MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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MANAGEMENT, FOLLOW-UP, CONTROL OPERATION FOR CONTAINER TERMINAL & WAREHOUSE

""Optimizing Operations and Control in Container Terminals and Warehousing""

Schedule

Date	Venue	Fees (Face-to-Face)
29 – 30 Apr 2026	Dubai, UAE	USD 1995 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Effective management of container terminals and warehouses is critical to maintaining smooth logistics operations. This 2-day course is designed to equip professionals with the knowledge and skills needed to manage, follow up, and control operations within container terminals and warehouses. Participants will gain insights into optimizing workflows, improving inventory control, and ensuring the efficient handling of goods.

The course will focus on best practices, systems integration, and tools for managing day-to-day operations in container terminals and warehouses, ensuring that participants are equipped to handle challenges, monitor key performance indicators, and drive continuous improvements. Through case studies and practical applications, participants will learn how to enhance operational efficiency and meet customer service goals.

Objectives

By the end of this course, participants will be able to:

- Understand the key operations and management principles for container terminals and warehouses.
- Develop effective strategies for inventory control and logistics management.
- Implement monitoring and follow-up systems for operational processes.
- Identify areas for operational improvements and cost reduction.
- Enhance communication and coordination between teams within container terminals and warehouses.

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Why Attend

- Learn how to optimize operations in container terminals and warehouses for improved efficiency.
- Gain practical skills in managing logistics processes and inventory control systems.
- Understand how to monitor and follow up on key performance indicators (KPIs) to ensure smooth operations.
- Discover strategies for reducing costs while improving customer satisfaction.
- Develop a comprehensive understanding of the challenges and solutions in terminal and warehouse operations.

Target Audience

This program is designed for:

- Warehouse managers and supervisors
- Operations managers and logistics coordinators
- Supply chain professionals involved in container terminal and warehouse management
- Logistics analysts and planners
- Anyone responsible for inventory control and operations at container terminals and warehouses

Individual Benefits

Key competencies that will be developed include:

- Enhanced skills in container terminal and warehouse operations management.
- Expertise in developing and implementing efficient inventory control systems.
- Ability to monitor and evaluate operational performance effectively.
- Proficiency in identifying inefficiencies and implementing improvements in logistics processes.
- Better understanding of integrating logistics and supply chain operations for improved coordination.

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Increased operational efficiency and streamlined workflows in container terminals and warehouses.
- Improved ability to manage and control inventory and resources in real-time.
- Stronger performance tracking through key performance indicators (KPIs) and regular follow-up.
- Cost savings through optimized processes and better resource management.
- Enhanced ability to meet customer service goals and improve operational outcomes.

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – In-depth discussions on operational management and best practices for container terminal and warehouse operations.
- Case Studies – Real-world examples of operational successes and challenges in terminal and warehouse management.
- Workshops – Hands-on activities focused on developing solutions for operational issues and implementing monitoring systems.
- Peer Exchange – Group discussions to explore challenges and solutions in managing container terminal and warehouse operations.
- Tools – Practical tools for measuring and improving operational performance and inventory control.

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Course Outline

Training Hours: 7:30 AM – 3:30 PM Daily Format: 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Container Terminal & Warehouse Operations Management

- Module 1: Understanding Terminal and Warehouse Operations (07:30 – 09:30)
- Key components and processes of container terminal and warehouse management
- Integration of different functions within the logistics network
- Importance of flow management, storage, and handling techniques
- Module 2: Inventory Control and Warehouse Organization (09:45 – 11:15)
- Inventory management techniques for container terminals and warehouses
- Organizing storage areas and optimizing space usage
- Methods for ensuring accuracy and efficiency in inventory tracking
- Module 3: Logistics Management in Terminal Operations (11:30 – 01:00)
- Efficient handling and transportation of containers within terminals
- Coordinating with shipping companies and logistics providers
- Managing gate operations, cargo tracking, and container allocation

Day 2: Follow-up, Control, and Continuous Improvement

- Module 1: Monitoring and Follow-up Systems for Operations (07:30 – 09:30)
- Setting up monitoring systems to track operational performance
- Key performance indicators (KPIs) for container terminal and warehouse operations
- Tools for tracking and following up on progress and performance
- Module 2: Identifying Operational Bottlenecks and Areas for Improvement (09:45 – 11:15)
- Analyzing operational data to identify inefficiencies
- Implementing process improvements to reduce bottlenecks and enhance throughput
- Techniques for optimizing workflows and reducing downtime
- Module 3: Cost Control and Resource Optimization (11:30 – 01:00)
- Managing costs related to inventory, labor, and equipment
- Strategies for resource optimization and cost reduction
- Best practices for improving resource allocation and reducing waste

Certification

Upon completing the training course, participants will receive a Certificate of Completion in Management, Follow-up, and Control Operation for Container Terminal & Warehouse, validating their expertise in optimizing operations and improving efficiency within container terminals and warehouse management

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

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In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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