

## CERTIFICATE IN EMERGENCY RESPONSE FOR SECURITY TEAMS

*“Equipping Security Personnel with Critical Skills for Fast, Coordinated Emergency Actions”*

### Schedule

Date	Venue	Fees (Face-to-Face)
07 - 11 Jun 2026	Doha, Qatar	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training, In-House Training

### Introduction

In an era of rising security threats, natural disasters, and operational hazards, security teams must be fully prepared to respond swiftly and effectively to emergencies. Emergency response readiness is not just about equipment—it’s about people, planning, coordination, and execution under pressure.

This 5-day certification course is designed to empower security teams with essential emergency response competencies. Participants will gain practical knowledge in threat identification, emergency planning, crisis communication, evacuation procedures, incident command systems, and inter-agency coordination. The course includes real-life scenarios, drills, and tabletop exercises tailored to high-risk environments.

### Objectives

By the end of this course, participants will be able to:

- Recognize and assess potential emergency situations and threats
- Develop and implement effective emergency response plans
- Coordinate evacuation, lockdown, and shelter-in-place procedures
- Operate within incident command and emergency communication frameworks
- Conduct after-action reviews and improve response effectiveness

## Why Attend

- Gain internationally recognized emergency response credentials
- Ensure your team can act decisively during crises and disasters
- Strengthen collaboration with fire, police, and medical response teams
- Reduce confusion and panic through trained, confident actions
- Learn through hands-on drills, role-play, and scenario-based exercises

## Target Audience

This program is designed for:

- Corporate and industrial security officers
- Emergency response team members
- Security supervisors and team leads
- Safety coordinators and HSE personnel
- Facility, plant, and site security professionals

## Individual Benefits

Key competencies that will be developed include:

- Threat recognition and situational awareness
- Emergency protocol execution and crisis leadership
- Efficient communication under stress
- Basic triage, containment, and evacuation skills
- Post-incident review and documentation practices

## Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved preparedness for emergencies and critical incidents
- Faster and more effective incident containment
- Enhanced safety and security culture across the organization
- Stronger regulatory compliance and audit readiness
- Reduced business disruption and liability exposure

## Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Briefings - Emergency management systems and global protocols
- Scenario Exercises - Simulated emergencies and coordinated responses
- Group Workshops - Plan development, threat assessment, communication
- Field Drills - Evacuation, lockdown, and team role execution
- Action Planning Tools - Templates for response plans and reporting

## Course Outline

**Training Hours: 7:30 AM - 3:30 PM** Daily Format: 3-4 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

### Day 1: Foundations of Emergency Response

- Module 1: Introduction to Emergency Management (07:30 - 09:30) • Types of emergencies and organizational vulnerabilities • Principles of emergency planning and preparedness
- Module 2: Roles of Security Teams in Crisis Response (09:45 - 11:15) • First responders vs supporting personnel • Ethical and legal responsibilities
- Module 3: Risk Assessment and Hazard Identification (11:30 - 01:00) • Threat matrix and site-specific risk analysis • Vulnerability assessments
- Module 4: Workshop - Identify Threats at Your Facility (02:00 - 03:30) • Group-based risk profiling

### Day 2: Building Effective Emergency Response Plans

- Module 5: Developing the Emergency Response Plan (07:30 - 09:30) • Key components of an ERP • Customizing protocols for your environment
- Module 6: Evacuation, Lockdown, and Shelter Procedures (09:45 - 11:15) • Egress routes, accountability, signage, drills • Lockdown scenarios and internal threat containment
- Module 7: Communication Under Emergency Conditions (11:30 - 01:00) • Alert systems, chain of command, media handling • Multilingual and inclusive communication considerations
- Module 8: Workshop - Create a Rapid Response Checklist (02:00 - 03:30) • Tailor actions for top-priority scenarios

### Day 3: Command, Control & Coordination

- Module 9: Incident Command System (ICS) Overview (07:30 - 09:30) • ICS roles and structure • Multi-agency coordination and integration
- Module 10: Inter-Agency Liaison and Role Clarity (09:45 - 11:15) • Working with fire, police, EMS, civil defense • Protocols for access control and site handover
- Module 11: Managing High-Stress Incidents (11:30 - 01:00) • Crisis leadership, stress response, team coordination • Making decisions under pressure
- Module 12: Simulation - ICS in Action (02:00 - 03:30) • Mock incident with rotating command roles

### Day 4: Response Execution and Field Drills

- Module 13: Emergency Response Equipment and Readiness (07:30 - 09:30) • Radios, first aid kits, barricades, PPE, response kits • Readiness checks and inspections
- Module 14: Tactical Response Drills (09:45 - 11:15) • Evacuation, fire, medical, and security drills • Live scenario walk-throughs
- Module 15: Post-Emergency Response and Scene Control (11:30 - 01:00) • Securing the area, re-entry procedures, perimeter control • Managing media and family presence
- Module 16: Workshop - Evaluate a Drill and Identify Gaps (02:00 - 03:30) • Gap analysis and performance feedback

### Day 5: Recovery, Review, and Certification

- Module 17: Post-Incident Analysis and Lessons Learned (07:30 - 09:30) • After Action Review (AAR) methodology • Capturing data for improvement
- Module 18: Business Continuity and Recovery Planning (09:45 - 11:15) • Liaison with management and crisis teams • Support for impacted personnel
- Module 19: Final Practical Scenario - Team Response Drill (11:30 - 01:00) • Integrated emergency scenario simulation
- Module 20: Debrief, Evaluation, and Certification Ceremony (02:00 - 03:30) • Feedback, reflection, and course closure

## Certification

Participants will receive a Certificate in Emergency Response for Security Teams, confirming their ability to plan, execute, and support emergency response operations in accordance with recognized international safety and security protocols.

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