

## RECOVERING TROUBLED IT PROJECTS (IT PROJECTS)

*“Rescuing Critical IT Initiatives through Strategic Turnaround, Stakeholder Realignment, and Risk Control”*

### Schedule

| Date             | Venue      | Fees (Face-to-Face)   |
|------------------|------------|-----------------------|
| 02 – 06 Mar 2026 | Dubai, UAE | USD 3495 per delegate |

### Introduction

Many IT projects face failure due to unclear objectives, scope creep, inadequate risk control, poor stakeholder engagement, or weak governance. Recovering such troubled projects requires strong leadership, analytical insight, and a proven recovery framework.

This intensive five-day course equips IT project managers, sponsors, and recovery teams with the techniques to identify failure points, stabilize delivery, realign stakeholder expectations, and bring troubled projects back on track. Participants will explore structured recovery models, root cause analysis, conflict resolution, rebaselining, and agile realignment techniques through real-world case studies and simulations.

### Objectives

**By the end of this course, participants will be able to:**

- Identify key indicators of project distress and root causes of IT project failure.
- Conduct a rapid health check and stakeholder assessment.
- Build a recovery plan addressing scope, schedule, risk, and governance.
- Lead stakeholder realignment and renegotiation of project expectations.
- Apply agile and hybrid recovery methods to restore delivery momentum.
- Ensure effective governance, communication, and post-recovery sustainability.

## Why Attend

- Gain tools and confidence to recover failing or stalled IT projects.
- Learn how to manage project crises and difficult stakeholder dynamics.
- Improve project outcomes without starting over.
- Understand how to replan, rebaseline, and re-engage key stakeholders.
- Avoid repeat failures by embedding continuous learning and governance.

## Target Audience

### This program is designed for:

- IT project and program managers
- PMO professionals and IT governance leaders
- CIOs, IT directors, and business sponsors
- Agile coaches and digital transformation leaders
- Consultants and advisors involved in IT delivery turnarounds

## Individual Benefits

### Key competencies that will be developed include:

- IT project crisis management
- Stakeholder engagement and negotiation
- Rebaselining and agile planning
- Governance and decision facilitation
- Change management in recovery contexts

## Organizational Benefits

### Upon completing the training course, participants will demonstrate:

- Greater ability to protect IT investments from failure
- Faster turnaround of distressed projects with minimal loss
- Better alignment between IT and business expectations
- Strengthened project governance and oversight
- Improved accountability and post-recovery sustainability

## Instructional Methodology

### This course delivers recovery tools through an applied, scenario-based format:

- Technical Briefings - Recovery frameworks and best practices
- Templates - Recovery assessment checklists, replanning models, and health check forms
- Case Studies - High-impact IT project recoveries across industries
- Workshops - Failure diagnostics, negotiation planning, and status reset
- Role Plays - Sponsor updates, crisis meetings, and stakeholder interventions
- Simulations - Recovery war-room and live replanning challenges

## MAWA EVENTS

**Address:** No. 857, Block A2, Leisure Commerce Square - No 9., 46150 Petaling Jaya, Selangor, Malaysia

**Phone:** +601116373203 | **Email:** info@mawaevents.net

---



## Course Outline

Training Hours: 7:30 AM – 3:30 PM

**Daily Format :** 3-4 Modules | Coffee breaks: 09:30 & 11:15 | Lunch Buffet: 01:00 – 02:00

### Day 1: Diagnosing Project Distress

• **Module 1: What Makes IT Projects Fail? (07:30 – 09:30)**

- Common causes: scope creep, governance failure, misalignment
- Identifying early warning signs
- Technical vs. political vs. structural breakdowns

• **Module 2: Project Health Check and Readiness Review (09:45 – 11:15)**

- Health check tools and metrics
- Evaluating team dynamics, funding, and stakeholder clarity
- Creating a “stop-the-bleeding” strategy

• **Module 3: Stakeholder Analysis and Expectation Reset (11:30 – 01:00)**

- Influence mapping and power-interest grids
- Misalignment diagnostics and conflict analysis
- Building rapport with frustrated or disengaged stakeholders

