MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

BUILDING A HIGH PERFORMANCE MAINTENANCE TEAM

"Creating a Collaborative, Efficient, and Skilled Maintenance Workforce for Operational Excellence"

Schedule

Date	Venue	Fees (Face-to-Face)
16 – 17 Sep 2026	Manama – Bahrain	USD 1995 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

High-performance maintenance teams are crucial for ensuring the smooth operation of assets, equipment, and facilities. A cohesive and well-trained maintenance team is able to minimize downtime, reduce operational costs, and increase overall efficiency. Building such a team requires not only technical expertise but also strong communication, leadership, and problem-solving skills.

This 2-day intensive course is designed to help maintenance leaders and managers create and nurture high-performance teams by focusing on team dynamics, leadership styles, effective communication, and practical skills development. Participants will learn the strategies to improve team collaboration, optimize performance, and develop a proactive maintenance culture.

Objectives

By the end of this course, participants will be able to:

- Understand the key principles of building and leading high-performance maintenance teams
- Develop strategies for improving team collaboration and communication
- Identify and overcome common challenges in team dynamics
- Cultivate leadership qualities to inspire and motivate a maintenance workforce
- Implement performance management techniques to drive continuous improvement in team operations

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Why Attend

- Learn practical methods for enhancing team collaboration and morale
- Develop leadership skills to drive team performance and accountability
- Discover tools and techniques for fostering a culture of proactive maintenance
- Improve communication skills for managing diverse teams in high-pressure environments
- Gain insights into motivating and retaining top maintenance talent

Target Audience

This program is designed for:

- Maintenance managers and supervisors
- Team leaders in maintenance departments
- Operations and facility managers
- HR and training professionals involved in team development
- Anyone responsible for leading or developing maintenance teams in industrial, commercial, or airport environments

Individual Benefits

Key competencies that will be developed include:

- Leadership and coaching skills to enhance team performance
- Effective team-building techniques for improved collaboration
- Conflict resolution and problem-solving strategies
- Methods for developing trust, accountability, and mutual respect within teams
- Strategies for training and developing team members to reach their full potential

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved teamwork, communication, and collaboration within the maintenance department
- Increased asset uptime and reduced downtime through better team performance
- A stronger maintenance culture driven by proactive, results-oriented behaviors
- More efficient and effective maintenance processes and reduced operational costs
- Better alignment between team goals and overall organizational objectives

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Key principles of team building, leadership, and performance management
- Case Studies – Real-world examples of high-performance maintenance teams in various industries
- Workshops – Team-building exercises, problem-solving scenarios, and leadership role-play
- Peer Exchange – Group discussions and sharing of best practices from diverse industries
- Tools – Leadership templates, performance evaluation forms, and team-building activities

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Course Outline

DETAILED 2-DAY COURSE OUTLINE

Training Hours: 7:30 AM – 3:30 PM Daily Format: 3 Learning Modules | Coffee Breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: Building a High-Performance Team in Maintenance

- Module 1: Fundamentals of High-Performance Teams (07:30 – 09:30) • Characteristics of high-performance maintenance teams • Understanding team dynamics and the stages of team development • The role of leadership in fostering team success
- Module 2: Effective Communication and Collaboration (09:45 – 11:15) • Strategies for improving communication within maintenance teams • Enhancing collaboration through shared goals and clear expectations • Overcoming communication barriers and promoting open dialogue
- Module 3: Leadership Styles and Team Motivation (11:30 – 01:00) • Identifying different leadership styles and their impact on team performance • Motivating team members: intrinsic and extrinsic motivation techniques • Building trust and respect within the team
- Workshop – Team Communication and Role-Play (02:00 – 03:30) • Role-play exercises to practice effective communication and leadership

Day 2: Managing and Optimizing Team Performance

- Module 1: Performance Management and Accountability (07:30 – 09:30) • Setting clear performance objectives and key performance indicators (KPIs) • Monitoring team progress and providing constructive feedback • Addressing underperformance and improving team accountability
- Module 2: Conflict Resolution and Problem-Solving (09:45 – 11:15) • Identifying common sources of conflict within maintenance teams • Effective strategies for resolving conflicts and maintaining team cohesion • Problem-solving techniques for resolving operational issues as a team
- Module 3: Training, Development, and Succession Planning (11:30 – 01:00) • Identifying skill gaps and providing targeted training opportunities • Developing career growth paths and succession plans for maintenance teams • Fostering a culture of continuous learning and improvement
- Workshop – Performance Management and Conflict Resolution (02:00 – 03:30) • Develop a performance improvement plan for a team scenario • Conflict resolution exercise and action planning

Certification

Participants will receive a Certificate of Completion in Building a High-Performance Maintenance Team, recognizing their ability to lead and manage teams for optimal performance in maintenance operations.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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