

## INTEGRATED CAPABILITY MATURITY MODEL (CMMI)

“Driving Process Improvement and Organizational Maturity through CMMI Frameworks”

### Schedule

Date	Venue	Fees (Face-to-Face)
12 - 13 May 2026	Doha, Qatar	USD 1995 per delegate

► Available delivery methods: Face-to-Face & Online Training

### Introduction

The Capability Maturity Model Integration (CMMI) is a globally recognized framework for improving organizational performance by developing standardized and repeatable processes. Whether applied to product development, service delivery, or supplier management, CMMI enables organizations to reduce risks, improve quality, and enhance operational efficiency.

This 2-day intensive course introduces participants to the structure, principles, and implementation strategies of CMMI. The training focuses on how to assess maturity levels, identify gaps, and implement performance-enhancing improvements across projects, departments, or the enterprise.

### Objectives

By the end of this course, participants will be able to:

- Understand the CMMI framework and its core components
- Interpret the maturity levels and capability areas
- Perform gap assessments using CMMI models
- Develop action plans for CMMI-based process improvement
- Prepare for CMMI appraisal and compliance

## Why Attend

- Learn a structured approach to process improvement and quality assurance
- Align internal operations with global CMMI benchmarks
- Prepare for CMMI certification or re-appraisal
- Enhance project consistency, delivery performance, and cost efficiency
- Improve stakeholder satisfaction through mature, predictable processes

## Target Audience

This program is designed for:

- Quality managers and process improvement professionals
- Project managers and PMO teams
- IT service delivery and development leaders
- Operations and performance management staff
- Anyone involved in performance improvement initiatives

## Individual Benefits

Key competencies that will be developed include:

- Understanding of CMMI models and process areas
- Ability to evaluate maturity and capability levels
- Process gap analysis and improvement planning
- Documentation and metrics alignment with maturity goals
- Readiness for external assessments and appraisals

## Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Stronger process consistency and repeatability
- Improved compliance with industry and customer standards
- Increased project performance and risk mitigation
- Enhanced ability to achieve and maintain CMMI ratings
- Integration of process maturity into strategic planning

## Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - CMMI models, maturity levels, and process categories
- Case Studies - Success and failure stories in CMMI adoption
- Workshops - Maturity assessments, goal mapping, and model interpretation
- Peer Exchange - Sharing of organizational process improvement experiences
- Tools - Templates for self-assessments, process documentation, and readiness checklists

## Course Outline

**Training Hours: 07:30 AM - 03:30 PM** Daily Format: 3 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Break: 01:00 - 02:00

### Day 1: Understanding the CMMI Framework

- Module 1: Introduction to CMMI and Model Structure (07:30 - 09:30) • Domains: Development, Services, and Supplier Management
- Module 2: Capability and Maturity Levels Explained (09:45 - 11:15) • Levels 0-5 and associated process areas
- Module 3: Workshop - Evaluate Maturity of a Sample Function (11:30 - 01:00) • Apply model to assess a case scenario

### Day 2: Implementation and Performance Improvement

- Module 4: Conducting a CMMI-Based Assessment (07:30 - 09:30) • Gap analysis and process documentation practices
- Module 5: CMMI Appraisal Preparation and Reporting (09:45 - 11:15) • Appraisal methods (SCAMPI), evidence gathering
- Module 6: Workshop - Build an Improvement Roadmap (11:30 - 01:00) • Design an action plan to elevate capability

## Certification

Participants will receive a Certificate of Completion in Integrated Capability Maturity Model (CMMI), confirming their knowledge of CMMI concepts, assessment methods, and performance improvement planning techniques.

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