• **Module 4: Simulation – Assessing a Troubled Project (02:00 – 03:30)**

- Teams conduct a mock audit and define failure points

### Day 2: Stabilizing and Redefining the Project

• **Module 5: Scope Reassessment and Prioritization (07:30 – 09:30)**

- Requirements triage and MVP focus
- Decision trees for keep/defer/kill
- Customer alignment and validation

• **Module 6: Schedule Recovery and Resource Replanning (09:45 – 11:15)**

- Rebaselining methods: fast-tracking, crashing, resequencing
- Resource negotiation and constraint management
- Creating realistic recovery schedules

• **Module 7: Cost and Contract Realignment (11:30 – 01:00)**

- Budget review and change justification
- Vendor renegotiation and contractor risk
- Managing sunk cost bias and decision paralysis

• **Module 8: Workshop – Project Rescue Charter (02:00 – 03:30)**

- Teams create a reset charter including goals, deliverables, and success metrics

### Day 3: Agile & Hybrid Recovery Methods

• **Module 9: Agile in a Recovery Context (07:30 – 09:30)**

- Iterative vs. fixed planning
- Scrum/Kanban adaptation for failing projects
- Managing hybrid models

• **Module 10: Governance for Recovery (09:45 – 11:15)**

- Steering committee reset
- Decision-making cadence
- Reporting that builds confidence
-

**Module 11: Communication and Change Leadership (11:30 - 01:00)**

- Communicating recovery status and confidence
- Managing morale and team re-engagement
- Building psychological safety

**Module 12: Role Play - Sponsor Briefing Simulation (02:00 - 03:30)**

- Teams deliver a rescue briefing to executive sponsors

**Day 4: Execution and Continuous Monitoring****Module 13: Recovery Execution Principles (07:30 - 09:30)**

- Visual task management and burn tracking
- Priority discipline and short feedback loops
- Adjusting quickly and transparently

**Module 14: Performance Monitoring and Metrics (09:45 - 11:15)**

- Milestone health, delivery velocity, and stakeholder satisfaction
- Traffic-light dashboards and exception reporting
- Contingency readiness

**Module 15: Leading Turnaround Teams (11:30 - 01:00)**

- Roles of recovery PMs, facilitators, and leads
- Managing burnout and fatigue
- Rebuilding ownership and culture

**Module 16: Workshop - Agile Recovery Plan (02:00 - 03:30)**

- Teams create a sprint-based recovery roadmap

**Day 5: Sustainment and Post-Recovery Governance****Module 17: Embedding Lessons and Process Improvements (07:30 - 09:30)**

- Debriefs, retrospectives, and root cause reflection
- Knowledge transfer and project archive
- Governance maturity growth

**Module 18: Recovery Audits and Independent Assurance (09:45 - 11:15)**

- When and how to use external reviews
- Audit questions for failed and saved projects
- Reputational recovery and stakeholder trust

**Module 19: Final Project Presentation - Rescue Plan Simulation (11:30 - 01:00)**

- Teams present a recovery blueprint for a hypothetical IT project

**Module 20: Certification, Wrap-Up & Personal Action Planning (02:00 - 03:30)**

- Personal strategy development and course close-out

**Certification**

Participants who complete the program will receive a **Certificate of Completion in Recovering Troubled IT Projects**, recognizing their ability to lead, advise, or participate in structured turnaround strategies for distressed IT projects.

## Why Choose MAWA Events

- **Global Expertise:** More than 17 years of experience in professional training and consulting.
- **Industry-Leading Faculty:** Courses delivered by seasoned professionals with hands-on experience.
- **Practical Insights:** Learn to turn theory into actionable strategies for real-world business impact.
- **Client-Focused Solutions:** Customized programs designed to achieve your organisation’s unique goals.

|  |   |   |
|--|---|---|
| <p><b>In-House / Customized Training</b></p> <p>Interested in running this course for your team?</p> <p>Please contact us:</p> | <p>TEL:</p> <p><b>+601116373203</b></p> | <p>EMAIL:</p> <p><b>info@mawaevents.net</b></p> |
|--|---|---|

© Material published by MAWA Events shown here is copyrighted. All rights reserved. Any unauthorized copying, distribution, use, dissemination, downloading, storing (in any medium), transmission, reproduction or reliance in whole or any part of this course outline is prohibited and will constitute an infringement of copyright.