MAWA EVENTS

Address: No. 857, Block A2. Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

Phone: +601116373203 | **Email:** info@mawaevents.net

MANAGING A DIVERSE WORKPLACE

""Building Inclusive Teams and Leveraging Differences for Organizational Success""

Schedule

Date	Venue	Fees (Online)
19 Feb 2026	Online (Live Virtual)	USD 450 per delegate
19 Mar 2026	Online (Live Virtual)	USD 450 per delegate

► **Available delivery methods:** Face-to-Face & Online Training

Introduction

Diversity in the workplace brings tremendous opportunity—along with unique challenges. As teams become more diverse in age, gender, culture, values, and work styles, managers must be equipped with the skills to lead inclusively, reduce bias, and create an environment where every individual can thrive.

This 1-day online course equips leaders, supervisors, and HR professionals with the awareness, tools, and strategies to effectively manage a diverse team. Participants will learn how to embrace differences, foster inclusion, and handle real-world challenges that arise from managing across diverse identities and perspectives.

Objectives

By the end of this course, participants will be able to:

- Understand the dimensions and value of workplace diversity
- Recognize and mitigate conscious and unconscious bias
- Adapt leadership and communication styles for diverse teams
- Promote psychological safety and respect in multicultural environments
- Address challenges related to inclusion, equity, and team cohesion

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Why Attend

- Build stronger trust, collaboration, and engagement across diverse teams
- Learn how to prevent exclusion, discrimination, or misunderstanding
- Increase your confidence in leading across cultural and generational lines
- Foster a team culture of respect, openness, and high performance
- Support your organization’s DEI goals through practical action

Target Audience

This program is designed for:

- Supervisors, team leaders, and department heads
- HR professionals and DEI coordinators
- Project managers and cross-functional team leaders
- Anyone leading or working in diverse and global teams

Individual Benefits

Key competencies that will be developed include:

- Inclusive communication and cultural fluency
- Emotional intelligence and flexibility
- Bias awareness and decision-making
- Team engagement and conflict sensitivity
- Confidence managing across diversity dimensions

Organizational Benefits

Upon completing the training course, participants will demonstrate:

- Improved employee experience across diverse groups
- Reduced miscommunication and cultural friction
- Increased innovation and idea sharing
- Stronger alignment with DEI and talent goals
- A more respectful and inclusive organizational culture

Instructional Methodology

The course follows a blended learning approach combining theory with practice:

- Strategy Briefings – Core concepts of diversity, inclusion, and equity
- Mini Case Studies – Real workplace challenges involving diversity dynamics
- Workshops – Identity mapping, inclusive leadership roleplays, and bias interruption tools
- Peer Exchange – Experience sharing across industries and sectors
- Tools – Inclusion checklists, conversation guides, and DEI action templates

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Course Outline

Delivery Format: Online (Live) | Platform: Zoom, WebEx or Microsoft Teams **Training Hours: 07:30 AM – 03:30 PM Coffee Breaks: 09:30 & 11:15 |** Lunch Break: 01:00 – 02:00

- Module 1: Understanding Diversity in the Workplace (07:30 – 09:30) • Diversity dimensions: visible and invisible differences • Benefits and risks of diverse teams • The manager's role in creating an inclusive climate
- Module 2: Addressing Bias and Inclusive Communication (09:45 – 11:15) • Unconscious bias and its workplace impact • Inclusive language and feedback practices • Communication across cultures, genders, and generations
- Module 3: Leading Across Differences (11:30 – 01:00) • Adaptive leadership styles for diverse teams • Creating psychological safety and team trust • Supporting equity in performance and opportunity
- Module 4: Final Workshop – Inclusive Leadership Plan (02:00 – 03:30) • Group reflection and inclusive action planning • DEI commitment setting and certificate briefing

Certification

Participants will receive a Certificate of Completion in Managing a Diverse Workplace, validating their ability to lead inclusively, navigate cultural complexity, and promote team equity in diverse environments.

Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation's unique goals.

In-House / Customized Training Interested in running this course for your team? Please contact us:	TEL: **+601116373203**	EMAIL: **info@mawaevents.net**

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