

DISASTER-RECOVERY LEAD MANAGEMENT

“Ensuring Business Continuity and Effective Crisis Response Leadership”

Schedule

Date	Venue	Fees
05 - 09 Jul 2026	Dammam, KSA	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

In today’s volatile world, organizations must be ready to respond swiftly and effectively to crises such as natural disasters, cyber incidents, system failures, and public emergencies. A strong disaster recovery leadership strategy ensures continuity of operations, reduces downtime, and protects people, assets, and reputation.

This 5-day course empowers participants to take charge of disaster-recovery planning and lead teams through high-stress situations. It focuses on risk assessment, recovery strategy design, stakeholder coordination, emergency communication, and post-disaster evaluation. Delivered in both English and Arabic, this course provides real-world case studies, practical tools, and leadership frameworks aligned with ISO 22301 and NFPA 1600 standards.

Objectives

By the end of this course, participants will be able to:

- Design and implement disaster recovery and business continuity strategies
- Lead response and recovery efforts during crises and disasters
- Develop communication and escalation protocols for emergencies
- Coordinate with internal and external stakeholders under pressure
- Conduct post-incident reviews and lessons-learned evaluations

Why Attend

- Build leadership confidence for crisis response and continuity planning
- Learn how to design, test, and maintain DR plans for various risk scenarios
- Develop effective command and communication during disaster events
- Gain tools for emergency drills, gap analysis, and business impact assessments
- Understand international standards for disaster recovery and resilience

Target Audience

This program is designed for:

- Disaster recovery coordinators and emergency response managers
- HSE and business continuity professionals
- IT disaster recovery planners and infrastructure teams
- Facility and security managers
- Senior managers responsible for crisis leadership

Individual Benefits

Key competencies that will be developed include:

- Disaster risk profiling and response leadership
- Command-and-control decision-making under stress
- Crisis communication and coordination
- Business impact assessment and recovery time objectives (RTOs)
- Post-disaster review and recovery plan improvement

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved emergency readiness and organizational resilience
- Shorter recovery times and reduced operational losses
- Stronger coordination among crisis response stakeholders
- Better compliance with national and international DR regulations
- Enhanced internal training and response drills for teams

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategic Briefings – Disaster recovery frameworks and standards
- Risk Scenarios – Natural disasters, cyberattacks, and facility failures
- Workshops – Risk assessments, continuity planning, incident command
- Live Simulations – Emergency response role-play and communication drills
- Action Planning – Developing DR governance and after-action reports

Course Outline

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: Disaster Recovery Concepts and Risk Context

- Module 1: Introduction to Disaster Recovery and Business Continuity (07:30 - 09:30) • Key terms, disaster types, recovery goals • Business resilience principles and ISO 22301
- Module 2: Risk Identification and Vulnerability Assessment (09:45 - 11:15) • Risk rating, risk maps, and threat modeling • Identifying mission-critical systems and functions
- Module 3: Business Impact Analysis (11:30 - 01:00) • Defining RTOs and RPOs • Economic, reputational, and legal impacts
- Module 4: Workshop - Risk Matrix for Disaster Scenarios (02:00 - 03:30) • Analyze threats relevant to your organization

Day 2: Designing a Disaster Recovery Strategy

- Module 5: Recovery Strategy Development (07:30 - 09:30) • Recovery tiers, alternate sites, data recovery plans • Service continuity for key operations
- Module 6: Roles and Responsibilities in DR Teams (09:45 - 11:15) • Command structure and team duties • DR leadership during different phases of response
- Module 7: Communication and Stakeholder Engagement (11:30 - 01:00) • Crisis communications protocol and media handling • Internal alerts and escalation triggers
- Module 8: Simulation - Develop a DR Command Structure (02:00 - 03:30) • Organize teams for a mock scenario

Day 3: Emergency Response and Activation

- Module 9: Activating the Disaster Recovery Plan (07:30 - 09:30) • Decision authority and activation criteria • Notifications and initial actions
- Module 10: Emergency Operations Centers (EOC) (09:45 - 11:15) • EOC setup, communication tools, documentation • Logs, incident tracking, and coordination
- Module 11: Evacuation, Relocation, and Continuity Procedures (11:30 - 01:00) • Facility shutdowns and personnel relocation • Continuity of leadership and decision making
- Module 12: Exercise - Simulate DR Plan Activation (02:00 - 03:30) • Conduct a tabletop response walkthrough

Day 4: Plan Testing, Auditing, and Recovery Execution

- Module 13: DR Plan Testing and Validation (07:30 - 09:30) • Tabletop, functional, and full-scale exercises • Test objectives and evaluation criteria
- Module 14: Internal Audit and Documentation Requirements (09:45 - 11:15) • Compliance with ISO, NFPA, and local laws • Templates, forms, and audit checklists
- Module 15: Recovery Operations and Service Restoration (11:30 - 01:00) • System restoration and failback • Service verification and data integrity
- Module 16: Workshop - Design a DR Testing Schedule (02:00 - 03:30) • Align test scope with risk level

Day 5: Continuous Improvement and Post-Recovery Analysis

- Module 17: Conducting Post-Incident Reviews (07:30 - 09:30) • Root cause analysis and gap identification • After-action reporting and executive debrief
- Module 18: Integrating Lessons Learned into the DR Plan (09:45 - 11:15) • Updating documents and re-training teams • Closing the loop for improvement
- Module 19: Crisis Leadership and Organizational Resilience (11:30 - 01:00) • Leadership traits under pressure • Building a culture of readiness
- Module 20: Final Exercise - Present a DR Action Plan (02:00 - 03:30) • Group presentation and peer feedback

Certification

Participants will receive a Certificate of Completion in Disaster-Recovery Lead Management, validating their ability to lead recovery efforts, design disaster preparedness frameworks, and manage cross-functional response teams during crises.

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