MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

CONTROL EMERGENCIES & CRITICAL SITUATIONS

"Command, Contain, and Control – Leading with Confidence When Every Second Counts"

Schedule

Venue	Fees
In-House	ASK FOR THE QUOTATION

► **Available delivery methods:** In-House Training

Introduction

Emergencies and critical situations can escalate quickly and unpredictably, challenging even the most experienced professionals. This course provides participants with the essential knowledge, leadership strategies, and operational skills needed to manage and control emergencies in a wide range of environments, including industrial sites, oil & gas, maritime, aviation, and public safety sectors.

Designed around international best practices and incident command systems (ICS), the course combines theoretical knowledge with scenario-based exercises to build decision-making capability, situational awareness, and teamwork under pressure.

Objectives

By the end of this course, participants will be able to:

- Understand the dynamics of critical incidents and emergency escalation
- Apply structured emergency response protocols (e.g., ICS, SOPs)
- Lead response teams effectively under high-stress conditions
- Make timely, informed decisions amidst chaos and uncertainty
- Communicate clearly and coordinate with internal and external stakeholders
- Execute post-incident reviews and implement corrective actions

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Why Attend

- Build confidence in responding to fires, explosions, natural disasters, technical failures, and other emergencies
- Learn globally recognized best practices in crisis leadership and command control
- Reduce damage, downtime, and human risk through structured and swift action
- Gain hands-on experience through realistic emergency simulations

Target Audience

This course is suitable for:

- HSE and Emergency Response Coordinators
- Safety Officers and Security Managers
- Site and Operations Managers
- Disaster Recovery and Business Continuity Teams
- Public Safety, Military, and First Responder Personnel
- Oil & Gas, Mining, Aviation, and Maritime Supervisors

Individual Benefits

- Enhanced crisis leadership and decision-making skills
- Proficiency in implementing emergency control protocols
- Confidence in managing high-risk and high-pressure situations
- Development of personal readiness and resilience

Organizational Benefits

- Reduced incident response time and improved team coordination
- Stronger compliance with international emergency management standards
- Lower operational risk and improved business continuity
- A culture of preparedness, agility, and accountability

Instructional Methodology

- **Strategy Briefings** – Emergency response frameworks, ICS principles, and leadership tactics
- **Case Studies** – Analysis of real-world emergency incidents and response effectiveness
- **Workshops** – Emergency simulations, team coordination drills, and command practice
- **Peer Exchange** – Debriefs, role-based learning, and team feedback sessions
- **Tools** – Checklists, emergency command templates, SOPs, and risk assessment models

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Course Outline

DETAILED 5-DAY COURSE OUTLINE (Customizable) Training Hours: 07:30 AM – 03:30 PM Daily Format: 3–4 Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of Emergency Management

- Module 1: Types of Emergencies and Escalation Scenarios
- Module 2: Core Principles of Emergency Preparedness and Response
- Module 3: Overview of the Incident Command System (ICS)
- Module 4: Roles and Responsibilities of Emergency Response Teams

Day 2: Command & Control in Crisis Situations

- Module 1: Crisis Communication and Leadership Under Pressure
- Module 2: Activation of Emergency Response Plans (ERP)
- Module 3: Command Center Setup and Operation
- Module 4: Managing Multi-Agency Coordination

Day 3: Tactical Response and Operational Continuity

- Module 1: Resource Deployment and Scene Safety
- Module 2: Incident Stabilization and Containment
- Module 3: Evacuation and Shelter-in-Place Procedures
- Module 4: Emergency Reporting and Record-Keeping

Day 4: Emergency Scenarios and Simulation

- Module 1: Industrial Fire & Explosion Simulation
- Module 2: Environmental Spill & Contamination Response
- Module 3: Communication Drill with Stakeholders
- Module 4: Simulation Debrief and Lessons Learned

Day 5: Recovery, Reporting & Resilience Building

- Module 1: Transition from Response to Recovery
- Module 2: Business Continuity and Restoration Plans
- Module 3: After Action Review (AAR) and Corrective Actions
- Module 4: Continuous Improvement & Emergency Plan Audits

Certification

Certificate of Completion – Emergency Control and Crisis Management Participants will receive certification validating their competency in managing emergencies and critical situations aligned with global crisis response standards and best practices.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

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In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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