MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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ADVANCED PROBLEM-SOLVING TECHNIQUES

"Mastering the Art of Strategic Problem Solving for Effective Decision-Making"

Schedule

Date	Venue	Fees (Face-to-Face)
11 - 13 Aug 2026	Manama - Bahrain	USD 2495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

In today's fast-paced and ever-changing business world, the ability to solve complex problems efficiently is a critical skill. This 3-day training program is designed to equip professionals with advanced problem-solving techniques that enhance their decision-making capabilities. The course explores both traditional and modern problem-solving frameworks, offering participants a deep dive into analytical methods, creative thinking, and practical tools for tackling difficult challenges in any business setting.

Throughout the program, participants will engage in case studies, group discussions, and hands-on activities designed to sharpen their problem-solving abilities. By the end of the course, you will have the skills to confidently approach complex business issues, analyze root causes, and implement effective solutions that drive organizational success.

Objectives

By the end of this course, participants will be able to:

- Master a variety of advanced problem-solving techniques and frameworks.
- Analyze complex problems and identify root causes effectively.
- Develop actionable solutions based on sound reasoning and analysis.
- Apply creative thinking and innovative approaches to problem-solving.
- Enhance decision-making abilities under pressure and ambiguity.

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Why Attend

- Improve your problem-solving skills for better decision-making in high-pressure situations.
- Learn advanced techniques and strategies for tackling complex challenges.
- Gain confidence in addressing business problems using structured frameworks.
- Learn how to approach problem-solving from both analytical and creative perspectives.
- Improve collaboration and communication in problem-solving within teams.

Target Audience

This program is designed for:

- Senior managers and executives responsible for strategic decision-making.
- Professionals working in project management, operations, and leadership roles.
- Consultants and business leaders looking to enhance their problem-solving skills.
- Individuals in high-stakes roles where problem-solving plays a key part in success.

Individual Benefits

Key competencies that will be developed include:

- Enhanced ability to think critically and strategically when addressing business challenges.
- A deeper understanding of problem-solving frameworks and tools.
- Improved creativity in generating innovative solutions to complex issues.
- Confidence in decision-making, even in uncertain or ambiguous situations.

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- A more systematic approach to solving business problems, leading to faster and more effective resolutions.
- Enhanced teamwork and collaboration, fostering a culture of problem-solving across the organization.
- The ability to identify and address root causes rather than just symptoms, leading to long-term solutions.
- Improved decision-making processes that support the organization’s strategic objectives.

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Introduction to advanced problem-solving techniques and frameworks.
- Case Studies – Real-world examples of how organizations have solved complex problems successfully.
- Workshops – Interactive exercises to practice applying problem-solving techniques to real business challenges.
- Peer Exchange – Group discussions and brainstorming sessions to share problem-solving approaches and solutions.
- Tools – Practical templates and models for applying problem-solving techniques in your organization.

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Course Outline

Detailed 3-Day Course Outline Training Hours: 9:00 AM – 4:30 PM Daily Format: 3–4 Learning Modules | Coffee breaks: 10:30 & 12:30 | Lunch Buffet: 01:30 – 02:30

Day 1: Introduction to Advanced Problem-Solving Techniques

- Module 1: Problem-Solving Frameworks (09:00 – 10:30)
- Overview of classic and modern problem-solving frameworks.
- How to choose the right approach for different types of problems.
- Applying structured thinking to break down complex problems.
- Module 2: Analytical Thinking and Root Cause Analysis (10:45 – 12:30)
- Techniques for identifying and analyzing the root causes of problems.
- Tools like the \"5 Whys\" and Fishbone Diagram for deeper analysis.
- How to avoid common mistakes in identifying the true cause of problems.
- Module 3: Creative Problem-Solving Techniques (01:30 – 03:00)
- Using creative thinking tools like brainstorming, mind mapping, and lateral thinking.
- Encouraging innovation in problem-solving.
- Overcoming mental blocks and fostering creativity in decision-making.
- Module 4: Group Exercise: Solving a Business Case (03:15 – 04:30)
- Hands-on workshop where participants tackle a complex business case using the techniques learned.
- Group discussion and feedback on different approaches and solutions.

Day 2: Implementing Solutions and Enhancing Decision-Making

- Module 5: Decision-Making Models (09:00 – 10:30)
- Introduction to decision-making models such as the Rational Decision-Making Model and Cost-Benefit Analysis.
- How to evaluate and choose the best solution.
- Balancing intuition and data in decision-making.
- Module 6: Implementing Solutions Effectively (10:45 – 12:30)
- Developing action plans to implement solutions.
- Identifying potential barriers and risks during implementation.
- Creating contingency plans and ensuring successful execution.
- Module 7: Group Exercise: Developing an Action Plan (01:30 – 03:00)
- Practical exercise on creating a detailed action plan for a business problem.
- Evaluating potential risks and defining key performance indicators (KPIs) for success.
- Group feedback and refining action plans.
- Module 8: Communicating Solutions to Stakeholders (03:15 – 04:30)
- Best practices for presenting problem-solving solutions to different stakeholders.
- How to tailor your message for different audiences (executives, teams, etc.).
- Gaining buy-in for solutions through effective communication.

Day 3: Overcoming Challenges and Continuous Improvement

- Module 9: Overcoming Problem-Solving Challenges (09:00 – 10:30)
- Common challenges in solving business problems and how to overcome them.
- Managing ambiguity and uncertainty in decision-making.
- Dealing with resistance and conflict during the problem-solving process.
- Module 10: Driving Continuous Improvement (10:45 – 12:30)
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Techniques for evaluating solutions and ensuring continuous improvement.

- How to measure the effectiveness of problem-solving strategies.
- Embedding a culture of continuous improvement in your organization.
- Module 11: Group Exercise: Overcoming a Complex Challenge (01:30 – 03:00)
- Hands-on workshop where participants tackle a complex business problem and create a continuous improvement plan.
- Peer feedback and discussion on different problem-solving strategies.
- Module 12: Final Q&A and Wrap-up (03:15 – 04:30)
- Review of key learning points from the course.
- Final Q&A session.
- Course conclusion and closing remarks

Certification

Participants will receive a Certificate of Completion in Advanced Problem-Solving Techniques, validating their expertise in applying advanced problem-solving strategies to business challenges.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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