

MANAGEMENT OF CLAIMS & DISPUTE RESOLUTION UNDER THE FIDIC CONTRACTS

“Effectively Managing Claims and Navigating Dispute Mechanisms in FIDIC-Based Projects”

Schedule

Date	Venue	Fees (Face-to-Face)
03 - 05 Mar 2026	Doha, Qatar	USD 2495 per delegate
23 - 25 Jun 2026	Manama, Bahrain	USD 2495 per delegate
13 - 15 Oct 2026	Riyadh, KSA	USD 2495 per delegate

► Available delivery methods: Face-to-Face & Online Training

Introduction

FIDIC (Fédération Internationale Des Ingénieurs-Conseils) contracts are the most widely adopted international standard forms of contract for construction and engineering projects. They offer a balanced framework for risk allocation and project delivery. However, managing claims and resolving disputes effectively within the FIDIC framework requires a thorough understanding of contract mechanisms, procedures, and legal implications.

This intensive 3-day course provides a practical and in-depth exploration of claims management and dispute resolution processes under various FIDIC contract editions. Participants will gain the knowledge to identify claim entitlements, prepare defensible documentation, and navigate the dispute resolution pathways, including DAB, arbitration, and amicable settlement.

Objectives

By the end of this course, participants will be able to:

- Interpret key clauses of FIDIC Red, Yellow, and Silver Books relevant to claims and disputes
- Identify, prepare, and respond to claims in accordance with FIDIC procedures
- Understand the roles and responsibilities of the Engineer, Contractor, and Employer
- Utilize Dispute Avoidance/Adjudication Boards (DABs) and arbitration procedures effectively
- Implement proactive contract administration practices to minimize disputes

Why Attend

- Strengthen your ability to manage variations, delays, and contract changes under FIDIC
- Gain practical skills for drafting, submitting, and evaluating claims
- Learn how to avoid and resolve disputes while preserving project relationships
- Improve your understanding of legal, procedural, and documentation requirements
- Prepare your organization for dispute board hearings or arbitration processes

Target Audience

This program is designed for:

- Contract managers and administrators
- Project managers and engineers
- Quantity surveyors and commercial managers
- Legal advisors and consultants involved in construction contracts
- Employers, contractors, and consultants using or planning to use FIDIC contracts

Individual Benefits

Key competencies that will be developed include:

- Contractual interpretation and risk management under FIDIC
- Claims formulation and delay analysis techniques
- Understanding dispute resolution options and legal consequences
- Effective documentation and correspondence practices
- Professional communication with DABs and arbitral tribunals

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Enhanced ability to avoid, mitigate, and resolve contract disputes
- Better financial and timeline control through structured claims management
- Increased contract compliance and reduced exposure to legal disputes
- Stronger project delivery outcomes and stakeholder trust
- Improved documentation and recordkeeping aligned with FIDIC provisions

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings - Interpretation of FIDIC clauses and procedures
- Case Studies - Real-life dispute scenarios and adjudication examples
- Workshops - Drafting claims, preparing responses, and delay justifications
- Peer Exchange - Sector-specific contract challenges and claim types
- Tools - Templates for notices, claims registers, dispute summaries, and timelines

Course Outline

Detailed 3-Day Course Outline

Training Hours: 07:30 AM – 3:30 PM **Daily Format:** 3-4 Learning Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

Day 1: FIDIC Framework and Claims Management

- Module 1: Overview of FIDIC Contract Suite (07:30 – 09:30) • Key differences between Red, Yellow, and Silver Books
- Module 2: Claims Identification and Entitlements (09:45 – 11:15) • Delays, variations, unforeseen conditions, force majeure
- Module 3: Notification and Time Bar Requirements (11:30 – 01:00) • Clause 20.1, timelines, and impact of late notices
- Module 4: Workshop – Drafting a Delay and Cost Claim (02:00 – 03:30)

Day 2: Claims Documentation and Evaluation

- Module 1: Substantiating Claims with Evidence (07:30 – 09:30) • Daily records, correspondence, CPM schedules
- Module 2: Engineer’s Role and Determinations (09:45 – 11:15) • Clause 3.5, neutrality, and procedural obligations
- Module 3: Contractor and Employer Responses to Claims (11:30 – 01:00) • Acceptance, rejection, negotiation techniques
- Module 4: Workshop – Preparing a Claims Submission Dossier (02:00 – 03:30)

Day 3: Dispute Avoidance and Resolution

- Module 1: Dispute Avoidance and Adjudication Boards (07:30 – 09:30) • Clause 20.2-20.8, DAB composition, referral process
- Module 2: Arbitration under FIDIC and International Rules (09:45 – 11:15) • ICC, UNCITRAL, and other frameworks
- Module 3: Best Practices in Dispute Resolution Strategy (11:30 – 01:00) • Amicable settlement, third-party experts, cost control
- Module 4: Certification and Wrap-Up (02:00 – 03:30) • Final case review, Q&A, and certificate distribution

Certification

Participants will receive a Certificate of Completion in Management of Claims & Dispute Resolution under the FIDIC Contracts, confirming their ability to manage, document, and resolve claims in alignment with international FIDIC standards and best practices.

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