

BUILDING A SAFETY-DRIVEN CULTURE FOR WAREHOUSE OPERATIONS

“Creating Safe, Efficient, and People-Focused Warehousing Environments”

Schedule

Date	Venue	Fees (Face-to-Face)
22 - 26 Jun 2026	London, UK	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Warehousing and distribution operations present a high-risk environment where safety lapses can lead to severe injuries, operational disruptions, and financial losses. Beyond compliance, creating a culture where safety is internalized by all team members is essential for sustainable performance.

This intensive 5-day course empowers participants with the knowledge, strategies, and tools needed to embed a strong safety culture into warehouse operations. From hazard identification and behavior-based safety to safety audits and leadership engagement, the program promotes proactive practices that reduce risks and boost morale. Participants will leave equipped to lead change, improve safety metrics, and align operations with best practices and legal standards.

Objectives

By the end of this course, participants will be able to:

- Recognize common hazards and implement risk-reduction strategies in warehouses
- Develop a proactive, employee-driven safety culture
- Apply safety leadership and communication practices to influence behavior
- Implement inspection, audit, and incident response systems
- Align warehouse safety operations with ISO and OSHA standards

Why Attend

- Understand how to move from compliance-based to culture-driven safety
- Reduce injury rates and operational disruptions through practical controls
- Promote employee accountability and ownership of safety performance
- Develop effective warehouse safety procedures and SOPs
- Receive templates and tools to strengthen site-wide safety practices

Target Audience

This program is designed for:

- Warehouse and distribution center managers
- HSE and safety compliance officers
- Logistics and operations supervisors
- Facilities and maintenance personnel
- Team leaders and shift coordinators in warehousing environments

Individual Benefits

Key competencies that will be developed include:

- Safety communication and leadership
- Hazard and risk assessment for warehouse settings
- Development of training, SOPs, and behavioral interventions
- Safety inspection and corrective action planning
- Incident reporting and learning from near misses

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved workplace safety culture and employee engagement
- Better compliance with national and international safety standards
- Decreased incidents, downtime, and compensation claims
- Stronger leadership involvement in safety initiatives
- More efficient and risk-conscious warehouse operations

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Safety Briefings - Core principles and risk communication
- Interactive Workshops - Hazard mapping and SOP writing
- Live Case Studies - Accidents, responses, and preventive controls
- Group Simulations - Safety audits, toolbox talks, incident drills
- Templates & Tools - Safety checklists, training logs, inspection forms

MAWA EVENTS

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Course Outline

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: Foundations of Warehouse Safety Culture

- Module 1: Introduction to Safety Culture and Behavior (07:30 - 09:30) • Understanding culture, attitude, and shared responsibility • Why rules alone don't create safety
- Module 2: Hazard Identification and Warehouse Risk Mapping (09:45 - 11:15) • Material handling, racking, forklifts, and PPE gaps • Use of risk matrices and walkthrough inspections
- Module 3: Root Causes of Unsafe Behavior (11:30 - 01:00) • Fatigue, routine, communication breakdowns • Behavior-based safety systems
- Module 4: Workshop - Map Hazards and Culture Triggers (02:00 - 03:30) • Team exercise to identify safety culture blockers

Day 2: Safety Systems and Procedures

- Module 5: SOPs and Safe Work Procedures (07:30 - 09:30) • Writing clear, enforceable, and practical SOPs • Employee input and version control
- Module 6: Housekeeping, Ergonomics, and Layout Safety (09:45 - 11:15) • Aisle clearances, visibility, manual lifting risks • Red-tag zones and storage rules
- Module 7: Fire Safety and Emergency Preparedness (11:30 - 01:00) • Evacuation drills, extinguisher checks, alarm testing • Assembly points and accountability
- Module 8: Workshop - Review and Improve a Sample SOP (02:00 - 03:30) • Edit for clarity, flow, and hazard mitigation

Day 3: Communication and Leadership in Safety

- Module 9: Toolbox Talks and Safety Training (07:30 - 09:30) • Delivery techniques and scheduling • Real-life stories and micro-lessons
- Module 10: Leadership's Role in Safety Culture (09:45 - 11:15) • Modeling behavior and reinforcing values • Safety walks, recognition, and follow-up
- Module 11: Safety Committees and Employee Involvement (11:30 - 01:00) • How to set up and lead safety teams • Participation, accountability, and reporting
- Module 12: Simulation - Conduct a Toolbox Talk (02:00 - 03:30) • Live practice with group coaching

Day 4: Auditing, Metrics, and Incident Response

- Module 13: Safety Inspections and Observation Programs (07:30 - 09:30) • Checklists, frequency, and documentation • Corrective action plans
- Module 14: Leading and Lagging Indicators in Safety (09:45 - 11:15) • LTIs, near misses, training hours, audits completed • Dashboards and visual boards
- Module 15: Accident Investigation and Root Cause Analysis (11:30 - 01:00) • Evidence gathering, interviews, 5 Whys • Action planning and prevention
- Module 16: Workshop - Conduct a Mini Safety Audit (02:00 - 03:30) • Inspect and report on a mock warehouse scenario

Day 5: Strategy and Continuous Safety Improvement

- Module 17: Building a Warehouse Safety Strategy (07:30 - 09:30) • Vision, goals, targets, and roles • Aligning safety with business operations
- Module 18: Continuous Improvement in Safety Programs (09:45 - 11:15) • Kaizen, feedback loops, and learning from incidents • Innovation in safety systems
- Module 19: Safety Culture Maturity Models (11:30 - 01:00) • Assessing and evolving organizational safety culture • From reactive to generative safety environments

- **Module 20: Final Exercise – Safety Action Plan Presentation (02:00 – 03:30)** • Present a plan to improve safety culture in your warehouse

Certification

Participants will receive a Certificate of Completion in Building a Safety-Driven Culture for Warehouse Operations, validating their knowledge and capability to implement warehouse safety systems, lead behavioral change, and foster a high-performance safety culture.

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