MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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CERTIFICATION IN CONTROL SELF-ASSESSMENT (CCSA)

"Empowering Internal Auditors and Risk Professionals to Facilitate Effective Control and Risk Assessment"

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** In-House Training

Introduction

Control Self-Assessment (CSA) has evolved as a proactive approach for organizations to identify and manage risks, improve internal controls, and support governance objectives. This course provides in-depth knowledge and practical tools to perform control self-assessments effectively, aligned with globally recognized standards and practices.

Participants will gain hands-on experience in planning, conducting, and reporting CSA sessions while aligning them with internal audit, risk management, and compliance functions. This certification prepares professionals for both implementation and facilitation roles in CSA programs.

Objectives

By the end of this course, participants will be able to:

- Understand the core principles and methodology of Control Self-Assessment
- Facilitate CSA sessions and workshops with confidence
- Align CSA processes with organizational objectives and risk appetite
- Use CSA results to enhance audit planning, internal controls, and risk reporting
- Integrate CSA with governance, risk, and compliance (GRC) frameworks
- Prepare for the globally recognized CCSA® exam

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Why Attend

- Learn proven CSA techniques that strengthen internal controls
- Master facilitation skills for cross-functional risk assessments
- Understand how to link CSA with strategic objectives and KPIs
- Enhance your readiness for the official CCSA® certification
- Add immediate value to audit, risk, and assurance functions in your organization

Target Audience

This program is designed for:

- Internal auditors and audit managers
- Risk and compliance professionals
- CSA program facilitators and team leads
- Process owners and control managers
- Professionals preparing for the CCSA® certification

Individual Benefits

Key competencies that will be developed include:

- Facilitation and communication skills
- Knowledge of CSA tools, templates, and methodologies
- Risk identification and prioritization techniques
- Stakeholder engagement in assurance activities
- Alignment of CSA with risk-based internal auditing

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Enhanced risk awareness and control ownership at all levels
- Stronger collaboration across business units and assurance teams
- Improved efficiency and coverage in internal audits
- Better integration of risk, control, and performance data
- Strengthened culture of accountability and transparency

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Introduction to CSA principles, frameworks, and models
- Case Studies – Analysis of real CSA implementations and audit integrations
- Workshops – Hands-on CSA planning, facilitation, and reporting exercises
- Peer Exchange – Group discussions on CSA challenges and shared best practices
- Tools – Practical templates for CSA documentation, scoring, and risk ranking

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Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of Control Self-Assessment

- Module 1: Introduction to CSA Concepts and Origins (07:30 – 09:30)
- What is CSA? History, evolution, and core principles
- Differences between CSA and traditional auditing
- Module 2: CSA Models and Frameworks (09:45 – 11:15)
- Types of CSA models: facilitated, survey-based, hybrid
- Role of COSO and ISO 31000
- Module 3: CSA vs. Risk-Based Auditing (11:30 – 01:00)
- Integrating CSA into internal audit programs
- Module 4: Workshop – CSA Readiness Assessment (02:00 – 03:30)

Day 2: Planning CSA Engagements

- Module 1: Establishing CSA Objectives and Scope (07:30 – 09:30)
- Selecting processes and controls for CSA
- Understanding stakeholders and engagement criteria
- Module 2: Risk and Control Identification Techniques (09:45 – 11:15)
- Brainstorming, SWOT, risk matrices
- Module 3: CSA Documentation and Facilitation Tools (11:30 – 01:00)
- Scoring systems, templates, and reporting formats
- Module 4: Case Study – Planning a CSA Session (02:00 – 03:30)

Day 3: Facilitating CSA Sessions

- Module 1: Facilitation Skills and Stakeholder Management (07:30 – 09:30)
- Building trust, neutrality, and consensus
- Module 2: Workshop Formats and Group Dynamics (09:45 – 11:15)
- Running productive CSA sessions
- Module 3: Capturing and Analyzing Results (11:30 – 01:00)
- Risk heatmaps, key findings, and root cause analysis
- Module 4: Workshop – Simulated CSA Facilitation Exercise (02:00 – 03:30)

Day 4: Using CSA Results Effectively

- Module 1: Reporting and Communicating CSA Outcomes (07:30 – 09:30)
- Clear, actionable, and strategic reporting
- Module 2: Linking CSA to Risk and Audit Plans (09:45 – 11:15)
- Risk-ranking and audit prioritization
- Module 3: Integrating CSA into the GRC Environment (11:30 – 01:00)
- CSA in ERM, compliance, and performance monitoring
- Module 4: Peer Exchange – CSA Lessons and Pitfalls (02:00 – 03:30)

Day 5: CCSA Certification Preparation & Final Project

- Module 1: Overview of CCSA® Certification Domains (07:30 – 09:30)
- The IIA’s CCSA® exam structure, eligibility, and tips
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Module 2: Practice Questions and Mock Quiz (09:45 – 11:15)

- Sample test and discussion
- Module 3: Capstone Project – Designing a CSA Program (11:30 – 01:00)
- Group presentations and feedback
- Module 4: Certification Ceremony and Course Wrap-Up (02:00 – 03:30)

Certification

Participants will receive a Certificate of Completion in Control Self-Assessment (CCSA), validating their competency in planning, facilitating, and leveraging CSA practices to enhance risk management and internal control systems. This course also prepares attendees for the globally recognized IIA CCSA® Certification.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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