises.

Objectives

Upon completing the course, participants will be able to:

- Understand team roles and dynamics
- Communicate effectively within a team
- Identify and overcome barriers to teamwork
- Manage conflicts constructively
- Contribute to group objectives and shared goals

Why Attend

- Improve your ability to work in diverse, cross-functional teams
- Build trust, respect, and positive rapport with colleagues
- Learn practical tools to enhance group productivity

Target Audience

- Emergency response personnel
- Industrial workers and technicians
- Supervisors and team leaders
- Administrative and support staff
- Anyone working in team-based environments

Individual Benefits

- Gain valuable collaboration skills applicable to any job
- Improve self-awareness and emotional intelligence
- Enhance confidence in group interactions

Organizational Benefits

- Promote a collaborative and inclusive work culture
- Increase overall team efficiency and reduce workplace conflict
- Support safety and operational success through strong teamwork

Instructional Methodology

- Group activities and role-playing
- Team-based problem-solving scenarios
- Reflective discussions and communication workshops
- Case studies of effective and ineffective team dynamics

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Introduction to Teamwork Principles

- **Module 1:** What Makes a Team? – Roles, Values, and Goals (07:30 – 09:30)
- **Module 2:** Characteristics of Effective Teams (09:45 – 11:15)
- **Module 3:** Group Exercise – Building a Mini-Team Charter (11:30 – 01:00)
- **Module 4:** Communication Styles and Barriers (02:00 – 03:30)

Day 2: Developing Communication and Trust

- **Module 1:** Active Listening & Assertive Speaking (07:30 – 09:30)
- **Module 2:** Giving and Receiving Feedback (09:45 – 11:15)
- **Module 3:** Trust-Building Activities and Challenges (11:30 – 01:00)
- **Module 4:** Role Play – Team Briefing and Problem Solving (02:00 – 03:30)

Day 3: Team Collaboration and Conflict Resolution

- **Module 1:** Team Decision-Making Techniques (07:30 – 09:30)
- **Module 2:** Conflict Resolution Strategies (09:45 – 11:15)
- **Module 3:** Managing Differences in Team Settings (11:30 – 01:00)
- **Module 4:** Simulation – Conflict Role Play & Mediation (02:00 – 03:30)

Day 4: Performance and Accountability in Teams

- **Module 1:** Shared Responsibility and Accountability (07:30 – 09:30)
- **Module 2:** Delegating and Supporting Team Members (09:45 – 11:15)
- **Module 3:** Aligning Team Objectives with Organizational Goals (11:30 – 01:00)
- **Module 4:** Team Huddle Practice and Peer Coaching (02:00 – 03:30)

Day 5: Team Leadership and Final Assessment

- **Module 1:** Leading by Example – Team Leadership Skills (07:30 – 09:30)
- **Module 2:** Simulation – Crisis Team Scenario (09:45 – 11:15)
- **Module 3:** Final Project – Presenting a Team Action Plan (11:30 – 01:00)
- **Module 4:** Certification Ceremony & Course Wrap-Up (02:00 – 03:30)

Certification

Successful participants will receive a **Certificate of Competency in Teamwork and Collaboration**, aligned with global workplace effectiveness standards.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: +601116373203	EMAIL: info@mawaevents.net
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