MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

MANAGING PROJECT QUALITY

"Achieving Excellence Through Effective Project Quality Management"

Schedule

Date	Venue	Fees (Face-to-Face)
24 – 28 Aug 2026	Kuala Lumpur – Malaysia	USD 3495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

This intensive training equips project professionals with the principles, tools, and techniques necessary to ensure project quality throughout the project lifecycle. Participants will explore best practices for integrating quality management into project planning, execution, monitoring, and control to achieve project success.

The course emphasizes the alignment of project outcomes with stakeholder expectations, continuous improvement, and the effective use of quality standards to enhance deliverables, processes, and customer satisfaction.

Objectives

By the end of this course, participants will be able to:

- Understand the role and importance of project quality management.
- Develop and implement effective quality management plans.
- Apply quality assurance and quality control techniques in projects.
- Use key quality tools and methodologies such as Six Sigma and Lean.
- Manage quality-related risks and ensure continuous improvement.

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Why Attend

- Gain a solid understanding of project quality management frameworks and standards.
- Enhance your ability to deliver high-quality project outcomes.
- Learn practical techniques for preventing and correcting quality issues.
- Improve stakeholder confidence through robust quality assurance processes.
- Strengthen your organization’s reputation by meeting or exceeding quality expectations.

Target Audience

This program is designed for:

- Project managers and project team members.
- Quality assurance and control professionals.
- Project coordinators and planners.
- Program and portfolio managers.
- Anyone involved in ensuring project deliverables meet quality standards.

Individual Benefits

Key competencies that will be developed include:

- Expertise in planning and managing project quality.
- Ability to use quality management tools and techniques effectively.
- Skills in conducting quality audits and reviews.
- Enhanced problem-solving and root cause analysis capabilities.
- Stronger focus on continuous improvement and customer satisfaction.

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved project deliverables that meet or exceed quality standards.
- Reduced costs and rework through proactive quality management.
- Enhanced stakeholder satisfaction and trust.
- Strengthened project processes aligned with global quality practices.
- Increased organizational competitiveness and performance.

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Deep dive into project quality management principles, standards, and frameworks.
- Case Studies – Real-world examples of successful and failed quality management practices.
- Workshops – Hands-on exercises for creating quality management plans, conducting audits, and using quality tools.
- Peer Exchange – Group discussions on quality challenges, solutions, and lessons learned.
- Tools – Templates and checklists for quality plans, quality audits, and continuous improvement tracking.

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Course Outline

Detailed 5-Day Course Outline Training Hours: 7:30 AM – 3:30 PM **Daily Format:** 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Foundations of Project Quality Management

- Module 1: Introduction to Project Quality (07:30 – 09:30)
- Definition and importance of quality in projects.
- The role of the project manager in quality management.
- Key concepts and terminology in project quality.
- Module 2: Quality Management Frameworks and Standards (09:30 – 11:15)
- Overview of ISO 9001 and other quality standards.
- Quality management within PMBOK and PRINCE2 frameworks.
- Principles of total quality management (TQM).

Day 2: Quality Planning and Integration

- Module 3: Developing a Quality Management Plan (07:30 – 09:30)
- Components of a quality management plan.
- Setting quality objectives and key performance indicators (KPIs).
- Integrating quality planning with project plans.
- Module 4: Quality Tools and Techniques (09:30 – 11:15)
- Overview of Six Sigma, Lean, and other methodologies.
- Tools: flowcharts, cause-and-effect diagrams, Pareto analysis.
- Selecting the right tools for your project.

Day 3: Quality Assurance in Projects

- Module 5: Implementing Quality Assurance (07:30 – 09:30)
- Quality assurance processes and best practices.
- Conducting process reviews and audits.
- Managing suppliers and contractors for quality compliance.
- Module 6: Monitoring and Controlling Quality (09:30 – 11:15)
- Techniques for quality control and inspection.
- Measuring project performance against quality standards.
- Documenting and reporting quality results.

Day 4: Managing Quality-Related Risks

- Module 7: Identifying and Assessing Quality Risks (07:30 – 09:30)
- Common quality risks in projects.
- Risk assessment techniques for quality management.
- Developing mitigation strategies.
- Module 8: Continuous Improvement (09:30 – 11:15)
- Applying lessons learned and feedback loops.
- Continuous improvement models (PDCA, Kaizen).
- Building a culture of quality excellence.

Day 5: Practical Application and Certification

- Module 9: Quality Management Workshop (07:30 – 09:30)
- Interactive exercises on real project scenarios.
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Group work on creating quality improvement plans.

- Review of best practices and key success factors.
- Module 10: Final Review, Assessment, and Certification (09:30 – 11:15)
- Summary of key course learnings.
- Final Q&A and practical assessment.
- Certificate distribution and closing remarks.

Certification

Participants will receive a Certificate of Completion in Managing Project Quality, validating their expertise in applying quality management principles, tools, and practices to achieve superior project outcomes.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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