

## LEADERSHIP SKILLS FOR SUPERVISORS

*"Enhance your leadership abilities to effectively manage and inspire teams."*

### Schedule

Date	Venue	Fees (Online)
23 Jul 2026	Online	USD 450 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

### Introduction

Effective leadership is essential for supervisors who manage teams and drive organizational success. This 1-day online course is designed to equip supervisors with the key skills required to lead and motivate their teams. Participants will gain a deeper understanding of their role as leaders and learn practical techniques for improving team performance, enhancing communication, and resolving conflicts.

The course will focus on leadership styles, decision-making processes, and strategies for fostering collaboration and productivity within teams. With a blend of theory and hands-on practice, supervisors will leave with actionable insights to enhance their leadership effectiveness in the workplace.

### Objectives

By the end of this course, participants will be able to:

- Understand different leadership styles and their impact on team dynamics.
- Communicate effectively with team members to improve performance.
- Implement strategies for resolving conflicts and fostering collaboration.
- Develop skills for motivating and engaging their teams.
- Make confident decisions that align with organizational goals.

## Why Attend

- Gain essential leadership skills to effectively manage teams and drive success.
- Learn how to communicate and engage with team members to improve morale and performance.
- Enhance your decision-making ability in a supervisory role.
- Develop strategies to resolve conflicts and improve team collaboration.
- Build confidence as a leader and develop a proactive leadership approach.

## Target Audience

This program is designed for:

- Supervisors and team leaders looking to develop and enhance their leadership skills.
- New or aspiring leaders who want to improve their ability to manage and motivate teams.
- Managers seeking to improve team collaboration and performance.
- HR professionals working with leaders to build effective management skills.

## Individual Benefits

Key competencies that will be developed include:

- Understanding leadership styles and their application in real-world situations.
- Skills to foster positive relationships and build trust within teams.
- Conflict resolution techniques to maintain team harmony.
- Improved communication and decision-making skills.
- Confidence in handling leadership challenges and motivating team members.

## Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Enhanced leadership capabilities that drive team performance and organizational success.
- A proactive approach to solving team challenges and improving productivity.
- Ability to communicate effectively across teams and foster a positive work environment.
- Increased team engagement and motivation, leading to higher retention and performance.
- Stronger decision-making skills aligned with organizational objectives.

## Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Key leadership principles and strategies for supervisors.
- Case Studies - Real-life examples of effective leadership and team management.
- Workshops - Interactive exercises on communication, motivation, and conflict resolution.
- Peer Exchange - Group discussions on leadership challenges and solutions.
- Tools - Leadership frameworks and templates for daily use in the workplace.

## Course Outline

### DETAILED 1-DAY COURSE OUTLINE

**Training Hours:** 7:30 AM – 3:30 PM **Format:** 4 Online Learning Modules | Breaks at 09:30 & 11:15 | Lunch: 01:00 – 02:00 PM

- Module 1: The Role of a Supervisor (07:30 – 09:30)
  - What makes a great supervisor?
  - Transitioning from peer to leader
  - Leading by example and setting expectations
- Module 2: Communication and Delegation (09:45 – 11:15)
  - Clear, assertive, and respectful communication
  - Delegating tasks without losing control
  - Providing guidance and support
- Module 3: Coaching, Feedback, and Motivation (11:30 – 01:00)
  - Giving positive and corrective feedback
  - Coaching for improvement
  - Recognizing and rewarding performance
- Module 4: Handling Conflict and Driving Accountability (02:00 – 03:30)
  - Dealing with conflict calmly and professionally
  - Holding team members accountable
  - Building your personal leadership plan

## Certification

Participants will receive a Certificate of Completion in Leadership Skills for Supervisors, confirming their ability to lead and manage teams effectively.

## Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

### In-House / Customized Training

Interested in running this course for your team?

Please contact us:

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