MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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ISO 37002: WHISTLEBLOWING MANAGEMENT SYSTEMS

"Building Trust, Enhancing Ethics, and Ensuring Organizational Integrity"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

Whistleblowing has emerged as a key mechanism for ensuring transparency, accountability, and ethical governance in organizations. ISO 37002:2021 provides comprehensive guidance for implementing an effective whistleblowing management system (WMS) that supports a culture of openness and integrity.

This course empowers participants to design, implement, operate, and improve WMS in line with ISO 37002. Through practical sessions, real-world case studies, and hands-on tools, participants will learn how to establish trusted reporting channels, manage disclosures impartially, and protect whistleblowers from retaliation.

Objectives

By the end of this course, participants will be able to:

- Understand the ISO 37002 structure, principles, and operational guidelines
- Design a whistleblowing system based on risk and stakeholder needs
- Create and manage secure reporting mechanisms
- Handle reports impartially and safeguard whistleblower identity
- Integrate WMS with ethics, compliance, and governance structures
- Evaluate and improve the system's effectiveness continuously

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Why Attend

- Gain practical knowledge to implement ISO 37002:2021
- Promote an ethical culture and reduce organizational risks
- Learn best practices in handling disclosures and investigations
- Ensure compliance with international whistleblowing standards
- Drive a speak-up culture to identify and resolve issues early

Target Audience

This program is designed for:

- Compliance and ethics officers
- Internal auditors and HR managers
- Risk and governance professionals
- Legal advisors and corporate counsel
- Department heads overseeing internal reporting systems

Individual Benefits

- Develop core competencies in WMS design and execution
- Learn to handle whistleblower disclosures with neutrality and confidentiality
- Become a trusted resource for ethical issue management
- Build leadership in compliance and governance roles

Organizational Benefits

- Implementation of ISO-aligned whistleblowing systems
- Improved internal reporting culture and risk detection
- Enhanced employee confidence and organizational reputation
- Mitigation of misconduct and regulatory non-compliance
- Stronger GRC (governance, risk, and compliance) integration

Instructional Methodology

- Strategy Briefings – ISO 37002 foundations and ethical frameworks
- Case Studies – Analysis of high-profile whistleblowing cases
- Workshops – Designing reporting channels, response plans, and policies
- Peer Exchange – Open discussions on ethical dilemmas and real-world challenges
- Tools – Templates for WMS implementation, handling reports, and KPI tracking

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Course Outline

DETAILED 5-DAY COURSE OUTLINE

Training Hours: 7:30 AM – 3:30 PM **Format:** 3–4 Learning Modules daily | Coffee Breaks at 09:30 & 11:15 | Lunch Buffet at 01:00 – 02:00

Day 1: Introduction to Whistleblowing and ISO 37002

- Importance of whistleblowing in today's business environment
- Overview of ISO 37002:2021 and its guiding principles
- Role of whistleblowing in corporate integrity and risk management

Day 2: Planning a Whistleblowing Management System (WMS)

- Defining scope, objectives, and policies
- Engaging leadership and stakeholders
- Integrating whistleblowing with ethics and compliance functions

Day 3: Establishing and Operating WMS

- Setting up secure, confidential, and anonymous reporting channels
- Roles, responsibilities, and case handling protocols
- Managing and investigating reports fairly and effectively

Day 4: Monitoring and Evaluating the System

- Performance indicators and effectiveness assessments
- Audit and review mechanisms
- Whistleblower feedback and continuous system improvement

Day 5: Organizational Integration and Change Management

- Aligning WMS with existing governance frameworks
- Promoting a speak-up culture through training and communication
- Final group project: Drafting a complete WMS action plan

Certification

Certificate of Completion – ISO 37002: Whistleblowing Management Systems Awarded to participants who complete the full training and demonstrate understanding of whistleblower system design and implementation in accordance with ISO 37002.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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