

CERTIFIED SUPPLY CHAIN MANAGER - (CISCM)

“Mastering Strategic Supply Chain Leadership and Global Operations”

Schedule

Date	Venue	Fees (Face-to-Face)
11 – 15 May 2026	Dubai, UAE	USD 3495 per delegate

Introduction

In today’s competitive global economy, the supply chain is not just a support function—it is a core driver of strategic advantage and value creation. The Certified International Supply Chain Manager (CISCM) program equips professionals with the tools, insights, and certification needed to manage global supply chains with efficiency, resilience, and innovation.

This 5-day intensive training offers comprehensive coverage of end-to-end supply chain functions—from sourcing, procurement, and logistics to demand planning, risk management, and digital transformation. Delivered with case studies, simulation workshops, and global best practices, it prepares participants to take on leadership roles in supply chain and operations management.

Objectives

By the end of this course, participants will be able to:

- Design and optimize end-to-end supply chain strategies aligned with business goals
- Manage procurement, logistics, and inventory functions effectively
- Implement performance metrics and risk management frameworks
- Leverage digital tools such as ERP, AI, and analytics in supply chain operations
- Prepare for and pass the CISCM certification exam with confidence

Why Attend

- Earn a globally recognized CISC M certification for career advancement
- Understand how to integrate sourcing, planning, and logistics for value creation
- Analyze real-world case studies in supply chain performance and innovation
- Gain insight into digital transformation and technology integration
- Build your strategic leadership capacity in global supply chain management

Target Audience

This program is designed for:

- Supply chain, logistics, and operations managers
- Procurement and sourcing professionals
- Inventory and warehouse supervisors
- Business analysts and ERP system users
- Executives seeking global certification in supply chain strategy

Individual Benefits

Key competencies that will be developed include:

- Strategic thinking and systems integration in supply chain operations
- Expertise in demand forecasting, sourcing, and inventory control
- Skills in process improvement and performance optimization
- Familiarity with global supply chain standards and compliance
- Confidence in applying digital tools and analytics for efficiency

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved procurement and supplier performance management
- Efficient logistics planning and warehouse operations
- Alignment of supply chain activities with business strategy
- Reduced operational costs through streamlined processes
- Enhanced resilience and responsiveness in global supply chains

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Global frameworks, KPIs, and SCM models
- Case Studies - Disruptions, best practices, and lean transformation
- Workshops - Process mapping, risk analysis, and demand planning
- Peer Exchange - Industry benchmarking and collaborative exercises
- Tools - ERP simulations, SCOR models, balanced scorecards

Course Outline

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: Supply Chain Strategy & Integration

- Module 1: Global Supply Chain Trends and Strategies (07:30 - 09:30) • Value chain alignment, demand-driven vs. lean supply chains • Industry 4.0 and digital impact on SCM
- Module 2: End-to-End Supply Chain Mapping (09:45 - 11:15) • Process visibility, SCOR model, performance baselines
- Module 3: Supply Chain Leadership and Organizational Design (11:30 - 01:00) • Decentralization vs centralization, cross-functional coordination
- Module 4: Workshop - Strategic Supply Chain Blueprint (02:00 - 03:30) • Designing a supply chain aligned with business strategy

Day 2: Procurement and Sourcing Excellence

- Module 5: Strategic Sourcing and Category Management (07:30 - 09:30) • Make vs. buy, supplier segmentation, sourcing tools
- Module 6: Supplier Evaluation and Relationship Management (09:45 - 11:15) • SLAs, KPIs, contract lifecycle management
- Module 7: Cost and Value Analysis in Procurement (11:30 - 01:00) • Total cost of ownership, negotiation strategies
- Module 8: Workshop - Vendor Scorecard Design (02:00 - 03:30) • Evaluate suppliers based on real case scenarios

Day 3: Logistics and Inventory Optimization

- Module 9: Transportation and Distribution Management (07:30 - 09:30) • Network design, modal selection, freight cost controls
- Module 10: Warehouse Operations and Inventory Strategies (09:45 - 11:15) • ABC analysis, cycle counting, JIT, safety stock
- Module 11: Demand Planning and Forecasting Techniques (11:30 - 01:00) • Quantitative vs. qualitative forecasting, seasonality, S&OP
- Module 12: Workshop - Inventory Optimization Simulation (02:00 - 03:30) • Inventory model design based on service level

Day 4: Technology, Performance & Risk

- Module 13: ERP, AI, and Digital Supply Chain Tools (07:30 - 09:30) • Integrating systems, cloud logistics, RPA, predictive analytics
- Module 14: KPIs and Balanced Scorecards in SCM (09:45 - 11:15) • Cycle time, fill rate, DIFOT, cost-to-serve
- Module 15: Supply Chain Risk Management (11:30 - 01:00) • Scenario planning, risk registers, mitigation strategies
- Module 16: Workshop - Build a Performance Dashboard (02:00 - 03:30) • Visualizing supply chain performance metrics

Day 5: Certification & Competitive Supply Chain Execution

- Module 17: Final Preparation for CISCAM Exam (07:30 - 09:30) • Exam structure, sample questions, study tips
- Module 18: Agile Supply Chain and Continuous Improvement (09:45 - 11:15) • Kaizen, lean six sigma, agile logistics
- Module 19: Global SCM Best Practices (11:30 - 01:00) • Cases from Amazon, P&G, Zara, Toyota
- Module 20: Final Workshop - Integrated Supply Chain Strategy (02:00 - 03:30) • Group project applying all concepts to a simulated business case

Certification

Participants will receive the Certified International Supply Chain Manager (CISCAM) certification from a globally accredited body. This credential confirms your ability to lead and optimize global supply chain functions using international best practices, strategic planning, and digital tools.

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