MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

ISO 37002: EFFECTIVE WHISTLEBLOWING AND REPORTING MECHANISMS

"Creating Trustworthy and Transparent Reporting Channels for Ethical Organizations"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

Whistleblowing mechanisms are essential tools in promoting transparency, accountability, and ethical practices within organizations. ISO 37002:2021 provides a structured approach to implementing whistleblowing systems that protect individuals, encourage ethical behavior, and help prevent misconduct and corruption.

This 5-day intensive course provides in-depth guidance on developing, implementing, and maintaining a robust whistleblowing management system in line with ISO 37002. It equips professionals with the skills to design secure, confidential, and impartial reporting systems, investigate disclosures, and ensure continuous improvement of the process.

Objectives

By the end of this course, participants will be able to:

- Understand the structure and principles of ISO 37002
- Establish a secure and reliable whistleblowing management system
- Design and implement transparent reporting and investigation procedures
- Ensure confidentiality and protection of whistleblowers
- Promote a culture of openness and ethical responsibility
- Integrate the whistleblowing system with risk, compliance, and governance frameworks

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Why Attend

- Strengthen your organization\'s ethical framework and integrity culture
- Comply with global best practices for whistleblower protection
- Minimize legal, financial, and reputational risks
- Empower employees to speak up without fear of retaliation
- Support risk detection and internal accountability

Target Audience

This program is designed for:

- Compliance officers and ethics professionals
- HR and legal professionals
- Risk managers and internal auditors
- Governance, risk, and compliance (GRC) officers
- Whistleblowing program managers
- Executive leadership and board members

Individual Benefits

Key competencies that will be developed include:

- Mastery of ISO 37002 requirements and ethical reporting standards
- Ability to develop and manage secure whistleblowing systems
- Expertise in handling sensitive reports and ensuring fair investigation
- Knowledge of how to foster a no-retaliation workplace culture
- Practical skills for integrating whistleblowing systems into organizational operations

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Implementation of an ISO-aligned whistleblowing management system
- Enhanced ethical governance and risk controls
- Increased internal reporting and early issue detection
- Improved stakeholder trust and reputation management
- Stronger legal and regulatory compliance

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – In-depth sessions on ISO 37002 structure, goals, and alignment with ethics and compliance
- Case Studies – Real-world corporate whistleblowing events and lessons learned
- Workshops – Designing policies, reporting channels, and investigation protocols
- Peer Exchange – Facilitated discussions on whistleblowing implementation challenges
- Tools – Practical templates for whistleblower protection policies, intake forms, and investigation tracking

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Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Whistleblowing and ISO 37002 Foundations

- Module 1: Introduction to ISO 37002:2021 (07:30 – 09:30)
- Purpose and scope of the standard
- Key principles: trust, impartiality, protection
- Module 2: Organizational Ethics and Whistleblower Culture (09:45 – 11:15)
- Module 3: Workshop – Assessing Current Reporting Mechanisms (11:30 – 01:00)
- Module 4: Case Study – Whistleblowing Failures and Successes (02:00 – 03:30)

Day 2: Designing Effective Whistleblowing Systems

- Module 1: Policy Framework and Governance Structure (07:30 – 09:30)
- Module 2: Roles, Responsibilities, and Oversight (09:45 – 11:15)
- Module 3: Workshop – Drafting a Whistleblowing Policy (11:30 – 01:00)
- Module 4: Peer Discussion – Gaps and Improvements (02:00 – 03:30)

Day 3: Reporting Channels and Confidentiality

- Module 1: Secure and Anonymous Reporting Options (07:30 – 09:30)
- Module 2: Retaliation Prevention Measures (09:45 – 11:15)
- Module 3: Workshop – Designing Whistleblower Protection Strategies (11:30 – 01:00)
- Module 4: Tool Use – Templates for Intake and Risk Categorization (02:00 – 03:30)

Day 4: Investigation and Case Management

- Module 1: Handling Reports and Evidence Gathering (07:30 – 09:30)
- Module 2: Fairness, Impartiality, and Due Process (09:45 – 11:15)
- Module 3: Workshop – Simulated Investigation and Follow-up (11:30 – 01:00)
- Module 4: Peer Exchange – Dealing with Complex Scenarios (02:00 – 03:30)

Day 5: Integration, Monitoring and Review

- Module 1: System Monitoring, Metrics, and Evaluation (07:30 – 09:30)
- Module 2: Integrating with Risk and Compliance Systems (09:45 – 11:15)
- Module 3: Workshop – Developing a Whistleblowing System Action Plan (11:30 – 01:00)
- Module 4: Final Q&A, Course Review, and Certification Briefing (02:00 – 03:30)

Certification

Certificate of Completion in Whistleblowing and Ethical Reporting – ISO 37002, confirming their ability to develop, operate, and evaluate a whistleblowing system in line with international best practices.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

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In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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