MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

ISO 37002 WHISTLEBLOWING SYSTEMS FOR ETHICAL PRACTICES

"Fostering Transparency, Integrity, and Accountability Through Robust Whistleblowing Frameworks"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

ISO 37002:2021 provides practical guidance for establishing, implementing, and maintaining effective whistleblowing management systems based on the principles of trust, impartiality, and protection. As organizations face increased scrutiny regarding ethical behavior and internal misconduct, a well-functioning whistleblowing system is a critical element in promoting a culture of transparency and integrity.

This intensive training equips professionals with the tools to develop or strengthen whistleblowing mechanisms aligned with ISO 37002 standards. Participants will gain a comprehensive understanding of policy development, whistleblower protection strategies, reporting procedures, and system improvement methods to support ethical conduct and prevent retaliation.

Objectives

By the end of this course, participants will be able to:

- Understand the structure and principles of ISO 37002
- Design and implement an effective whistleblowing management system
- Build trust and confidentiality into whistleblower processes
- Establish transparent and fair reporting, investigation, and follow-up procedures
- Promote a speak-up culture that deters misconduct and supports ethics
- Integrate whistleblowing systems with compliance, risk, and governance frameworks

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Why Attend

- Build a trustworthy environment where employees feel safe to report unethical behavior
- Protect your organization from fraud, misconduct, and reputational risk
- Align internal policies with international whistleblowing standards
- Demonstrate ethical leadership and compliance with global expectations
- Minimize legal liabilities and enhance employee confidence

Target Audience

This program is designed for:

- Compliance and ethics officers
- HR and legal professionals
- Risk and governance managers
- Internal auditors
- Whistleblowing program officers
- Senior management and board members

Individual Benefits

Key competencies that will be developed include:

- Mastery of ISO 37002 requirements and best practices
- Enhanced ability to create secure and effective reporting channels
- Confidence in handling whistleblower reports and investigations ethically
- Knowledge of retaliation prevention and employee protection
- Tools to build and improve a whistleblower-friendly culture

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Implementation of robust, ISO-compliant whistleblowing systems
- Increased detection and deterrence of unethical conduct
- Strengthened internal controls and governance practices
- Improved organizational trust and transparency
- Better risk management and corporate responsibility

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Overview of ISO 37002 and its integration with ethics and compliance
- Case Studies – Analysis of whistleblowing incidents and organizational responses
- Workshops – Simulated reporting, investigation, and retaliation prevention procedures
- Peer Exchange – Interactive sessions on challenges in implementing whistleblowing programs
- Tools – Templates for policies, investigation workflows, and whistleblower communications

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | ☕ Coffee Breaks: 09:30 & 11:15 | 🍱 Lunch Buffet: 01:00 – 02:00

Day 1: Introduction to ISO 37002 and Whistleblowing Fundamentals

- Module 1: Overview of ISO 37002 and Whistleblower Management Systems (07:30 – 09:30)
- Purpose, scope, and key definitions of ISO 37002
- Principles: trust, impartiality, and protection
- Module 2: Legal & Ethical Foundations of Whistleblowing (09:45 – 11:15)
- Module 3: Workshop – Assessing Your Current Whistleblowing Culture (11:30 – 01:00)
- Module 4: Case Study – High-Profile Whistleblower Scenarios (02:00 – 03:30)

Day 2: Designing the Whistleblowing System

- Module 1: Establishing Governance and Roles (07:30 – 09:30)
- Module 2: Creating Whistleblowing Policies and Procedures (09:45 – 11:15)
- Module 3: Workshop – Drafting a Whistleblowing Policy (11:30 – 01:00)
- Module 4: Peer Exchange – Challenges in Policy Communication (02:00 – 03:30)

Day 3: Whistleblower Protection and Report Management

- Module 1: Ensuring Confidentiality and Retaliation Prevention (07:30 – 09:30)
- Module 2: Setting Up Effective Reporting Channels (09:45 – 11:15)
- Module 3: Workshop – Investigating Reports & Maintaining Fairness (11:30 – 01:00)
- Module 4: Tools – Templates for Tracking and Escalation (02:00 – 03:30)

Day 4: System Operations and Integration

- Module 1: Coordinating with Ethics, HR, Legal, and Audit (07:30 – 09:30)
- Module 2: Stakeholder Communication and Training (09:45 – 11:15)
- Module 3: Workshop – Integrating Whistleblowing with Risk and Governance (11:30 – 01:00)
- Module 4: Case Study – Multi-jurisdictional Whistleblower Programs (02:00 – 03:30)

Day 5: Monitoring, Review, and Continuous Improvement

- Module 1: Evaluating Whistleblowing System Effectiveness (07:30 – 09:30)
- Module 2: Metrics, KPIs, and Reporting (09:45 – 11:15)
- Module 3: Workshop – Action Plan for ISO 37002 Implementation (11:30 – 01:00)
- Module 4: Final Review, Q&A, and Certification Briefing (02:00 – 03:30)

Certification

Certificate of Completion in Whistleblowing System Management (ISO 37002) validating their expertise in establishing and managing whistleblowing systems that align with ISO 37002 and foster ethical organizational practices.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

Follow us: **Facebook** **Twitter** **YouTube** **LinkedIn** **Instagram**

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.