

CERTIFIED INTERNATIONAL WAREHOUSE MANAGER (CIWIM)

"Mastering Global Warehouse Practices for Operational Excellence and Inventory Optimization"

Schedule

Date	Venue	Fees (Face-to-Face)
06 - 10 Jul 2026	Dubai - UAE	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Modern warehousing is more than storage—it’s a critical function that drives supply chain agility, service quality, and cost efficiency. With increasing customer expectations and global complexity, warehouse managers must apply best practices in layout design, inventory control, technology, and performance measurement.

This certification course is designed to develop world-class warehouse leaders. It provides a strategic and practical framework for warehouse operations, covering layout optimization, materials handling, inventory accuracy, automation systems, HSE, and performance KPIs. Participants will leave with actionable tools and a globally recognized CIWIM credential.

Objectives

- By the end of this course, participants will be able to:
- Optimize warehouse layout and flow to improve space utilization and throughput
 - Apply inventory management techniques for accuracy, speed, and traceability
 - Implement health, safety, and security procedures in line with global standards
 - Evaluate and adopt warehouse automation, WMS, and digital tools
 - Monitor and improve warehouse performance using KPIs and dashboards

Why Attend

- Achieve international certification as a warehouse management professional
- Learn proven strategies to reduce costs, delays, and inventory errors
- Boost warehouse efficiency through better design and workflow planning
- Understand the role of technology in transforming warehouse operations
- Improve leadership and decision-making capabilities in warehousing environments

Target Audience

This program is designed for:

- Warehouse managers and supervisors
- Inventory and logistics controllers
- Supply chain and operations professionals
- Distribution center coordinators
- Anyone seeking CIWIM certification and global recognition in warehouse excellence

Individual Benefits

Key competencies that will be developed include:

- Warehouse layout design and space utilization
- Stock control and inventory record accuracy
- Barcode, RFID, and WMS application
- HSE compliance and hazard prevention
- Leadership in warehouse team supervision

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved inventory accuracy and service levels
- Safer and more productive warehouse environments
- Reduced storage and handling costs
- Enhanced integration between warehouse, procurement, and distribution functions
- Structured processes and global standard compliance

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Global trends, warehouse models, and digital transformation
- Case Studies - World-class facilities and best practice benchmarks
- Workshops - Layout planning, inventory audits, and KPI mapping
- Peer Exchange - Lessons from diverse warehousing sectors
- Tools - Warehouse checklists, templates, WMS demo scenarios, and CIWIM review guide

Course Outline

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: Introduction to World-Class Warehouse Operations

- Module 1: Role of Warehousing in the Global Supply Chain (07:30 - 09:30) • Types of warehouses, functions, and strategic value
- Module 2: Key Elements of Effective Warehouse Management (09:45 - 11:15) • Order cycles, velocity profiling, storage methods
- Module 3: Layout Design and Space Optimization (11:30 - 01:00) • Zoning, racking, docking, and safety considerations
- Module 4: Workshop - Design a Warehouse Layout (02:00 - 03:30) • Plan optimal layout for a case study facility

Day 2: Inventory Accuracy and Materials Handling

- Module 5: Inventory Classification and Control Techniques (07:30 - 09:30) • ABC analysis, cycle counting, FIFO/LIFO
- Module 6: Materials Handling Equipment and Best Practices (09:45 - 11:15) • Forklifts, conveyors, AS/RS, ergonomics
- Module 7: Inventory Reconciliation and Shrinkage Control (11:30 - 01:00) • Root causes of inaccuracy and control measures
- Module 8: Workshop - Conduct a Stock Accuracy Audit (02:00 - 03:30) • Identify and resolve causes of variances

Day 3: Warehouse Systems and Technology

- Module 9: Warehouse Management Systems (WMS) (07:30 - 09:30) • Features, modules, and integration points
- Module 10: Barcoding, RFID, and IoT in Warehousing (09:45 - 11:15) • Real-time tracking, data visibility, and automation
- Module 11: Implementing Digital Tools and Mobile Devices (11:30 - 01:00) • Software selection and implementation tips
- Module 12: Workshop - Create a Technology Upgrade Plan (02:00 - 03:30) • Outline digital transformation roadmap

Day 4: HSE, Security, and Operational Excellence

- Module 13: Health and Safety in the Warehouse (07:30 - 09:30) • Hazard zones, PPE, fire safety, and incident reporting
- Module 14: Warehouse Security and Access Controls (09:45 - 11:15) • Theft prevention, CCTV, restricted zones
- Module 15: Lean Warehousing and 5S Implementation (11:30 - 01:00) • Waste elimination, visual management
- Module 16: Workshop - Risk Assessment and Safety Checklist (02:00 - 03:30) • Safety audit exercise for warehouse zone

Day 5: Leadership, KPIs, and Certification Review

- Module 17: Leadership Skills for Warehouse Managers (07:30 - 09:30) • Team supervision, communication, conflict handling
- Module 18: Measuring Warehouse Performance (09:45 - 11:15) • KPIs: order accuracy, space use, labor productivity
- Module 19: Certification Preparation - CIWIM Key Topics (11:30 - 01:00) • Exam guidance, review questions, and final tips
- Module 20: Final Workshop - Present a Warehouse Improvement Plan (02:00 - 03:30) • Strategy presentation and peer feedback

Certification

Participants will receive the Certified International Warehouse Manager (CIWIM) designation, confirming their professional capability in managing modern warehouse operations aligned with international best practices and performance standards.

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