

CERTIFIED SUPPLY CHAIN PROFESSIONAL (CISCP)

“Mastering End-to-End Supply Chain Operations for Competitive Advantage”

Schedule

Date	Venue	Fees (Face-to-Face)
04 - 08 May 2026	Dubai, UAE	USD 3495 per delegate

Introduction

Supply chain management is now a critical driver of competitive advantage and organizational resilience. Evolving customer expectations, globalization, technological disruption, and sustainability concerns have transformed the way companies must manage their supply chain operations.

This globally recognized CISCP training course equips professionals with a comprehensive understanding of end-to-end supply chain processes. From procurement and inventory control to distribution, risk management, and digital supply chain transformation, participants will gain practical tools and certification that enhance their performance and career growth.

Objectives

- By the end of this course, participants will be able to:
- Understand the principles and strategic role of supply chain management
 - Optimize procurement, inventory, logistics, and distribution operations
 - Apply performance measurement and supply chain analytics tools
 - Identify and manage risks and disruptions in the supply chain
 - Develop sustainable and digital-ready supply chain strategies

Why Attend

- Earn the CSCP designation, boosting your professional profile
- Gain hands-on tools to improve supply chain performance and cost efficiency
- Understand how global trends and digital technologies are reshaping SCM
- Explore real-world case studies and benchmark best practices
- Enhance your ability to make cross-functional supply chain decisions

Target Audience

This program is designed for:

- Supply chain managers, planners, and analysts
- Procurement, sourcing, and contract professionals
- Logistics, warehouse, and distribution supervisors
- Operations and production managers
- Professionals preparing for a supply chain certification exam

Individual Benefits

Key competencies that will be developed include:

- Strategic and tactical supply chain decision-making
- Inventory optimization and demand planning skills
- Ability to reduce lead times and manage supplier performance
- Understanding of logistics, transport, and distribution networks
- Capability to support digital and green supply chain initiatives

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved supply chain agility, responsiveness, and visibility
- Enhanced procurement and sourcing efficiency
- Streamlined warehouse and inventory management
- Better risk management and continuity planning
- Support for innovation and competitive supply chain strategies

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Interactive Lectures – Core SCM frameworks, models, and strategies
- Case Studies – Global and regional supply chain challenges and solutions
- Workshops – Forecasting, demand planning, and inventory simulations
- Peer Discussions – Industry best practices and experience sharing
- Toolkits – Templates for supplier evaluation, KPI dashboards, and logistics planning

Course Outline

Training Hours: 7:30 AM – 3:30 PM Daily Format: 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Supply Chain Management Foundations

- Module 1: Supply Chain Concepts and Value Creation (07:30 – 09:30) • Definition and objectives of SCM • Key components and strategic role of supply chains • Customer service and competitive differentiation
- Module 2: Global Supply Chain Trends & Risks (09:45 – 11:15) • Globalization, digitization, and sustainability pressures • SC disruption examples (e.g., COVID-19, Suez blockage) • Building resilience and flexibility into networks
- Module 3: Supply Chain Strategy and Design (11:30 – 01:00) • Centralized vs decentralized models • Supply chain segmentation • Total cost of ownership (TCO) and value stream mapping
- Module 4: Workshop – Design a Supply Chain Network (02:00 – 03:30) • Layout, flow, partners, and performance metrics

Day 2: Procurement and Supplier Management

- Module 5: Strategic Sourcing and Supplier Selection (07:30 – 09:30) • Supplier qualification and evaluation criteria • Category management and spend analysis • Negotiation strategies
- Module 6: Contracting and Vendor Performance (09:45 – 11:15) • Contract management basics • Service Level Agreements (SLAs) and KPIs • Managing disputes and compliance
- Module 7: Supplier Risk and Relationship Management (11:30 – 01:00) • Types of supplier risk and mitigation strategies • Collaboration vs arms-length relationships • Ethical sourcing and sustainability
- Module 8: Workshop – Build a Supplier Scorecard (02:00 – 03:30) • Quantitative and qualitative performance evaluation

Day 3: Inventory, Warehousing, and Demand Planning

- Module 9: Inventory Optimization Principles (07:30 – 09:30) • ABC analysis, EOQ, reorder point, safety stock • Inventory turnover and carrying cost metrics • JIT vs lean inventory
- Module 10: Warehouse Operations & Layout (09:45 – 11:15) • Storage systems, automation, and picking methods • Warehouse KPIs and space utilization • Health, safety, and compliance
- Module 11: Forecasting & Demand Planning (11:30 – 01:00) • Quantitative and qualitative forecasting methods • S&OP process integration • Bullwhip effect and inventory balancing
- Module 12: Workshop – Create a Demand Plan (02:00 – 03:30) • Using templates and adjusting for variability

Day 4: Logistics, Distribution, and Digital Supply Chains

- Module 13: Transportation and Distribution Strategy (07:30 – 09:30) • Modes of transport, cost drivers, and routing • Last-mile delivery and reverse logistics • 3PL and 4PL providers
- Module 14: Performance Measurement and KPIs (09:45 – 11:15) • SCOR model and metrics framework • Operational, tactical, and strategic KPIs • Dashboarding and reporting tools
- Module 15: Digital Supply Chain Technologies (11:30 – 01:00) • ERP, WMS, TMS, and blockchain • IoT and AI in logistics and forecasting • Digital twin models and automation
- Module 16: Workshop – Evaluate Your Digital Maturity (02:00 – 03:30) • Digital capability gap analysis

Day 5: Sustainability, Risk, and Certification Review

- Module 17: Green Supply Chains and Circular Economy (07:30 – 09:30) • Carbon footprint, packaging reduction, and waste control • Green procurement and lifecycle thinking • Case examples of circular supply models
- Module 18: Supply Chain Risk & Continuity Planning (09:45 – 11:15) • Risk identification and prioritization tools • BCP, redundancy, and scenario planning • Cyber risk in connected SCs
- Module 19: CISC Exam Preparation and Review (11:30 – 01:00) • Practice questions and test-taking tips • Core knowledge areas and exam scope
- Module 20: Final Assessment and Feedback (02:00 – 03:30) • Group review, action planning, and closing

Certification

Participants will receive the Certified International Supply Chain Professional (CISCP) designation, issued by a recognized international certification body. This credential affirms mastery of supply chain principles, tools, and strategies aligned with global standards.

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