

FACILITY OPERATION & MAINTENANCE EXECUTIVE PROGRAM

“Elevating Facility Operations through Strategic Leadership, Efficiency, and Innovation”

Schedule

Venue (InHouse)	Fees
At Your Organization Premises	Ask For The Quotation

► **Available delivery methods:** Face-to-Face & Online Training, In-House Training

Introduction

Facility operations and maintenance are no longer limited to reactive upkeep—they now play a strategic role in enhancing business continuity, reducing costs, and delivering service excellence. This executive program offers a high-level, structured approach to modern facility operation and maintenance, focusing on leadership, risk management, cost efficiency, and performance optimization. This course is designed for senior professionals who oversee facility operations across sectors. It equips them with advanced tools and methodologies to lead teams, manage vendors, implement digital solutions, and align FM strategies with business goals.

Objectives

By the end of this course, participants will be able to:

- Lead and manage large-scale facility operations with a strategic mindset
- Implement best practices in asset and maintenance management
- Optimize operational performance and lifecycle costs
- Drive digital transformation through CMMS and IoT tools
- Ensure safety, compliance, and risk mitigation
- Oversee energy and sustainability initiatives
- Build and manage high-performing FM teams and service providers

Why Attend

- Gain a strategic and technical view of facility operations and maintenance
- Learn how to lead teams and manage complex FM portfolios
- Improve service levels while reducing operational risks and costs
- Align facilities management with organizational priorities
- Understand how to integrate technology and sustainability in FM operations
- Develop executive-level decision-making and planning skills

Target Audience

This program is designed for:

- Facility Directors and Senior Managers
- Operations & Maintenance Leaders
- Corporate Real Estate Executives
- Engineering & Asset Managers
- Head of Estates and Infrastructure
- Consultants in FM and Asset Management

Individual Benefits

Key competencies that will be developed include:

- Strategic planning and FM policy development
- Risk-based maintenance planning and budget control
- Leadership in change management and digital tools
- KPI monitoring and performance benchmarking
- Vendor, contract, and SLA management

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- More efficient, reliable, and sustainable facility operations
- Reduced unplanned downtime and maintenance costs
- Enhanced compliance and safety performance
- Improved decision-making through data analytics
- Stronger alignment between facilities and business goals

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Executive-level overviews of FM best practices and leadership
- Case Studies – Real-life facility incidents, performance gaps, and optimization strategies
- Workshops – Planning maintenance strategies, budgets, and team structures
- Peer Exchange – Discussion of organizational challenges and solutions
- Tools – Executive dashboards, SLA/KPI frameworks, CMMS and risk tools

MAWA EVENTS

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Course Outline

DETAILED 5-DAY COURSE OUTLINE (CUSTOMIZABLE)

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: Strategic Foundations of Facility Operations

- Module 1: The Evolving Role of FM in Corporate Strategy (07:30 - 09:30)
 - FM alignment with organizational goals and service delivery
- Module 2: Organizational Structure, Policies & Governance in FM (09:45 - 11:15)
 - Roles, responsibilities, reporting lines
- Module 3: Developing and Leading a Strategic FM Plan (11:30 - 01:00)
 - Vision, goals, benchmarking, and KPIs
- Module 4: Workshop - FM Strategy Blueprint (02:00 - 03:30)

Day 2: Operations Optimization & Maintenance Management

- Module 1: Risk-Based Maintenance Planning (07:30 - 09:30)
 - Failure modes, criticality analysis, and work prioritization
- Module 2: Lifecycle Asset Management and Capital Planning (09:45 - 11:15)
 - Depreciation, investment, condition-based maintenance
- Module 3: Performance Metrics and Continuous Improvement (11:30 - 01:00)
 - MTBF, availability, response times, quality indicators
- Module 4: Workshop - Maintenance KPI Dashboard (02:00 - 03:30)

Day 3: Digital Tools and Smart Facility Management

- Module 1: Leveraging CMMS, CAFM, and IoT in FM (07:30 - 09:30)
 - Data-driven decision making, mobile work orders
- Module 2: Integrating BIM, BMS, and Automation Systems (09:45 - 11:15)
 - Centralized control, energy savings, predictive analytics
- Module 3: Cybersecurity and Digital Risk in Facility Systems (11:30 - 01:00)
 - Data privacy, access control, digital asset protection
- Module 4: Workshop - Smart Facility Action Plan (02:00 - 03:30)

Day 4: Financial Management, Contracts & Compliance

- Module 1: FM Budgeting, Forecasting, and Cost Optimization (07:30 - 09:30)
 - CAPEX vs OPEX, zero-based budgeting
- Module 2: Managing Service Contracts, SLAs & Outsourcing (09:45 - 11:15)
 - Procurement, supplier evaluation, cost vs quality
- Module 3: Legal, Safety & Environmental Compliance in FM (11:30 - 01:00)
 - Audits, reporting, and regulatory alignment
- Module 4: Workshop - FM Contract and Budget Strategy (02:00 - 03:30)

Day 5: Leadership, Team Development & Change Management

- Module 1: Leading High-Performance FM Teams (07:30 - 09:30)
 - Role clarity, team motivation, and skills development
- Module 2: Stakeholder Engagement and Communication Strategies (09:45 - 11:15)
 - Internal alignment, facility users, senior management
- Module 3: Managing Change, Innovation, and Facility Upgrades (11:30 - 01:00)
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Renovation projects, digital upgrades, space utilization

- Module 4: Final Workshop – Executive FM Improvement Roadmap (02:00 – 03:30)

Certification

Participants will receive a Certificate of Completion in Facility Operation & Maintenance Executive Management, confirming their expertise in leading modern, compliant, cost-effective, and digitally enabled facility operations.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
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In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: +601116373203	EMAIL: info@mawaevents.net
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