**MAWA EVENTS**

**Address:** No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

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# CRISIS MANAGEMENT FOR THE MINING INDUSTRIES

*""Building Resilience and Response Capabilities to Handle Emergencies and Operational Disruptions in Mining""*

## Schedule

| Date | Venue | Fees (Face-to-Face) |
|---|---|---|
| 07 – 11 Sep 2026 | London, UK | USD 3495 per delegate |

► **Available delivery methods:** Face-to-Face & Online Training

## Introduction

Mining operations face significant risks due to the complex and hazardous nature of their environments. From underground accidents and environmental disasters to community conflict and supply chain disruptions, crises in mining can escalate rapidly, leading to serious consequences for people, assets, and reputation. A proactive, well-structured crisis management approach is critical for minimizing impact and ensuring operational continuity.

This 5-day course equips mining professionals with the frameworks, tools, and response capabilities needed to effectively manage crises in the mining sector. Participants will explore emergency preparedness, incident command systems, stakeholder communication, and post-crisis recovery strategies tailored specifically to mining contexts.

## Objectives

By the end of this course, participants will be able to:

- Identify and assess high-risk crisis scenarios specific to mining operations
- Develop and implement crisis management and emergency response plans
- Activate and operate incident command systems in mining environments
- Coordinate internal and external stakeholders under pressure
- Evaluate post-crisis outcomes and integrate lessons into continuous improvement

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## Why Attend

- To prepare for high-impact incidents like mine collapses, explosions, spills, or protests
- To comply with international safety, environmental, and emergency response regulations
- To protect workers, communities, and company assets in critical situations
- To improve decision-making and communication under crisis pressure
- To build a resilient mining organization with clear response roles and protocols

## Target Audience

This program is designed for:

- Mine managers and site supervisors
- Health, Safety, Environment and Quality (HSEQ) professionals
- Crisis coordinators and business continuity officers
- Operations, risk, and emergency preparedness leaders
- Stakeholders involved in emergency planning and mine safety

## Individual Benefits

Key competencies that will be developed include:

- Crisis planning, analysis, and risk prioritization
- Activation and coordination of incident response structures
- Effective communication with media, regulators, and communities
- Post-incident review and continuous improvement techniques
- Leadership and accountability in emergency environments

## Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Faster and more coordinated emergency response
- Reduced injuries, fatalities, and environmental harm
- Improved compliance with legal and regulatory standards
- Stronger stakeholder confidence and corporate reputation
- Effective crisis recovery and operational continuity in mining

## Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Crisis frameworks, mining case law, and industry expectations
- Case Studies – Mining disasters, root causes, and response breakdowns
- Workshops – Scenario planning, communication drills, and command role-play
- Peer Exchange – Real-world crisis experience sharing across mining teams
- Tools – Crisis plan templates, risk registers, ICS charts, and emergency SOPs

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## Course Outline

Detailed 5-Day Course Outline

**Training Hours: 7:30 AM – 3:30 PM** Daily Format: 3–4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

**Day 1: Understanding Crisis Risk in Mining**

- Module 1: Crisis Risk Landscape in the Mining Sector (07:30 – 09:30) • Common emergencies: structural failures, explosions, protests, cyberattacks • Analyzing root causes and early warning signs • Risk tolerance and mitigation strategies
- Module 2: Crisis Management Principles and Frameworks (09:45 – 11:15) • The crisis management lifecycle • ISO 22320, NFPA, and industry best practices • Crisis vs. emergency vs. disaster
- Module 3: Crisis Preparedness Planning (11:30 – 01:00) • Policy development, roles and responsibilities • Crisis management team structures
- Module 4: Workshop – Risk Scenario Planning (02:00 – 03:30) • Build a threat-impact matrix and escalation triggers

**Day 2: Emergency Response and Incident Command**

- Module 1: Incident Command Systems (ICS) for Mining (07:30 – 09:30) • ICS structure, roles, and coordination • Linking field response with headquarters
- Module 2: Site Emergency Response Planning (09:45 – 11:15) • Evacuation, rescue, shelter-in-place procedures • First responder coordination and emergency drills
- Module 3: Equipment, Resources, and Communications (11:30 – 01:00) • Emergency kits, maps, and PPE • Radio protocols and mobile command
- Module 4: Simulation – ICS Activation Exercise (02:00 – 03:30) • Assign roles and manage a simulated emergency

**Day 3: Stakeholder Communication and Crisis Leadership**

- Module 1: Crisis Communication Strategies (07:30 – 09:30) • Internal vs. external communications • Key message development under stress
- Module 2: Media, Regulator, and Community Engagement (09:45 – 11:15) • Press releases, interviews, and public briefings • Managing social media and misinformation
- Module 3: Leadership in Crisis Environments (11:30 – 01:00) • Decision-making under uncertainty • Emotional intelligence and morale
- Module 4: Group Exercise – Media Statement and Briefing (02:00 – 03:30) • Draft and deliver crisis messaging for a simulated event

**Day 4: Business Continuity and Crisis Recovery**

- Module 1: Business Continuity in Mining (07:30 – 09:30) • Continuity planning and critical function mapping • Alternative suppliers, utilities, and staffing
- Module 2: Post-Crisis Review and Root Cause Analysis (09:45 – 11:15) • Investigation protocols and evidence collection • Legal and insurance reporting
- Module 3: Lessons Learned and Culture of Preparedness (11:30 – 01:00) • Building resilient teams and systems • Integrating crisis learning into HSE practices
- Module 4: Workshop – Develop a Continuity Plan Outline (02:00 – 03:30) • Create a skeleton continuity plan for a mining operation

**Day 5: Crisis Management Program Implementation**

- Module 1: Governance and Oversight (07:30 – 09:30) • Board and executive roles in crisis oversight • Documentation, reviews, and updates
- Module 2: Training, Drills, and Evaluation (09:45 – 11:15) • Tabletop exercises and full-scale simulations • Evaluation criteria and after-action reviews
- Module 3: Final Crisis Management Roadmap (11:30 – 01:00) • Crafting a site-specific, scalable crisis management framework

- Module 4: Final Presentations and Certification (02:00 – 03:30) • Team presentations of crisis plans • Feedback, Q&A, and certification ceremony

## Certification

Participants will receive a Certificate of Completion in Crisis Management for the Mining Industries, confirming their expertise in developing, implementing, and leading crisis response frameworks tailored to high-risk mining operations.

## Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

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