

QUALITY MANAGEMENT SYSTEMS (QMS) BASED ON ISO 9001 - LEAD AUDITOR

"Master the Principles and Practices of Auditing QMS to ISO 9001:2015 Standards with Global Recognition"

Schedule

Date	Venue	Fees (Face-to-Face)
21 - 25 Apr 2025	Dubai - UAE	USD 3495 per delegate
21 - 25 Jul 2025	Dubai - UAE	USD 3495 per delegate

Introduction

The ISO 9001:2015 standard serves as the global benchmark for Quality Management Systems (QMS), helping organizations improve efficiency, ensure product quality, and meet customer expectations. Auditing a QMS is a critical step in maintaining compliance and driving continual improvement.

This intensive 5-day course is designed to prepare professionals to perform and lead audits in accordance with ISO 9001:2015 requirements and ISO 19011 audit guidelines. Through a blend of lectures, real-life case studies, and mock audit sessions, participants will gain the knowledge and skills to conduct first, second, or third-party audits and pursue lead auditor certification.

Objectives

By the end of this course, participants will be able to:

- Understand ISO 9001:2015 principles, clauses, and auditing requirements
- Plan, conduct, report, and follow up on QMS audits effectively
- Evaluate conformance and identify opportunities for improvement
- Manage audit teams and stakeholder engagement professionally
- Prepare for third-party certification and lead auditor qualification

Why Attend

- Qualify as a certified lead auditor recognized globally
- Gain practical auditing experience aligned with ISO 19011 guidelines
- Support your organization in maintaining ISO 9001 certification
- Learn how to identify risks, non-conformities, and improvement areas
- Access sample templates, checklists, and real audit scenarios

Target Audience

This program is designed for:

- Quality assurance and QMS professionals
- Internal and external auditors
- Compliance officers and risk managers
- ISO implementation team members
- Anyone preparing for a career as a certified ISO 9001 lead auditor

Individual Benefits

Key competencies that will be developed include:

- Interpretation of ISO 9001:2015 QMS clauses
- Effective audit planning, execution, and reporting
- Non-conformity classification and corrective action tracking
- Communication and leadership in audit settings
- Certification exam readiness and auditor accreditation pathways

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Strengthened internal audit capabilities and QMS integrity
- Improved risk identification and process optimization
- Enhanced stakeholder trust and customer satisfaction
- Readiness for external audits and ISO certification maintenance
- Development of a quality-driven organizational culture

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- **Strategy Briefings** - ISO 9001:2015 principles, structure, and audit protocols
- **Case Studies** - Real-world audit examples and non-conformity analysis
- **Workshops** - Planning audits, conducting interviews, and drafting reports
- **Peer Exchange** - Audit role-play and team-based exercises
- **Tools** - Audit plan templates, checklists, and reporting forms

MAWA EVENTS

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Course Outline

Training Hours: 7:30 AM – 3:30 PM

Daily Format: 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Introduction to Quality Management Systems and Auditing

Module 1: ISO 9001:2015 Standard - Overview and Context (07:30 - 09:30)

- Structure, terminology, and key principles

Module 2: QMS Scope, Leadership & Risk-Based Thinking (09:45 - 11:15)

- Clause interpretation and leadership role

Module 3: Workshop - Gap Assessment Planning (11:30 - 01:00)

- Mapping current QMS against ISO 9001

Module 4: Audit Fundamentals and ISO 19011 (02:00 - 03:30)

- Types of audits, roles, and lifecycle

Day 2: Audit Planning and Documentation Review

Module 1: Audit Preparation and Scope Definition (07:30 - 09:30)

- Creating audit objectives, criteria, and teams

Module 2: Document and Record Evaluation (09:45 - 11:15)

- QMS manuals, procedures, and evidence review

Module 3: Workshop - Audit Checklist Development (11:30 - 01:00)

- Creating clause-based audit tools

Module 4: Communication and Ethics in Auditing (02:00 - 03:30)

- Interviewing skills and objectivity

Day 3: Conducting the Audit

Module 1: Opening Meeting and Fieldwork (07:30 - 09:30)

- Roles, ground rules, and engagement

Module 2: Collecting and Verifying Audit Evidence (09:45 - 11:15)

- Observations, sampling, and process audits

Module 3: Workshop - Audit Simulation and Role-Play (11:30 - 01:00)

- Practice real-time auditing in teams

Module 4: Nonconformity Identification and Classification (02:00 - 03:30)

- Major vs. minor findings and root causes

Day 4: Reporting and Follow-Up

Module 1: Audit Reporting Techniques (07:30 - 09:30)

- Drafting clear and actionable reports

Module 2: Closing Meeting and Communicating Findings (09:45 - 11:15)

- Presenting results and gaining agreement

Module 3: Workshop - Corrective Action Planning (11:30 - 01:00)

- Linking non-conformities to CAPA systems

Module 4: Audit Follow-Up and Reassessment (02:00 - 03:30)

- Verification of corrective actions

Day 5: Exam Preparation and Certification Readiness

Module 1: Lead Auditor Roles and Certification Path (07:30 - 09:30)

- Accreditation bodies and PECB/IRCA recognition

Module 2: Mock Exam and Case Review (09:45 - 01:00)

- Multiple-choice and scenario-based practice

Module 3: Course Review and Personal Action Plan (02:00 - 03:30)

- Final discussion and exam readiness checklist

Certification

Participants will receive a **Certificate of Completion in ISO 9001 Lead Auditor Training**, validating their ability to audit and evaluate Quality Management Systems and supporting their application for certification through recognized bodies such as PECB or IRCA.

Why Choose MAWA Events

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