

FIDIC CLAIMS: MANAGEMENT OF CLAIMS AND RESOLUTION OF DISPUTES

"Protecting Your Project Interests through Effective Claims and Dispute Handling"

Schedule

Date	Venue	Fees (Face-to-Face)
14 - 16 Oct 2026	Dubai, UAE	USD 2495 per delegate

► **Available delivery methods:** Face-to-Face & Online Training, In-House Training

Introduction

FIDIC contracts are widely used across international infrastructure, construction, and engineering projects. However, mismanagement of claims and disputes can lead to significant project delays, cost overruns, and strained relationships. This course provides in-depth guidance on how to prepare, manage, and resolve claims effectively under FIDIC conditions of contract.

Through practical examples and clause-by-clause reviews, participants will gain clarity on their contractual rights, obligations, and procedures for pursuing or defending claims. The course emphasizes real-life dispute scenarios, claim preparation standards, and mechanisms such as the DAB and arbitration.

Objectives

By the end of this course, participants will be able to:

- Interpret key FIDIC clauses related to claims and dispute resolution
- Identify types of claims (time, cost, variation, etc.) and required documentation
- Prepare and present claims in accordance with FIDIC procedures
- Understand the Dispute Avoidance and Adjudication Board (DAAB) process
- Navigate arbitration and amicable settlement under the FIDIC dispute resolution framework

Why Attend

- Gain critical insight into managing project risks and entitlements
- Master FIDIC-compliant procedures for submitting and evaluating claims
- Understand timelines and obligations related to claim notices and responses
- Avoid costly disputes through preventive documentation and communication
- Strengthen your negotiation and contract administration skills

Target Audience

This program is designed for:

- Contract administrators, project managers, and engineers
- Construction lawyers and legal advisors
- Procurement and commercial officers
- Quantity surveyors and claims consultants
- Developers and contractors working on FIDIC-governed projects

Individual Benefits

Key competencies that will be developed include:

- Ability to manage and assess claims under FIDIC Red, Yellow, and Silver Books
- Understanding of entitlement triggers and supporting documentation
- Improved communication and reporting with contractual stakeholders
- Stronger advocacy in claim negotiation and resolution

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved project outcomes through reduced claim disputes
- Stronger compliance with contract terms and timelines
- Better protection of commercial and contractual positions
- Fewer project delays and cost overruns due to unresolved claims
- Enhanced credibility in managing international contracts

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Analysis of core FIDIC contract provisions and legal framework
- Case Studies - Dispute scenarios and resolution outcomes from global projects
- Workshops - Hands-on claim drafting, review, and response techniques
- Peer Exchange - Interactive group sessions to share claim challenges and strategies
- Tools - Claim templates, notice logs, and dispute procedure flowcharts

Course Outline

Detailed 3-Day Course Outline

Training Hours: 7:30 AM - 3:30 PM Daily Format: 3-4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 - 02:00

Day 1: FIDIC Claims Framework and Responsibilities

- Module 1: Overview of FIDIC Contract Structure (07:30 - 09:30) • Introduction to the FIDIC suite (Red, Yellow, Silver Books) • Key roles and responsibilities: Employer, Contractor, Engineer • Core clauses related to claims and disputes
- Module 2: Understanding Contractual Entitlements (09:45 - 11:15) • Time-related vs. cost-related claims • Variations, delays, unforeseen conditions, and force majeure • Early warnings and claim notification protocols
- Module 3: Notices and Time Bars under FIDIC (11:30 - 01:00) • Clause 20.1 and the 28-day notification period • Consequences of late or insufficient notices • Best practices in tracking and issuing notices
- Module 4: Practical Workshop: Notice Drafting (02:00 - 03:30) • Drafting sample notice of claims • Group review and improvement of sample submissions

Day 2: Preparing, Submitting and Evaluating Claims

- Module 1: Structure of a Well-Prepared Claim (07:30 - 09:30) • Documentation, cause-effect linkage, and delay analysis • Evidence and record-keeping essentials • Formatting and presenting a professional claim
- Module 2: Evaluating and Responding to Claims (09:45 - 11:15) • Engineer's role in assessment and impartiality • Common grounds for rejection or dispute escalation • Response strategies for employers and contractors
- Module 3: Cost Claims and Delay Analysis (11:30 - 01:00) • Claiming for prolongation, disruption, and acceleration • Overview of delay analysis techniques (CPM, impacted as-planned, etc.) • Entitlement to overheads and indirect costs
- Module 4: Case Study: Contractor vs. Employer Dispute (02:00 - 03:30) • Examination of real case documents • Discussion of claim success factors and lessons learned

Day 3: Dispute Resolution Pathways under FIDIC

- Module 1: Dispute Avoidance & Adjudication Boards (07:30 - 09:30) • DAAB roles, appointment, and procedures • Binding decisions and enforcement • Case study: Successful DAAB proceedings
- Module 2: Amicable Settlement and Arbitration (09:45 - 11:15) • Use of Clause 21 - Dispute Resolution • ICC Arbitration rules and procedure overview • Settlement strategies and mediation
- Module 3: Claim Management Strategy and Prevention (11:30 - 01:00) • Early intervention to resolve disputes • Proactive contract administration and communication • Prevention through robust documentation
- Module 4: Final Group Simulation: Claim & Dispute Strategy (02:00 - 03:30) • Group simulation of a full claim scenario • Presentation and peer evaluation • Course wrap-up and implementation planning

Certification

Participants will receive a Certificate of Completion in FIDIC Claims Management & Dispute Resolution, certifying their competence in administering, preparing, and resolving claims in accordance with international FIDIC contract standards.

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